



# BECKMAN COULTER.

## SCIENTIFIC SERVICE REPORT

No. **8338**

Beckman Coulter India Pvt. Ltd.

Dated: 21/11/19

NAME OF INSTITUTE: Dr Amresh Mehla Diagnostic		Analyser Model	LX 400
DEPARTMENT: Hematology		Sr. No.	1A 21034
ADDRESS: Ghatkopar			
CITY: Mumbai	Service Request No./Task No.:		
POSTAL CODE:	Complaint received date		
STATE:	Complaint received Time		
TEL No.:	Name of person who messaged		
FAX No.:	Date the complaint was attended		
E-mail:	Status after attending		

Customer Training /  Troubleshooting /  Performance Verification /  Go-Live Support /  Others

Provided Application Support For (system description) Part PM Calibration

Symptom Reported By Customer Calibration done as per the standard protocol. Reproducibility (CV) was within acceptable limits.

Problem Observed (Cause) Heavy over present calibration done as per written Part

Troubleshooting and Repair (Resolution)

Refactored the following tests on the above system. (if Applicable)

Service activity performed is verified to meet the specified requirements per established procedures. Results meet published performance.

### Detail of product (Defective or replaced if any)

Product	Part No.	Lot No.	Expiry
S. Cal		16216400	10/11/19

Remarks by customer:

Name & signature of BC IPL personnel Vishal 21/11/2019	Checked by	Customer's signature
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