



Bio-Rad
Laboratories (India) Pvt. Ltd.

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For Tech Support / Service Call Log
18001031224 / 9873177477
(Monday to Friday 9AM to 5PM)



S.No. **281765** SER-QR-09 (Revision 2.0)

FIELD SERVICE REPORT

Institute: Dr. Anish Mehta
Contact name: Ms. Kinjal
Dept/Div.: Pathology
Address: Chalkpore East
City: Chalkpore Pin Code: 865555
Tel: 9655557649
Email:

Service Territory: West FSR No.:
Case log No.: Case Log Date: 10/8/19
Work Order No.: W0-00811097
Event Occurance Date/Time: 10/8/19
Contract /Reference No.:

Division/Group

CDG - CSD/IDD/IHD/CID/Others: CSD
 LSG - LAD/PFD/GXD/QLB/CBB/Others:

Service Job Classification

Service Activity	Billing Type
<input type="checkbox"/> Repair	<input type="checkbox"/> Warranty
<input checked="" type="checkbox"/> Preventative Maintenance	<input type="checkbox"/> Reagent Rental
<input type="checkbox"/> Installation	<input checked="" type="checkbox"/> Contract
<input type="checkbox"/> Validation	<input type="checkbox"/> Upgrade
<input type="checkbox"/> Depot Repair	<input type="checkbox"/> Installation
<input type="checkbox"/> SW/HW Upgrade	<input type="checkbox"/> Billable
<input type="checkbox"/> Relocation	Others:
<input type="checkbox"/> Demo / Training	
<input type="checkbox"/> Application Support	
Others:	

Instrument: D-10 Serial No.: DCBE DCB744719
S/W Version: 4.30-2 F/W Version: 2.40-2A
Complaint: Preventive maintenance Reproducible (Y/N):
Complaint Analysis: Preventive maintenance
Action Taken: Cleaned the modules, detector log checked
Checks Performed: controls run done
Remarks: Results are fine instrument is ok.

Measuring Device (For Validation only)

Model Description	Serial No.	Certificate No.	Expiry Date

Parts Used / Recommended

Part No.	Description	Warehouse	Cost Component	Qty	Cost (INR)

Utilization

Date	Time In	Time Out	Labor Hrs	Travel Hrs

Service job has been completed satisfactorily

Customer Comments:
Customer (Name, Signature & Stamp): Anish Mehta
Date:

PRITESH NAHANKAR
BIO-RAD REPRESENTATIVE

[Signature]
SIGNATURE

FOR OFFICE USE WORK ORDER STATUS Closed Pending RSM-

1st WHITE: OFFICE COPY 1st LIGHT GREEN: CUSTOMER COPY