

287

TECHNICAL SERVICE REPORT NO.:

DATE:



Alere Medical Pvt. Ltd.

CUSTOMER DETAILS		INSTRUMENT DETAILS			SERVICE STATUS	
NAME: <i>Sharda Deep</i> <i>Green Cross Pathlab</i>		MODEL: <i>Drometer-120</i>			<input type="checkbox"/> WARRANTY	
ADDRESS: <i>Chandni nagar</i>		SR. NO.: <i>12073469</i>			<input type="checkbox"/> AMC <input type="checkbox"/> CMC / FOC	
		CALL DETAILS			<input type="checkbox"/> CHARGED CALL	
		NOTIFICATION NO.			<input type="checkbox"/> TYPE OF CALL	
			DATE	TIME	<input type="checkbox"/> INSTALLATION	
		COMPLAINT RECD.			<input checked="" type="checkbox"/> P.M.VISIT	
		COMPLAINT ATTENDED <i>8/1/20</i>			<input type="checkbox"/> APPLICATION SUPPORT	
		JOB COMPLETED <i>8/1/20</i>			<input type="checkbox"/> BREAKDOWN	
TEL. NO.:					<input type="checkbox"/> REINSTALLATION	
NAME OF THE OPERATOR:					WORK CARRIED OUT AT	
					<input checked="" type="checkbox"/> SITE <input type="checkbox"/> SERVICE CENTER	
PROBLEM REPORTED <i>P.m. service.</i>						
OBSERVATIONS: <i>P.m. service done.</i>						
ACTION TAKEN						
<input checked="" type="checkbox"/> Preventive maintenance done equipment working satisfactorily.						
<input type="checkbox"/> Fault rectified, equipment working satisfactorily.						
<input type="checkbox"/> Job to be Continued.						
SITE CONDITION : LINE-NEUTRAL VOLT. <input type="checkbox"/> ; LINE-EARTH VOLT. <input type="checkbox"/>						
BRAND OF REAGENT USED :						
FOLLOWING PARTS HAVE BEEN REPLACED				TO BE FILLED IN BY CUSTOMER		
FOLLOWING PARTS NEED TO BE REPLACED, PLEASE APPROVE						
NO.	DESCRIPTION	QTY,	COST	TOTAL	<input type="checkbox"/> PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY.	
					<input type="checkbox"/> FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY	
					<input type="checkbox"/> WE HEREBY APPROVE RS. _____ FOR PARTS	
					<input type="checkbox"/> COMMENTS (IF ANY)	
TOTAL Rs.						
FOLLOW-UP ACTION (required if any):						
ENGINEER'S/PRODUCT SPECIALIST'S SIGNATURE <i>[Signature]</i>				SEAL	DATE	CUSTOMER'S SIGNATURE NAME
TIME: <i>21:00 P.m.</i> NAME:						
NOTE : Parts replaced are chargeable except during warranty period. Consumables like printer head, lamp tubings, paper rolls etc.& breakage parts are not covered by warranty and hence are chargeable. parts replaced due to negligence in operation will also be charged in every case.						
AT ALERE, CUSTOMER SATISFACTION IS OUR PRIME CONCERN, IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT : MANAGER (TECHNICAL SERVICES), DELHI, TEL : 011-45089400 FAX :						

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Original - White, Duplicate - Pink, Triplicate - Yellow