

TECHNICAL SERVICE REPORT

No. **1233866**

DATE: **02.07.20**

CUSTOMER DETAILS		INSTRUMENT DETAILS		SERVICE STATUS	
NAME: Polo Labs		MODEL: EM200		<input type="checkbox"/> WARRANTY <input checked="" type="checkbox"/> R&R <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> CHARGED CALL	
ADDRESS: Hoshiarpur		SR. NO.: B140309		TYPE OF CALL	
TEL NO.:		CALL DETAILS		<input type="checkbox"/> INSTALLATION <input checked="" type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input type="checkbox"/> BREAKDOWN	
NAME OF THE OPERATOR:		COMPLAINT RECD.	DATE	TIME	DOWN TIME:
PROBLEM REPORTED: pm visit		RESPONSE			COUNTER READING:
		JOB COMPLETED			
		RESPONSE TIME			
		TRAVEL TIME			

OBSERVATIONS: **pm requested**

ACTION TAKEN: **pm done. change pm kit, change coil, calibrate lamp, temp calibration of the. do own other pm protocols after mic working ok**

SITE CONDITION : LINE-NEUTRAL VOLT.: OK NEUTRAL-EARTH VOLT.: OK LINE-EARTH VOLT.: OK

BRAND OF REAGENT USED :

- FOLLOWING PARTS HAVE BEEN REPLACED
 FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE

TO BE FILLED IN BY CUSTOMER

- PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY.
 FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY.
 WE HEREBY APPROVE RS. _____ FOR PARTS
 COMMENTS (IF ANY):

NO.	DESCRIPTION	QTY.	COST	TOTAL
1				1

SEAL DATE CUSTOMER'S SIGNATURE NAME: **[Signature]**

INVOICE NO. : _____ DATE : _____

FOLLOW-UP ACTION (Required if any):

RECEIVED ON: _____ BRANCH H. O.

CHECKED BY: _____

ENGINEER'S/PRODUCT SPECIALIST'S SIGNATURE:

TIME: _____ NAME: **Gian Chand**

JOB CARD NO.:

NOTE: Parts replaced are chargeable except during warranty period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.

AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT: GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL.: 4030 9000 FAX: (022) 4030 9090

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Kochi : Tel.: (0484) 402 0511		

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