

## TECHNICAL SERVICE REPORT

No. 1157888

DATE: 04.09.2

CUSTOMER DETAILS		INSTRUMENT DETAILS		SERVICE STATUS																
NAME: <u>Polo Job</u>		MODEL: <u>X5800i</u>		<input type="checkbox"/> WARRANTY	<input type="checkbox"/> R&R															
ADDRESS: <u>Hoshioburo</u>		SR. NO.: <u>67677 RR</u>		<input type="checkbox"/> AMC	<input type="checkbox"/> CMC															
		CALL DETAILS		TYPE OF CALL																
		COMPLAINT RECD.	DATE	TIME	<input type="checkbox"/> INSTALLATION															
		RESPONSE			<input type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV															
TEL NO :		JOB COMPLETED			<input type="checkbox"/> APPLICATION SUPPORT															
NAME OF THE OPERATOR :		RESPONSE TIME			<input type="checkbox"/> BREAKDOWN															
PROBLEM REPORTED : <u>Dm VISIT</u>		TRAVEL TIME			DOWN TIME :															
OBSERVATIONS : <u>Pm. required</u>					COUNTER READING :															
ACTION TAKEN : <u>Pm dom. clean mixing chamber, clean reaction chamber, clean for time. 3 hr clean Rbc, wbc search syringe. or run other pm protocols after service mic working ok</u>																				
SITE CONDITION : LINE-NEUTRAL VOLT. : <input checked="" type="checkbox"/> OK NEUTRAL-EARTH VOLT. : <input checked="" type="checkbox"/> 0 LINE-EARTH VOLT. : <input checked="" type="checkbox"/> 0																				
BRAND OF REAGENT USED :				TO BE FILLED IN BY CUSTOMER																
<input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED				<input type="checkbox"/> PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY.																
<input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE				<input type="checkbox"/> FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY.																
<table border="1"> <thead> <tr> <th>NO.</th> <th>DESCRIPTION</th> <th>QTY.</th> <th>COST</th> <th>TOTAL</th> </tr> </thead> <tbody> <tr> <td></td> <td>/</td> <td></td> <td></td> <td>/</td> </tr> <tr> <td colspan="5" style="text-align: right;">TOTAL Rs.</td> </tr> </tbody> </table>				NO.	DESCRIPTION	QTY.	COST	TOTAL		/			/	TOTAL Rs.					<input type="checkbox"/> WE HEREBY APPROVE RS. _____ FOR PARTS	
NO.	DESCRIPTION	QTY.	COST	TOTAL																
	/			/																
TOTAL Rs.																				
				<input type="checkbox"/> COMMENTS (IF ANY) :																
				SEAL	DATE															
				CUSTOMER'S SIGNATURE NAME: <u>MS</u>																
INVOICE NO. :		DATE :		BRANCH H. O.																
FOLLOW-UP ACTION (Required if any) :				RECEIVED ON :																
				CHECKED BY :																
ENGINEER'S/PRODUCT SPECIALIST'S SIGNATURE : <u>Gitan Chand</u>				JOB CARD NO. :																
TIME :																				
NAME : <u>Gitan Chand</u>																				
NOTE : Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.																				
AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT : GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL. : 4030 9000 FAX : (022) 4030 9090																				

### TRANSASIA BIO-MEDICALS LTD.

Head Office : Transasia House, 8, Chandivali Studio Road, Andheri (E), Mumbai - 400 072. Tel. : (022) 4030 9000 Fax : (022) 2857 3030

Mumbai : Toll Free 1800 103 8226

Indore : Tel. : (0731) 403 3948

Chennai : Tel. : (044) 2822 7149

Kolkata : Tel. : (033) 2215 7839 Fax : 2215 8035

Lucknow : Tel. : (0522) 443 0900

Pune : Tel. : (020) 2616 2658

Dehi : Tel. : (011) 2578 5451/2573 2223

Chandigarh : Tel. : (0172) 464 3837

Hyderabad : Tel. : (040) 4430 9000

Ahmedabad : Tel./Fax : (079) 02640 7030/4032 1903

Jaipur : Tel. : (0141) 402 5065

Guwahati : Tel. : 91369 50480

Bangalore : Tel./Fax : (080) 2556 8044

Patna : Tel. : (0612) 230 3224

Chuttack : Tel. : (0671) 232 4555

Kochi : Tel. : (0484) 402 0511

Hubli : Tel. : (0836) 485 0900

DOC NO : SC00-406 / ISS - 5

ISO 13485 & ISO 9001 Certified Co.

www.transasia.co.in

CUSTOMER COPY

