

EQAS / ILC / CORRECTIVE ACTION REPORT

Name of the Department: Biochemistry
EQAS / ILC Programme: CMC Vellore.
Cycle / Sample No: Sample-9 - Lab ID 5174.
Month and year: September-2020.
Nature of Non Conformance: Results reviewed and observed TBilirubin, showing an SDI of -3.13. RCA done, in all the three phases of examination, suspecting a random error, IQC is fine. patient samples are clinically correlating.

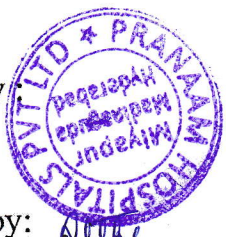
Corrective and Preventive action taken :

checked for reagent stability & calibration status, suspecting random error as the reagent on board is observed to be less. New Reagent loaded, instructed to check, the stability (reagent status, calibration as per schedule).

Review during the next EQAS / Effectiveness of Corrective Action:

The performance of the TBilirubin analyte will be reviewed in the next cycle :

Prepared by



Approved by:

02/10/2020