

Jothi X-RAY, ECG & Laboratory

Form No. JXEL / QAS-BC/230 Issue No. 01 Rev No. 0 Issue Date 12.12.2020

CORRECTIVE ACTION REPORT

Date: 12-12-2020 CAR No.: Ol Cust. Complaint Process 2 System Sample **Detail of Non-Conformance:** We used Bio system analyser for S.Bilirubin, Uric acid & S.Cholestrol. so the result value was high. Date:12.12.2020 Signature: Root Cause Analysis: We started using Bio chemistry Internal Quality Control sample test. Date:12.12.2020 Signature: Corrective Action: We have changed the brand of the Reagent kit to correct result for S.Bilirubin, Uric acid & S.Cholestrol.

Verification & Effectiveness of Corrective Action:

Signature:

We get counseling/clarification from the manager of the company. Also, we got accurate Internal Quality Control report.

Signature:

Date:12.12.2020

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