

FIELD SERVICE REPORT



CUSTOMER : (Institution/Hospital, Name of the User & Address)
Sardana Labs
New Jawahar Nagar, Jalandhar

Call Log No.	HS-600	FSR No.	3501
Model	13069065		
Instrument Serial No.			
Call Date & Time	07 Jan 2021		
Response Date & Time	09 Jan 2021		
Completion Date & Time			

PROBLEM REPORTED / OBSERVED : (to be filled by Service Engineer)
Preventative Maintenance (ready)

SPARES / CONSUMABLES REPLACED or REQUIRED : (to be filled by Service Engineer)
PM kit

ACTION TAKEN : (to be filled by Service Engineer)
Perform instrument maintenance as per company protocol.
Perform all required calibrations.
Perform Precision test of AST & GLU.
Preventative Maintenance has completed.
Instrument working satisfactory.

STATUS / ACTION REQUIRED : (to be filled by Service Engineer)
working satisfactory
Majeed Akhtar / Majeed Akhtar
Name & Signature of Service Engineer

Service Activity : Installation / Warranty Service / AMC Service / Preventive Call / Per Call Service / Application Call / Courtesy Service (strike out which is not applicable)	Job Complete : YES / NO ✓	Labour Hours
--	--	---------------------

CUSTOMER COMMENTS / OBSERVATIONS
M Alizai
Name & Signature of Customer

We welcome & value your feedback on our Services. Please write to us at : info@starhuman.in
Star Human Sciences (P) Ltd: 25B/7, New Rohtak Road, Karol Bagh, New Delhi, India -110005
Phone No. : 91-11-28721843, 91-11-28211365, 98100288448

CUSTOMER COPY

Mechanical Calibration

Software v2.5.1h

PU Serial Number 0189DFB20B000027

Instrument S/N 191069035

d	Value	Id	Value
* Photometer & Reaction Tray		Vertical Sec.	985
Front	1414	* Arm & Reagent Tray - Front	
Back	441	Horizontal 1	358
* Arm & Reaction Tray - Front		Horizontal 25	427
Horizontal	8	Horizontal 49	496
Vertical	1034	Tray 1	1367
Arm & Tray	688	Tray 25	1358
Washer & Tray	58	Tray 49	1239
* Arm & Reaction Tray - Back		Bottom	1522
Horizontal	7	* Arm & Reagent Tray - Back	
Vertical	1018	Horizontal 1	358
Arm & Tray	2118	Horizontal 25	428
Washer & Tray	1488	Horizontal 49	500
* Washer Unit		Tray 1	1511
Front bottom	385	Tray 25	1616
Back bottom	393	Tray 49	1744
* Arm & Washing Station - Front		Bottom	1514
Horizontal	110	* Sample Tray	
Vertical Pump	228	Change	805
Vertical Wash	238	* Reagent Tray	
* Arm & Washing Station - Back		Change	845
Horizontal	110	* Bar Code Reader	
Vertical Pump	218	Sample Tray	755
Vertical Wash	228	Reagent 1	833
* Arm & Sample Tray - Front		Reagent 25	889
Horizontal 1	221	Sample 3ap	685
Horizontal 2	175	* ISE Module	
Tray 1	1540	Horizontal	1062
Tray 2	1550	Vertical	760
Vertical Prim.	1629	Horizontal Prime	961
Vertical Sec.	995	Prime bottom	1010
* Arm & Sample Tray - Back			
Horizontal 1	221		
Horizontal 2	175		
Tray 1	1696		
Tray 2	1733		
Vertical Prim.	1613		

Photometer Calibration

Software v2.5.1h

CPU Serial Number 0189DFR20R000027

Instrument SN

19069

Filter	Front channel Back channel Ref. channel	Front gain Back gain Ref. gain	Front ratio Back ratio
1	377541 429326 285219	16 16 16	1.3214658981603 1.5045519062512
2	263568 297234 343615	8 8 16	0.7650753521412 0.8618577890807
3	321731 361294 417027	8 8 16	0.7697996766358 0.8647672431035
4	336700 399966 463732	8 8 16	0.7247691889657 0.8598886526445
5	335674 385880 443475	8 8 16	0.7558453718807 0.8684377897360
6	302013 359736 418245	8 8 16	0.7206841741977 0.8575101452612
7	312092 365462 417342	8 8 16	0.7462126245149 0.8745131288296
8	429760 244039 260975	8 4 6	1.5284404248317 0.8674132293931
9	360992 425733 250229	8 8 8	1.4415922786778 1.7027697750634
10	357163 420088 250688	8 8 8	1.4235058664816 1.6748306976226
11	303320 336175 395038	4 4 8	0.7668624361126 0.8490272740166
12	370825 474071 296660	8 8 8	1.2492115060886 1.5967325463499

Gain Front channel 0 Back channel 0 Ref channel 0

1			
2			
4	255	142	
8	13	-300	-252
16	-350	-985	-941

Water Absorbance

Filter	Front	Back
1	0.07858	0.07359
2	0.05727	0.0529
3	0.0551	0.05169
4	0.05432	0.05073
5	0.05395	0.05043
6	0.05304	0.0503
7	0.05191	0.05045
8	0.05357	0.05084
9	0.05382	0.05102
10	0.05297	0.0514
11	0.05374	0.05124
12	0.06236	0.06166

1/8/2021 5:22:47 PM	OB	152.13	GOT H
1/8/2021 5:22:47 PM	OB	153.15	GOT H
1/8/2021 5:22:47 PM	OB	152.07	GOT H
1/8/2021 5:22:47 PM	OB	152.03	GOT H
1/8/2021 5:22:47 PM	OB	153.07	GOT H
1/8/2021 5:22:47 PM	OB	153.75	GOT H
1/8/2021 5:22:47 PM	OB	152.82	GOT H
1/8/2021 5:22:47 PM	OB	152.78	GOT H
1/8/2021 5:22:47 PM	OB	154.37	GOT H
1/8/2021 5:22:47 PM	OB	269.09	GIUH
1/8/2021 5:19:55 PM	RC	258.43	GIUH
1/8/2021 5:20:06 PM	RC	252.20	GIUH
1/8/2021 5:20:17 PM	RC	256.40	GIUH
1/8/2021 5:20:29 PM	RC	260.08	GIUH
1/8/2021 5:20:40 PM	RC	262.38	GIUH
1/8/2021 5:20:58 PM	RC	258.41	GIUH
1/8/2021 5:21:10 PM	RC	252.45	GIUH
1/8/2021 5:23:20 PM	RC	254.69	GIUH
1/8/2021 5:23:29 PM	RC	256.11	GIUH