



AGAPPE

SERVICE CONTRACT

Customer Code : _____

Name : Pooja Diagnostic Laboratory

Address : Vijaya nagar
Bangalore

PIN : _____ Tel. : _____ email : _____

Warranty / AMC / CMC expired on : _____

Analyzer Model : Mispa name Serial No. : XJ-2100579

Contract Period, From : 30/12/20 To : 29/12/21

AMC CMC MyAMC MyCMC AGAMC

Contract No. & Date : Amc0001-08148, 30-12-2020

AMC/CMC Charges : 47,117 PM per year 4

Cheque / DD No. : 355338 Dtd. : 28/12/2020 Bank: Yes bank

(In favour of AGAPPE DIAGNOSTICS LTD., payable at Kolenchery/Ernakulam)

Agappe Diagnostics Ltd, shall maintain the equipment specified in this contract as per the terms and condition mentioned overleaf

SEAL & SIGN OF CUSTOMER

Name : DR-N-BHARAT

Designation : _____

Signature : [Signature]

Seal POOJA DIAGNOSTICS & SUPER SPECIALITY CENTRE
No.8, 80 feet Road, Chandra Layout
Bangalore - 560 040

SIGNED ON BEHALF OF AGAPPE DIAGNOSTICS LTD

Name : VIBID JOY

Designation : Manager - Automation Service

Signature : [Signature]

Seal AGAPPE DIAGNOSTICS LTD.
Pattimattom P.O. Ernakulam
Pin-683 562
Tel: 0484-2689992
3237999
AGAPPE HILLS

ADL/FO/MCD/007/2015/R01

Corp. Office:

AGAPPE DIAGNOSTICS LTD

CORPORATE OFFICE: Agappe Hills, Pattimattom (PO), Dist. Ernakulam,
Kerala - 683 562, India.Tel: + 91 484 2867000 | Fax: + 91 484 2867222
Email: customersupport@agappe.in | www.agappe.com
Toll Free No.: 1800 4257151

WHAT WE OFFER:

The purpose of entering in this Maintenance Contract (AMC/CMC) is to ensure trouble free functioning of the analyzer covered under this contract. On acceptance of the AMC/CMC, Agappe agree to provide the following services

- Accord top priority in providing break down calls compared to customers who may opt for ON-CALL services.
- Agappe will provide discounts on spares on MRP to the customer during the tenancy of the AMC/CMC.
- Agappe will provide routine Preventive Maintenance visits to the customers site as specified and also unlimited support calls when the contract is in force.

TERMS & CONDITIONS

VALIDITY OF THE CONTRACT

The analyzer should be in operating condition on the date of execution of this contract. The contract shall remain in force for a period mentioned overleaf from the date of execution of this contract. We agree to do the preventive maintenance and attend break down calls during this period.

SUBJECT OF THE CONTRACT

Subject of this contract is restricted to the maintenance of the analyzer. It does not entertain the problems arise on account of mishandling of the analyzer, power fluctuations, improper electrical installation, accidents or natural calamities.

SPARE PARTS

AMC does not cover free replacement of any spares, the same will be charged separately. CMC does not cover free replacement of spares mentioned in the attached list. The available spares of AMC and listed spares of CMC will be supplied & fixed in the analyzer upon the willingness of the customer and after receiving the full payment in advance as demand draft.

CHANGE OF LOCATION

During the validity of this contract, the equipment shall not be relocated without prior approval of the company failing which the company will not be responsible for any kind of damages /loss whatsoever nature. The customer could avail facility of one visit of the engineer during the contract period in the relocation of the analyzer .

CHANGE OF REAGENTS

During the validity of this contract if the cell counter is run by reagents other than Agappe brand, this contract stands cancelled with immediate effect. For analyzers other than cell counters, no complaints will be attended or rectified on the complaints with other branded reagents.

CHANGE OF OWNERSHIP

The obligation of the company under this contract shall cease immediately on transfer the ownership of the analyzer. The benefits of this contract shall not be assigned by the customer to any third party.

PAYMENTS

The company will undertake to provide service & maintenance under this contract subject to payment of the total contract amount in advance on the acceptance of the contract by the customer. All charges specified in this contract are subject to changes due to taxes, levies and other government tariffs.

JURISDICTION

Any dispute arising out of this contract shall be subjected to Kolenchery Jurisdiction only.