

**AGD Biomedicals Pvt. Ltd.**

Mehta Trade Centre, No.1 Shivaji Colony, Sir M. V. Road, Andheri East, Mumbai 400099. India  
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 visit us at : www.agdbio.com



**AGD**

Sr. No 35401

**SERVICE REPORT**

Customer Name: <b>Shreeji Pathology Lab</b>		Instrument Model: <b>AGD 2020</b>	
Address/Area: <b>Malad (W)</b>		Version: <b>S.A. 2.23 P.T. 0.17</b>	Serial No: <b>A01705104</b>
Name Contact Person: <b>ms: babita Lab Tech</b>		Repair Carried Out: Workshop <input type="checkbox"/> Onsite <input checked="" type="checkbox"/>	
Phone/ Mob:			
Instrument status	Warranty <input type="checkbox"/> Free AMC <input type="checkbox"/> AMC <input checked="" type="checkbox"/> Not in AMC <input type="checkbox"/>	Courtesy <input type="checkbox"/>	Paid Visit <input type="checkbox"/>
Type Of Call	Installation <input type="checkbox"/> Preventative Maintenance <input type="checkbox"/> Break Down <input type="checkbox"/>	APPLICATION <input checked="" type="checkbox"/>	
CALL DETAILS			
CALL RECEIVED		RESPONSE	
DATE: <b>11/09/21</b>	TIME: <b>10:00</b>	DATE: <b>11/09/2021</b>	TIME: <b>10:30</b>
Problem Reported :		CALL COMPLETED	
Observation :		DATE: <b>11/09/21</b>	TIME: <b>11:00</b>
Engineer Remark: <b>Run Pandox control Normal level / for Calibration Certificate check all Path and Run Normal level 1 Pandox control - ASSCATED Human Sera level 2 and feeding found with in range. and instrument has been calibrated, instrument ok</b>			
Hemat Reagent	CCR	Voltage Details	L-N <b>270</b> E-N <b>0.1V</b>
Lot No:			L-E <b>215</b> CVT/UPS Y [C] N [C]
<input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED		Spare Billing Details (If Any)	
<input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED PLEASE APPROVE		<b>Customer Remarks</b>	
SPARES/AMC / CMC / VISIT CHARGE		Service : Poor <input type="checkbox"/> Average <input type="checkbox"/> Good <input type="checkbox"/> Excellent <input type="checkbox"/>	
Description	QTY	COST	Comments:
WE HEREBY AGREED TO PAY SUM OF Rs: -----			
FOLLOW UP ACTION (if Require)		Payment Collected: Cheque / DD / Others	
Machine is working satisfactorily.		<b>Babita 11/9/21</b>	
Engineer Name:	<b>Ajay Sharma</b>	Customer Signature:	
Engineer Signature:	<b>Ajays</b>	Date:	
Date: <b>11/09/21</b>		Stamp	
FOR OFFICE USE ONLY			





03<sup>rd</sup> September, 2021

To,  
Shreeji Pathology Laboratory  
Mr Geeta Malkan  
A- Wing, 1<sup>st</sup> Floor  
Radha Vishweshwar Apartment  
Narsing Lane, Opp N.L High School  
Malad, Mumbai, Maharashtra.

Dear Sir/Madam,


This is to clarify that, the Instrument Model AGD 2020 Clinical Chemistry Analyzer bearing Serial No. AO1705104, has been calibrated and checked with Randox Normal Control- Assayed Human Sera Level 2, control print out submitted

Kindly find attached service report of our Engineer for your reference

Thanking you and assuring you of our best attention & prompt services at all times.

Sincerely,

For AGD Biomedicals (P) Ltd.

  
Authorized Signatory

AGD Biomedicals (P) Ltd.  
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ISO : 9001 : 2015  
ISO : 13485 : 2016