



03rd September, 2021

To,
Shreeji Pathology Laboratory
Mr Geeta Malkan
A- Wing, 1st Floor
Radha Vishweshwar Apartment
Narsing Lane, Opp N.L High School
Malad, Mumbai, Maharashtra.

Dear Sir/Madam,

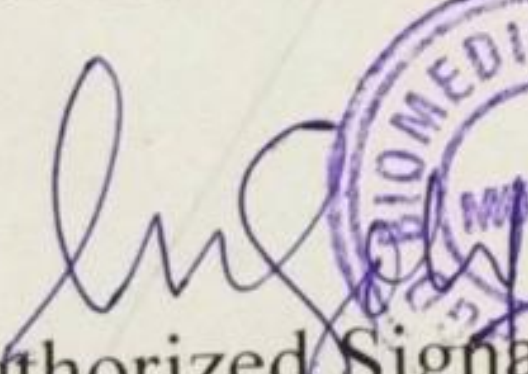
This is to clarify that, the Instrument Model AGD 2020 Clinical Chemistry Analyzer bearing Serial No. AO1705104, has been calibrated and checked with Randox Normal Control- Assayed Human Sera Level 2, control print out submitted

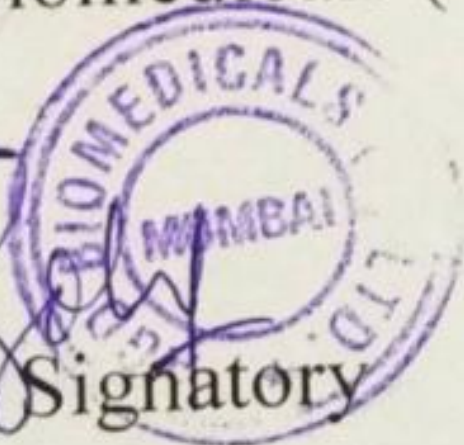
Kindly find attached service report of our Engineer for your reference

Thanking you and assuring you of our best attention & prompt services at all times.

Sincerely,

For AGD Biomedicals (P) Ltd.


Authorized Signatory



AGD Biomedicals (P) Ltd.
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ISO : 9001 : 2015
ISO : 13485 : 2016

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Sr. No 35401

SERVICE REPORT

Customer Name: Shreeji Pathology Lab		Instrument Model: AGD 2020	
Address/Area: Malad (W)		Version: S.A. 2.23 P.T. 0.1	Serial No: A01705104
Name Contact Person: ms. babita Lab Tech		Repair Carried Out: Workshop <input type="checkbox"/> Onsite <input checked="" type="checkbox"/>	
Phone/ Mob:		Instrument status: Warranty <input type="checkbox"/> Free AMC <input type="checkbox"/> AMC <input checked="" type="checkbox"/> Not in AMC <input type="checkbox"/> Courtesy <input type="checkbox"/> Paid Visit <input type="checkbox"/>	
Type Of Call: Installation <input type="checkbox"/> Preventative Maintenance <input type="checkbox"/> Break Down <input type="checkbox"/> APPLICATION <input checked="" type="checkbox"/>			

CALL DETAILS

CALL RECEIVED		RESPONSE		CALL COMPLETED	
DATE: 1/09/21	TIME: 10:00	DATE: 1/09/2021	TIME: 10:30	DATE: 1/09/21	TIME: 11:00
Problem Reported : Run Randox Control Normal level					
Observation : for Calibration Certificate					
Engineer Remark check all path and Run Normal level Randox Control - ASSCATED Human Sera level 2 and reading found within range. and instrument has been calibrated, instrument ok					
Hemat Reagent	CCR	Voltage Details	L-N 270	E-N 0.1V	
Lot No:			L-E 215	CVT/UPS <input checked="" type="checkbox"/> N <input checked="" type="checkbox"/>	

<input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED	Spare Billing Details (If Any)		
<input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED PLEASE APPROVE	Customer Remarks		
SPARES/AMC / CMC / VISIT CHARGE			
Description	QTY	COST	Service : Poor <input type="checkbox"/> Average <input type="checkbox"/> Good <input type="checkbox"/> Excellent <input type="checkbox"/>
			Comments:
			WE HEREBY AGREED TO PAY SUM OF Rs: -----

FOLLOW UP ACTION (If Require)		Payment Collected: Cheque / DD / Others	
Machine is working satisfactorily.		Customer Signature: Babita	
Engineer Name: Ajay Sharma	Engineer Signature: Ajays	Date: 1/9/21	
Date: 1/09/21			

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