



WARRANTY TERMS AND CONDITIONS

M/S. Havells India Ltd., WARRANTS THIS **LLOYD AIR CONDITIONER.**
(except front grill, knobs, remote unit & add-on plastic parts) TO THE ORIGINAL PURCHASER TO BE FREE FROM DEFECTS IN MATERIALS AND WORKMANSHIP WITHIN ONE YEAR FROM THE DATE OF PURCHASE AS PROVIDED IN THE WARRANTY REGISTRATION CARD :

M/S. Havells India Ltd., HEREAFTER WARRANTS TO THE PURCHASER OF THIS **LLOYD AIR CONDITIONER** THAT FOR A PERIOD OF SIXTY MONTHS FROM THE DATE OF INVOICE, WE WILL REPAIR/ REPLACE THE COMPRESSOR WHICH PROVES UPON INSPECTION BY US OR ANY OF OUR AUTHORISED SALES DEALERS TO HAVE BEEN DEFECTIVE DUE TO MANUFACTURING DEFECT.

This warranty is subject to terms and conditions as mentioned below:

1. This warranty shall be valid only for the said period of 12 months as specified above, irrespective of whether the said unit has been in use or not for any reason whatsoever, or the unit is moved from one location to another. Warranty does not cover accessories external to the equipment.
2. The warranty period specified above shall include time taken for repairs, replacements, breakdowns, transit time etc. No notice of expiry period of warranty will be given by the company.
3. This warranty shall stand automatically terminated in the event of the said unit being serviced, repaired, installed, de-installed, re-installed or otherwise attended to by any person or organization or agency or by the said purchaser himself other than the authorized representative of the company.
4. Parts of the unit replaced or repaired under the terms of this warranty are warranted only for the remaining period of the original warranty period.
5. For attending any service call under this warranty beyond the municipal limits of the locality in which the authorized representative/dealer is situated (outstation locations), all to and fro travelling and other incidental expenses as prevailing from time to time incurred in connection with the visit of the service personnel, technicians, etc shall be borne by the said purchaser and shall be payable in advance. Additionally, all expenses incurred by the authorized representative /dealer in collecting the said unit or any part thereof from such outstation locations and its return to the original location shall be borne by the said purchaser.
6. Any loss of refrigerant caused due to sabotage, improper handling or treatment, carelessness, accident, fire, flood earthquake or any natural calamity any corrosive action on the original refrigerant pipes, fittings, valves etc for whatever reasons, shall not be covered under this warranty.
7. In the event of any change in the location of the unit during the warranty period, this warranty shall become null and void unless the fact of the proposed change is communicated in writing to the authorized dealer at least seven (7) days prior to the said change. On receipt of such information the authorized dealer or any of its counterparts shall arrange for de-installation of the said unit on chargeable basis. However, in the event of any damage occurring to the unit or to any of its parts during the course of its transit by the said purchaser, repair or replacement, the said unit or any part thereof damaged shall not be covered by this warranty.



8. It shall be the absolute discretion of the company to a) effect the repairs or replacement of parts whether at the site of installation or at any service centre, and b) have the job attended to either by the Company's service personnel or its authorised dealer.
9. This warranty is in the nature of and for the purpose of set forth herein above and in particular the Company shall not in any event be liable for direct, indirect, incidental or consequential loss or damages to either the said purchaser and /or his property or any other third party.
10. The Air Conditioners is designed to operate at a range (230V +/- 10%). Any failure due to operation of the machine beyond these limits will not be covered by the above warranty.
Customer shall ensure that a stabilizer is installed in those areas where voltage is not available within the warranty range (230V +/- 10%). The stabilizer should be of any reputed manufacturer, tested and recommended by the Company.
11. The purchaser should preserve the original invoice for necessary verification and produce, as and when required.
12. Warranty null and void if:
 - i. The Air Conditioners is not purchased from the authorized dealers of the company.
 - ii. The Service Centre copy of warranty card is not received within **7** days of date of purchase at the nearest Authorised Service Centre.
 - iii. Any damage is caused by accident, mishandling, tampering with installation, or negligence in following instructions of the user manual issued by Company.
 - iv. Any damage is caused by improper electrical circuit outside the unit or by any defective electrical supply.
 - v. At any time, during the warranty period if any part of the unit is tampered with, altered, repaired or serviced by any unauthorized person, not being the authorized representative of the company or its authorized dealers.
 - vi. The serial number of the unit or any part thereof is damaged, detached, altered, obliterated, or tampered with or removal for any reason whatsoever.
 - viii. The unit is unauthorisedly moved from its original place of installation or re-installation.
13. None of the employees and /or Authorized Dealers of the Company have any authority whatsoever to vary the terms and conditions of this warranty.
14. This warranty shall be deemed to have been issued at **Delhi**, and courts at **Delhi** shall have exclusive jurisdiction on matters covered by or following from this warranty, and the original purchaser alone shall have cause of action arising out of the transaction.