TRANSASIA®

TECHNICAL SERVICE REPORT

No. 1358299

DATE : 13-12-2021

CUSTOMER DETAILS	INSTRUMENT DETAILS	SERVICE STATUS
NAME : POLO LAB	MODEL : EM-200	☐ WARRANTY ☑ R&R ☐ AMC ☐ CMC ☐ CHARGED CALL
ADDRESS : KHANNA	SR. NO. : B140713	TYPE OF CALL: ☐ INSTALLATION ☑ P.M. VISIT I II III IV ☐ APPLICATION SUPPORT ☐ BREAKDOWN
TEL NO :	CALL DETAILS (DATE / TIME): COMPLAINT RECD. / RESPONSE / JOB COMPLETED	
NAME OF THE OPERATOR :	RESPONSE TIME / TRAVEL TIME	DOWN TIME : / COUNTER READING :

PROBLEM REPORTED : x PM visit x.

OBSERVATIONS : do

ACTION TAKEN : PM carried out. Cleaned probe, loading jacket, cuvettes, manifold, trough, stirrer and pump. Performed calibration and QC results found OK.

SITE CONDITION : LINE-NEUTRAL VOLT. : OK NEUTRAL-EARTH VOLT. : OK LINE-EARTH VOLT.: OK

BRAND OF REAGENT USED :

☐ FOLLOWING PARTS HAVE BEEN REPLACED
☐ FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE

NO.	DESCRIPTION	QTY.	COST	TOTAL
	TOTAL Rs.			

TO BE FILLED IN BY CUSTOMER

☐ PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY.
☐ FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY.
☐ WE HEREBY APPROVE RS. _____ FOR PARTS
☐ COMMENTS (IF ANY) :

SEAL DATE CUSTOMER'S SIGNATURE
NAME :

INVOICE NO. : DATE :

FOLLOW-UP ACTION (Required if any) :

BRANCH H. O.
RECEIVED ON :
CHECKED BY :

ENGINEER'S/PRODUCT SPECIALIST'S SIGNATURE :
TIME : NAME : Bakhdal Singh Rana

JOB CARD NO. :

NOTE : Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.

AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT : GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL. : 4030 9000 FAX : (022) 4030 9090

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CUSTOMER COPY

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