



Mediquip Professional Services

Customer Service Report No. 3380		Date: 27/10/24	
Customer Name: Minu Lab Borivoli			
<input type="checkbox"/> Warranty	<input type="checkbox"/> AMC	<input type="checkbox"/> CMC	<input type="checkbox"/> Ad-hoc
Equipment	Model: ML-200	Serial No.:	
Call	Received Date: 27/10/24	Attended Date: 27/10/24	
	Time: 10:30	Time: 12:50	
Problem Description:			
# Reading variation.			
Action Summary:			
# cleaned the flowpath of the system # cleaned All electrodes and All seeds. # cleaned All Horness tubing # Installed stand by Referen electrode SN-RefSCH1910B49 # Sample Run Reading ok			
Service Engineer Remarks:			
Machine working ok Received customer Reference electrode SN-RefSCH2008149			
Customer Remarks:			
Feedback <input type="checkbox"/> Poor <input type="checkbox"/> Fair <input type="checkbox"/> Good <input type="checkbox"/> Very Good <input type="checkbox"/> Excellent			
Service Engineer's Name & Signature Dhanraj		Customer's Name & Signature Dr. Anurag B. Shukla	



Mediquip Professional Services

Customer Service Report No. 2236

CSR No.:

Date: 6/10/21

Customer Name: Minu Lab Borivali

Warranty

AMC

CMC

Ad-hoc

Equipment

Model: ML-200

Serial No.: 188

Call

Received Date:

Attended Date:

Time: 10:30

Time: 11:30

Problem Description:

preventive Maintenance.

Action Summary:

cleaned the flowpaths of the system.
cleaned All electrodes and All seals.
cleaned All Hoses tubing.
QC Run Resulting ok.
Sample Run Resulting ok

Service Engineer Remarks: Machine working ok
PH mv shift need to Replace.

Customer Remarks:

Feedback

Poor

Fair

Good

Very Good

Excellent

Service Engineer Name & Signature

Dhony

Customer Name & Signature

Chinny