

TECHNICAL SERVICE REPORT

No. 1304315

DATE: 04/09/21

| CUSTOMER DETAILS | | INSTRUMENT DETAILS | | SERVICE STATUS | |
|---|-------------|---------------------------------|------|--|--|
| NAME: <i>Sewa Rural</i> | | MODEL: <i>XN 350</i> | | <input type="checkbox"/> WARRANTY <input type="checkbox"/> R&R <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> CHARGED CALL | |
| ADDRESS: <i>Thangadion</i> | | SR. NO.: <i>12302</i> | | TYPE OF CALL <input type="checkbox"/> INSTALLATION <input type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input type="checkbox"/> BREAKDOWN | |
| TEL NO.: | | COMPLAINT RECD. RESPONSE | | DOWN TIME: | |
| NAME OF THE OPERATOR: | | JOB COMPLETED | | COUNTER READING: | |
| PROBLEM REPORTED: <i>FM + Calibration</i> | | RESPONSE TIME | | | |
| OBSERVATIONS: | | TRAVEL TIME | | | |
| ACTION TAKEN: <i>1) routine service done 2) Calibration done successfully</i> | | | | | |
| SITE CONDITION : LINE-NEUTRAL VOLT. : <i>229</i> | | NEUTRAL-EARTH VOLT. : <i>07</i> | | LINE-EARTH VOLT.: <i>250</i> | |
| BRAND OF REAGENT USED : | | | | TO BE FILLED IN BY CUSTOMER | |
| <input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED <input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE | | | | <input type="checkbox"/> PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY. <input type="checkbox"/> FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY. <input type="checkbox"/> WE HEREBY APPROVE RS. _____ FOR PARTS <input type="checkbox"/> COMMENTS (IF ANY): | |
| NO. | DESCRIPTION | QTY. | COST | TOTAL | |
| | | | | | |
| TOTAL Rs. | | | | | |
| INVOICE NO. : | | DATE : | | BRANCH H. O. | |
| FOLLOW-UP ACTION (Required if any) : | | | | RECEIVED ON : | |
| | | | | CHECKED BY : | |
| ENGINEER'S/PRODUCT SPECIALIST'S SIGNATURE : | | NAME : <i>Manthan Vajin</i> | | JOB CARD NO. : | |
| TIME : | | | | | |
| NOTE : Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case. | | | | | |
| AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT : GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL. : 4030 9000 FAX : (022) 4030 9090 | | | | | |

TRANSASIA BIO-MEDICALS LTD.

Head Office : Transasia House. 8, Chandivali Studio Road, Andheri (E), Mumbai - 400 072. Tel. : (022) 4030 9000 Fax : (022) 2857 3030

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Chuttack : Tel. : (0671) 232 4555

Hubli : Tel. : (0836) 485 0900

Kolkata : Tel. : (033) 2215 7839 Fax : 2215 8035

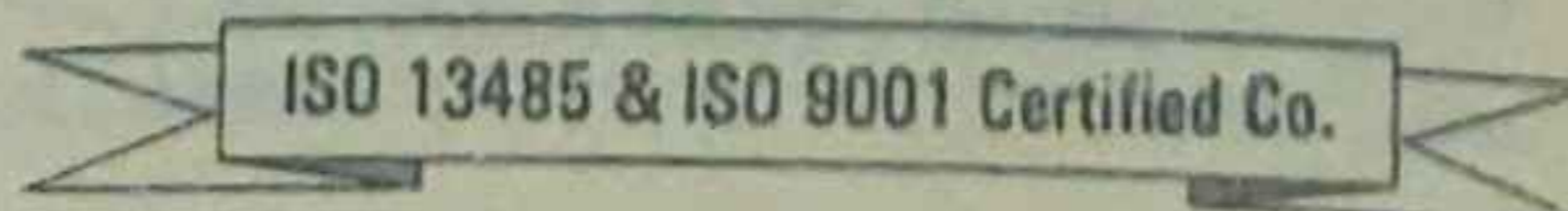
Dehi : Tel. : (011) 2578 5451/2573 2223

Ahmedabad : Tel./Fax : (079) 02640 7030/4032 1903

Bangalore : Tel./Fax : (080) 2556 8044

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CUSTOMER COPY



INSTALLATION & TRAINING REPORT

Customer Name : Sewa Rural, Shree Kusthuba Hospital
Department : Laboratory
Address : Sewa Rural, Shree Kusthuba Hospital, Thagadice, Dist. Dhule
City : Thagadice Pin : 393110 State : Gujarat
Territory : BAR-II Zone : WZ-II
Telephone & Fax : 02625-220021 email : sewarural@gmail.com
Contact Person : Mr. Raju Karbhia Mobile No. : 09898 514870
Instrument Model : XN-350 Sr. No. : 12302
Installation Date : 19/07/18

The above mentioned instrument has been satisfactorily installed by Service Engineer / Product Specialist of Transasia Bio-Medicals Ltd. Operational Training & User Maintenance of the Instrument was provided to the following staff members on date(s) : 19/07/18

| Name (s) | Designation/ Dept. |
|--------------------|---------------------|
| 1. <u>Mr. Raju</u> | <u>Lab Incharge</u> |
| 2. _____ | _____ |
| 3. _____ | _____ |

Test/ Parameters Demonstrated : Calibrate instrument. Check known samples.

Customer Comments (If any) : _____

Engineer / Product Specialist : _____ Customer Signature : _____

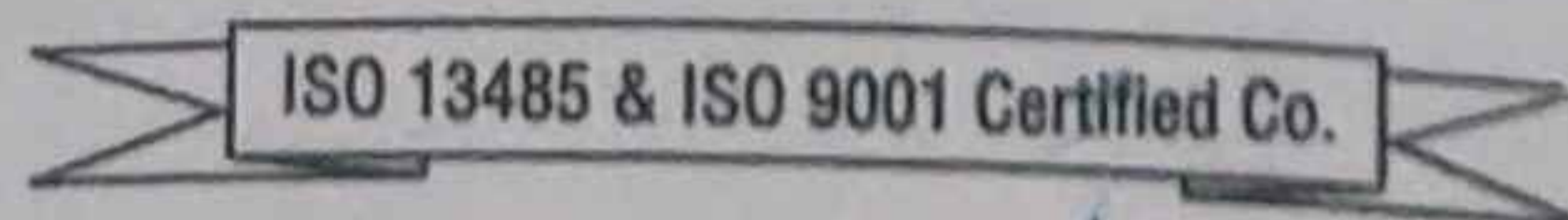
Signature : _____ Customer Name : Mr. Rajubhai Keethiya

Name : Mr. Manoj Chokhatare / Siddharth Designation : Lab Head - a Male

Date : 19/07/18 Customer Seal : _____

Arbitration Clause
All disputes, differences, controversies and questions directly or indirectly arising at any time under, out of, in connection with or in relation to the payment of this instrument / reagents / service shall be referred to the sole arbitrator to be appointed by Transasia Bio-Medicals Limited under the Arbitration and Conciliation Act 1996. The venue and seat of arbitration shall be at Mumbai. The award rendered by the arbitrator(s) shall be final and binding upon both Parties.

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TRANSASIA BIO-MEDICALS LTD.

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