

# Ortho Clinical Diagnostics

403, Leela Business Park, Andheri Kurla Road,  
Andheri East, Mumbai - 400059  
T : +91 22 6787 9300  
F : +91 22 6787 9333

## Calibration Certificate

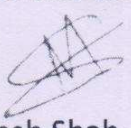
The below mentioned instrument has been calibrated and tests performed to check the system performance.

Instrument : VITROS V5600  
Serial No : 5600 0703  
Customer Name : PRAVARA MEDICAL TRUST, LONI  
(BIOCHEMISTRY DEPT).  
Calibration performed on : 29/11/2021

The system's calibration includes optics calibration and checking the reproducibility performance of the instrument as per the guidelines provided by the manufacturer.

Next Calibration will be performed in **MAY 2022**.

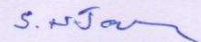
For **Ortho Clinical Diagnostics India Pvt Ltd.**

  
Mitesh Shah

Sr.Zonal Service Manager-Ortho Care  
Pune

Date: 29/11/2021

Approved By



Incharge  
CCL- Biochemistry  
PMT, RMC Loni

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## Calibration Certificate

The below mentioned instrument has been calibrated and tests performed to check the system performance.

Instrument : VITROS V5600  
Serial No : 5600 1041  
Customer Name : PRAVARA MEDICAL TRUST, LONI  
(BIOCHEMISTRY DEPT.)  
Calibration performed on : 26/11/2021

The system's calibration includes optics calibration and checking the reproducibility performance of the instrument as per the guidelines provided by the manufacturer.

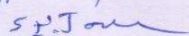
Next Calibration will be performed in **MAY 2022**.

For **Ortho Clinical Diagnostics India Pvt Ltd.**

  
Mitesh Shah

Sr.Zonal Service Manager-Ortho Care  
Pune

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# Service Report

Ortho Clinical Diagnostics

INDIA Pvt. Ltd.

SOP-OCDIN-019/F02  
Revision-02

Report No: 3624

Customer's Name: Pravara Medical Trust  
Contact Person: Dr. Jangle (Biochemistry Lab)  
Address: At post Loni, Tal. Rahata,  
Dist. Ahmednagar,

**SOLD**  **RRC**   
 Warranty  
 AMC/CMC  
 Charge Call

Nature of Call:  
 Service Call  Follow up  Modification  Application  Preventive Maintenance  
 Telephone  eConn Proactive  UPS  Printer  Other \_\_\_\_\_

Observed damage before service:	Instrument Particulars:
<u>NA</u>	Model <u>Vitros 5600</u>
	J Number <u>J56001041</u>
	Serial Number <u>56001041</u>

**Problem reported:**  
Error Code : XPM; Ecompres; Eintellicheck; XME6; XME6  
Description : Preventive Maintenance;  
Econ alert for compressor & intellicheck.  
modification # FG software update 3.7.1  
modification # EG wear pads.

**Call Details : Status after call :**  
Functioning well   
Incomplete but operative   
Needs spares   
Complaint forwarded to L.S.   
Requires follow-up   
Complaint escalated to \_\_\_\_\_   
METER COUNT \_\_\_\_\_  
SO No. 98191413

**Call Details :**  
Complaint Forwarded by : Self  
Complaint Call Date : 22/11/2021 Time: 20:15  
Travel Duration (To & Fro): 2 Hr.  
Call Attended Date : 25/11/2021 Time: 17:10  
Start Time : 25/11/2021 17:15  
End Time : 26/11/2021 19:00  
Actual Work Hours: 14 Hr. 15 mins. + 2 Hrs.  
 Solved over Phone. Date : \_\_\_\_\_  
Time: \_\_\_\_\_

**Diagnosis :**  
software update v.3.7.1, mon# EG, replace air filter (convistor) &  
preventive maintenance.

**Action taken / Action required:**  
Done backup. updated slw version to 3.7.1. Cleaned the system.  
Cleaned all the modules. Done adjustments & performance tests.  
Run maintenance pack. Requested user to run control & samples.

For Customer Only :	For Engineer Only :
Job complete <input type="checkbox"/>	Engineer's Name : <u>Mitesh C. Shah / Kedar More</u>
Job incomplete <input type="checkbox"/>	Engineer's Code : <u>A1NFE09 / A1NFE10</u>
Satisfied <input type="checkbox"/>	Comments : <u>System working ok.</u>
Unsatisfied <input type="checkbox"/>	
Comments : _____	

Customer's Signature & Date: [Signature] 29/11/21  
Engineer's Signature & Date: [Signature] 26/11/2021

Approved by [Signature]  
Incharge  
CCL-Biochemistry  
PMT, RMC, Loni