

160901

TOLL FREE No. 1800-103-3854

FUJIFILM

Corporate Office:
FUJIFILM INDIA PVT. LTD.
 Unitech Cyber Park,
 Unit No. 801-807, 8th Floor, Tower C,
 Sector 39, Gurugram - 122001,

CUSTOMER NAME: Dr Aparna

ADDRESS: Andheri

CITY: Mumbai

REGION: Mumbai

FIELD SERVICE REPORT

CONTACT PERSON: Mr / Mrs. Dr Shivam Mandhare

Phone: 8999688418

STATE: Maharashtra

NORTH WEST EAST SOUTH

INSTALLATION REPORT

MEDICAL

PROBLEM DESCRIPTION & ERROR CODE: Preventive Maintenance

COMPLAINT DATE 30-11-2024

SFDC CASE NO:

START DATE / TIME 30-11-2024

END DATE / TIME 30-11-2024

ACTION TAKEN → System checked

ENGINEER NAME: Tanvi Sawant → Done preventive maintenance as per the standard procedure

DEALERS NAME: Unique diagnostic → clean incubator assembly, clean lamp housing assembly, clean

EQUIPMENT TYPE: Dry chem all filters, clean air filter, clean all boards and sensor

MODEL NO. Fuji NX500 clean ISE unit

SR. NO. 66655263 → checked Reference black plate level and lamp Hours ok.

CONSOLE VERSION V2.8 → Run dummy slide. Result ok

WORKSTATION: Laboratory → MIC working ok

CONTRACT STATUS:

WARRANTY

CMC

JOB STATUS

MACHINE UNDER OBSERVATION

COMPLETED

INCOMPLETE

AMC

PER CALL

REASON FOR INCOMPLETION:

JOB STATUS

MACHINE UNDER OBSERVATION

COMPLETED

INCOMPLETE

REASON FOR INCOMPLETION

CUSTOMER SIGNATURE

PARTS USED / REQUIRED

PART NUMBER

DESCRIPTION

QTY

Dr Shivam S. Mandhare
8999688418

Dr. Shivam S. Mandhare
 MVSc (Pathology)
 MSVC-9865

ENGINEER SIGNATURE

Jawal
738888065

CUSTOMER REMARKS: