

Sysmex India Pvt. Ltd.

1002, Damji Shamji Business Galleria,
 10th Floor, LBS Marg,
 Kanjurmarg (West),
 India, 400078
 Tel. (+91) 22 6112 6666 Fax. (+91) 22 2577 6790
 Email: sysmex@sysmex.co.in
 Web: https://www.sysmex.co.in
 GST Reg. No: 27AADCS1551J1ZC Co. Reg. No: ABC



CSR No.: WO-100210433
 Revision No.:

Customer Service Report

Customer Name	Central Clinical Laboratory, Pravara Rural Hospital, Loni-413736		
Contact Person	Dr. Nikhil Deshpande		
Installation Date	17/07/2020	Login Date/Time	29/12/2021 04:47:00 PM
Equipment ID	10117579	FSR Name	Amol Hole
Model	XN-10	From Date/Time	29/12/2021 07:51:40 PM
Serial No.	39934	To Date/Time	29/12/2021 10:29:00 PM
Total Cycle Count	63,816	Case No.	CAS-113795-D3P4R5

Defect Analysis	
Issue Code	Cause Code
Described in additional info [XN series]	Described in add info [XN series - Mainunit]
Issue	Cause
Perform Calibration	Perform Calibration

Action Taken	Action Code	Value Before Adjustment	Value After Adjustment
Test Calibration Task	Completed		
Check Blank	Completed	0	0
Perform RBC Clog	Completed	99	100
Perform HGB Blank	Completed	5563	4969
Perform Aspiration Blank	Completed	5501	5063
Check Aspiration Span with Control L2, Lot No.-13291102, Exp-13-02-2022	Completed	6884	6884
Perform Sensitivity Adjustment with calibrator lot No.-13332101, Exp-2022-01-02.	Completed		
Perform Calibrator Calibration and PD Mode Calibration with calibrator XN-CAL, lot No.-13332101, Exp-2022-01-02.	Completed		
Perform QC L1(Lot No. QC-13281101, Exp-13-02-2022), L2(Lot No. QC-13291102, Exp-13-02-2022), L3(Lot No. QC-13261103, Exp-13-02-2022).	Completed		

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Remarks

Perform Calibration

Items Consumed

Product ID	VPN	Product Description	QTY	UOM
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Name:- Amol Hole	Acknowledged By : Dr. Nikhil Deshpande
Sign: 	Sign : 
Date: 30/12/2021 10:30:03 AM	Date: 30/12/2021 10:30:03 AM

Customer Confidential