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CSR No.: WO-100210187
Revision No.:

Customer Service Report

Customer Name	Central Clinical Laboratory, Pravara Rural Hospital, Loni-413736		
Contact Person	Dr. Nikhil Deshpande		
Installation Date		Login Date/Time	28/12/2021 10:24:00 AM
Equipment ID	10131182	FSR Name	Amol Hole
Model	SA-31	From Date/Time	29/12/2021 10:17:08 AM
Serial No.	11609	To Date/Time	29/12/2021 12:04:00 PM
Total Cycle Count	1	Case No.	CAS-113651-P4Y2H0

Defect Analysis

Issue Code	Cause Code
Issue	**Cause**
Preventative Maintenance	Preventative Maintenance

Action Taken	Action Code	Value Before Adjustment	Value After Adjustment
Done PM as per PM Checklist	Completed		

Remarks

Done Preventative Maintenance as per standard procedure

Items Consumed

Product ID	VPN	Product Description	QTY	UOM

Name:- Amol Hole	Acknowledged By : Dr. Nikhil Deshpande
Sign:	Sign :
Date: 30/12/2021 10:28:09 AM	Date: 30/12/2021 10:28:09 AM

Customer Confidential

1/1

![sysmex]

XN-3000/XN-3100(XR-3000) Preventive Maintenance Check List

Check item		When to perform	Check	Adjust / Clean	Replacing	Remarks
XN(XR) front	Clean the inside of the instrument			☑		
	Lubricate drive unit			☑		
	Check position of rotation mechanical unit		☑			
	Check and adjust blood detection sensor		☐	☑		
	Check and adjust profile position		☐	☑		
	Clean ID reader			☑		
	Check and adjust barcode reading		☐	☑		
	Check stand-alone operation		☑			
	Clean instrument covers, table and belts			☑		
SP front	Clean the inside of the instrument			☑		
	Lubricate drive unit			☑		
	Check position of rotation		☑			
	Check and adjust blood detection sensor		☐	☑		
	Check and adjust profile position		☐	☑		
	Clean ID reader			☑		
	Check and adjust barcode reading		☐	☑		
	Check stand-alone operation		☑			
	Clean instrument covers, table and belts			☑		
Overall	Check program version		☑			
	Back up setting values			☑		
	Back up adjustment values			☑		
	Check overall operation		☑			

* The description in "When to perform" is just a rough indication, and differs depending on status of use.

* If nothing is described in "When to perform" column, the item has to be performed every time.

[Check item details]

Check item	Check result
Program version	00-16

Facility name	Central Clinical Laboratory, Pravara Rural Hospital, Loni-413736		
Instrument name	XN-3000 / XN-3100 / XR-3000	Serial NO.	11609
Service date	29 Dec 2021		
Name of service	Amol Hole		

Name:- Amol Hole

Sign:

Date: 30/12/2021 10:28:09 AM

Acknowledged By : Dr. Nikhil Deshpande

Sign :

Date: 30/12/2021 10:28:09 AM