

## To Whom It May Concern

### ISO 15189:2012 REQUIREMENTS REG. "CALIBRATION & VERIFICATION PROCEDURES"<sup>1</sup>

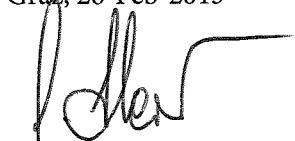
All Roche Diagnostics products which are distributed and for which a Free-Sales-Certificate is issued, are CE-marked. The In-Vitro-Diagnostics Directive of the European Union<sup>2</sup> requires for all CE marked products that the manufacturer assures compliance of the products with the requirements of the In-Vitro-Diagnostics Directive. This means that all processes in the development and manufacturing of Roche Diagnostics products are guided by a Quality Management System. Our Quality Management System is in compliance with the requirements from ISO 9001:2008<sup>3</sup>, ISO 13485:2003 + AC: 2007<sup>4</sup>, and QSReg<sup>5</sup>.

The mentioned regulations require that the production systems and measuring devices used are qualified and the manufacturing and test procedures are validated<sup>6</sup>. This status has to be assured by scheduled maintenance and by regular qualification resp. validation reviews and updates.

All physical quantities, calibrators and controls used in Roche Diagnostics systems are fully traceable to certified standards or reference materials. The performance of all Roche Diagnostics systems at the customer site is assured if regular QC measurements, cleaning and maintenance procedures as described in the instructions for use or service documentation are performed. By having controlled internal procedures and by running the tasks required in the respective user documentation, all Roche Diagnostics systems will perform as specified during their defined lifetime.

Additional calibration or verification procedures are NOT required of the user in order to assure the specified performances of every Roche Diagnostics system. Only if a user deviates from these manufacturer's recommendations does he have to establish site-specific calibration and verification procedures as part of his accreditation process.

Graz, 26-Feb-2013



Dr. Johann Harer

Head of Quality Management & Regulatory Affairs

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<sup>1</sup> ISO 15189:2012, Medical laboratories - Requirements for quality and competence

<sup>2</sup> Directive 98/79/EC of the European Parliament and of the Council of 27 October 1998 on in vitro diagnostic medical devices

<sup>3</sup> ISO 9001:2008, Quality Management Systems - Requirements

<sup>4</sup> ISO 13485:2003 + Cor.1:2009, Medical Devices – Quality Management Systems – Requirements for Regulatory Purposes)

<sup>5</sup> Quality System Regulations, 21 CFR Part 820, requirements on medical devices

<sup>6</sup> 21 CFR Part 809, 21 CFR Part 210, 21 CFR Part 11; GAMP 5 guideline; Annex 15 to the EU Guide to cGMP