



Unacceptable Results Investigation

Accident /Incident Reporting form

1. Accident reporting

The WBC parameter in the AIIMS hematology EQA was found to be unsatisfactory with Z score of 2.58 among labs and Z score of 8.81 within lab which was released on 22-02-2022.

Reported by

Name & Sign: Dr Nikhil Sanjay Deshpande

Date & Time: 23-02-2022 at 10.00am.

2. Immediate action taken

The EQA report was analysed. Routine IQC samples were run and were found satisfactory. Further to find out the cause for EQA unsatisfactory result root cause analysis was undertaken in a step wise manner.

Action taken by

Name & Sign: Dr Nikhil Sanjay Deshpande

Date & Time: 23-02-2022 at 10.30am.

Reviewed by: Dr N N Angarkar

3. Root cause analysis

The following steps were analysed to reach the root cause analysis of the unsatisfactory results.

- i. Check for transcription errors
- ii. Check for pre survey issues
- iii. Sample receipt / handling
- iv. Test performance
- v. Data handling by EQA provider



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vi. Report and Interpretation.

As per these steps, after thorough discussion, it was concluded that the unsatisfactory results may be due to overmixing of the EQA sample before the run may be the cause for the deviation of WBC parameter. Rest all steps were satisfactory.

Action taken by

Name & Sign: Dr Nikhil Sanjay Deshpande

Date & Time: 24-02-2022 at 11.00am.

Reviewed by: Dr N N Angarkar

4. Corrective and preventive measures

To prevent the same from happening again, in next cycle EQA samples will be handled carefully and according to the EQA guidelines. Proper mixing of the sample will be insured by the technical persons and supervised by the lab manager.

Action taken by (Name/Sign / Date / Time)	Reviewed by (Name/Sign / Date / Time)
Dr. Nikhil S. Deshpande Associate Professor Department of Pathology Dr. Balasahab Vikhe Patil Rural Medical College, Loni PMS (DU), Loni, Bk. 413726 Designation	Designation

Deshpande
24/02/22 at 11.00 am
Dr. Nikhil S. Deshpande
Associate Professor
Department of Pathology
Dr. Balasahab Vikhe Patil
Rural Medical College, Loni
PMS (DU), Loni Bk, 413726

S. N. Jangle
24/02/2022 11:30 am
Dr. S. N. JANGLE
Prof. & H. O. D. Biochemistry
Rural Medical College, PMT
Tal. Rahata, Dist. A' Nagar-413736

Incharge
CCL- Biochemistry
PMT, RMC, Loni



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PROFICIENCY TESTING REPORT
ISHTM-AIIMS EXTERNAL QUALITY ASSURANCE PROGRAMME
 NABL accredited program as per ISO/IEC 17043:2010 standard
 Organized By Department of Hematology, AIIMS, New Delhi-110029



Duration of stability testing - minimum upto 8 days at ambient temp. after dispatch of specimens

EQAP CODE No. : 1120

Distribution No.: 153-D

Month/Year: August/2021

Instrument ID: SYSMEX XN 3100

Name & Contact No. of PT Co-ordinator: Dr. Seema Tyagi (Prof.), Hematology, AIIMS, Delhi.
 Tel: 9013085730, E-Mail: accuracy2000@gmail.com

Date of issue & status of the report: 13-09-2021[Final].

CBC and Retic Assessment

Test Parameters	S.No.	Among Lab (Accuracy Testing)						Within Lab (Precision Testing)			
		Your Result 1	Your Result 2	Your Results Sum of 2 Value	Consensus result sum of 2 values (Assigned Value)	Uncertainty of Assigned Values	Z Score	Your Results Diff. of 2 Values	Consensus Result Diff. of 2 values (Assigned Value)	Uncertainty of Assigned Values	Z Score
WBC $\times 10^9/\mu\text{l}$	1	2.5	2.57	5.17	5.5	0.0230	-0.57	0.03	0.08	0.0050	-0.75
RBC $\times 10^6/\mu\text{l}$	1	2.93	3.92	7.85	7.54	0.0070	1.67	0.01	0.03	0.0020	-0.54
Hb g/dl	1	12.4	12.2	24.6	23.8	0.0200	1.54	0.2	0.1	0.0070	1.35
HCT%	1	38.9	38.7	77.6	74.3	0.1290	0.90	0.2	0.3	0.0230	-0.27
MCV-fl	1	99	98.7	197.7	196.6	0.2900	0.13	0.3	0.3	0.0250	0.00
MCH-Pg	1	31.6	31.1	62.7	63.1	0.0300	-0.26	0.5	0.2	0.0160	1.35
MCHC-g/dl	1	31.9	31.5	63.4	64.2	0.1170	-0.25	0.4	0.2	0.0170	0.90
Plt. $\times 10^3/\mu\text{l}$	1	125	123	248	222	1.09	0.82	2	4	0.28	-0.39
Retic %	2	1.9	1.6	3.5	1.2	0.03	2.82	0.3	0.1	0.01	2.70

P.S. Assessment

YOUR REPORT		CONSENSUS REPORT	
DLC%	3	Nrbcs=-, Poly=33% L=3%, E=3%, Mono/Promono=0, B1=3% P.M.=6%, Mye=40%, Meta=11%, Other=Basophils 1%	Poly: 40 - 60, Myelo: 10 - 25, Meta: 5 - 20, Promyelo: 1-10, nRBC/Lympho/Blast/Eos/Baso/Mono: 0 - 5
RBC Morphology	3	Microcytes +	Predominantly: Normocytic/Normochromic; Moderate: Anisocytosis, hypochromia, Microcytosis; Mild: Macrocytosis, Poikilocytosis
Diagnosis	3	Chronic Myeloid Leukemia (Chronic phase).	Chronic Myeloid Leukemia (Chronic Phase)

Approved By -

S. Tyagi

Incharge
 CCL - Biochemistry
 PWT, GMC, Loni



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EQAP Code No.: 1120 Distribution No.: 153-D Month/Year: August/2021 Instrument ID: SYS.MEX XN 3100

COMBINED DATA VALUES OF TOTAL PARTICIPANTS

Test parameters	S.No.	Total participants covered in the current dist.	Total No. responded	% of Labs with Z Score 0-2		% of Labs with Z Score 2-3		% of Labs with Z Score >3	
				Among labs	Within lab	Among labs	Within lab	Among labs	Within lab
WBC x10 ⁹ /µl	1	317	315	84.76	87.94	3.49	1.59	11.75	9.84
RPC x10 ⁶ /µl	1	317	315	92.7	91.11	4.13	3.81	3.17	4.76
Hb g/dl	1	317	315	89.25	91.75	6.67	0.32	5.08	4.44
HCT%	1	317	315	95.24	90.16	2.22	3.49	2.54	6.03
MCV-fL	1	317	315	96.51	92.7	2.22	3.17	1.27	4.13
MCH-fg	1	317	315	88.57	91.75	8.25	3.49	3.17	4.76
MCHC-g/dl	1	317	315	94.6	88.25	3.49	3.17	1.9	2.57
PLT x10 ⁹ /µl	1	317	315	93.33	90.48	4.44	4.13	2.22	5.4
ReticCount%	2	317	283	90.45	87.63	4.95	6.71	3.89	5.65
PS Assessment	3	317	296	Acceptable:98.65%,Warning Signal:1.35%,Unacceptable :0%					

Comments:

1). Among Lab (EQA) : Results acceptable.

2). Within Lab (IQA) : Precision acceptable.

Note-1: EQA (External Quality Assurance) : Your Performance among various of participating labs in PT, to determine the accuracy of your results.

IQA (Internal Quality Assurance) : Your Performance of comparison of two consecutive measurement values within your lab to test the precision of your autoanalyzer.

Note-2: Z score among & within lab were calculated, as per to ISO/IEC 13528:2015 standard. Z score among lab (EQA)= (Your Result Sum of two values - Consensus Result sum of two values)/(Normalised IQR)

Z score within lab (IQA)= (Your Result Difference of two values - Consensus Result difference of two values)/(Normalised IQR)

IQR = Quartile 3 - Quartile 1 of participant data, Normalised IQR = 0.7413 x IQR

Note-3: Z score 0 to ±2 : Acceptable, Z score ±2 to ±3 : Warning Signal, Z score > ±3 : Unacceptable [As per ISO/IEC 13528:2015 standard]

Note-4: Z score value between "0 to ±2" are texted in green colour. Z score value between "±2 to ±3" are texted in orange colour. Z score value > ±3 are texted in red colour.

Note-5: Homogeneity and stability testing of PT sample were done as per ISO 13528:2015 standard. To pass homogeneity test, between sample SD (Ss) should be smaller than the check value (0.3*SDPA). To pass the stability test, average difference in measurement values of first and last day sample ($\bar{x}-\bar{y}$) should be smaller than the check value (0.3*SDPA).

Note-6: ISHTM-AIIMS-EQAP does not subcontract any task of its scheme

Note-7: Participants are free to use methods/analyzer of their own choice.

Note-8: Proficiency testing (PT) samples are sent quarterly to each participant.

Note-9: All the necessary details regarding design and implementation of PT, are provided in the instruction sheet as well as on programme's website www.ishtmaimseqap.com.

Report authorized by,

Dr. Seema Tyagi (Prof.)

PT Co-ordinator: ISHTM-AIIMS-EQAP

Department of Hematology, AIIMS, New Delhi

-----End Of Report-----