

Sysmex India Pvt Ltd - West

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GST Reg. No: 27AADCS1551J1ZC Co. Reg. No:

CSR No: WO-100080313
Revision No:



Customer Service Report

Customer Name	Institute of Post Graduate Teaching and Research in Ayurveda		
Contact Person	Agnihotram Gopinath		
Installation Date		Login Date/Time	
Equipment ID	10109604	FSR Name	Updesh Dwivedi
Model	BX-3010	From Date/Time	08/09/2019 11:34:00 AM
Serial No.	7237-0555	To Date/Time	08/09/2019 06:07:00 PM
Total Cycle Count		Case No	

Defect Analysis	
Issue Code	Cause Code
Issue	Cause

Action Taken
1. Unpack instrument and remove fixing materials
2. Check all the accessories are supplied
3. Check instrument for leakage or damage
4. Place instrument on flat table and perform Level Adjustment of the analyzer
5. Perform level adjustment of the analyzer
6. Connect analyzer to peripherals (PC, printer, LIS etc)
7. Connect tubings, external tanks and tank sensors
8. Install the silencer in High Conc. and Low Conc. waste tubes
9. Wash the containers (Wash Solution 1 and 2) and fill with respective wash solutions
10. Wash the System Water container and fill with distilled water
11. Install BX-3010 Analyzer software on PC
13. Prepare sample and reagent for Dye Test
14. Check instrument operation after Power ON
15. Execute Prime sequence for 10 cycles followed by Wash Cuvette
16. Perform Automatic Gain and verify results are within acceptable range
17. Perform Water Blank and verify that Absorbance for each cuvette is within acceptable range
18. Register reagents and samples for Dye test
19. Enter chemistry parameter and calibration settings for Dye Test
19. Load samples and reagents for Dye Test
20. Execute the Run and verify that Dye test results are within acceptable range
21. Verify accuracy and precision (within run) using controls and pooled serum

Remarks**Items Consumed**

Product ID	VPN	Product Description	QTY	UOM
Name:- Updesh Dwivedi		Acknowledged By : Agnihotram Gopinath		
Sign: 		Sign : 		
Date: 08/09/2019 06:14:55 PM		Date: 08/09/2019 06:14:55 PM		