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**From:** mhleqas@metropolisindia.com  
**Sent:** 04 July 2022 15:03  
**To:** janhvi ahuja  
**Subject:** Re: [EXTERNAL]Non Conformance in NABL audit  
**Attachments:** MHL EQAS Logo 2.png

Dear Lab,

Greetings from MHL EQAS !!

Kindly note that as per scheme we provide clinical pathology (urine PT sample) twice in a year. According to the schedule (2022) you will receive clinical pathology sample in 2nd cycle (July 2022) & 4th cycle (December 2022).

Also, kindly note that we have not received renewal payment for MHL EQAS cycle-2022. You are requested to kindly renew and share payment details for coming round 220207.

Thanks & Regards,  
Metropolis Healthcare Ltd. EQAS (MHL-EQAS)

<http://eqasplus.com/LabQAS/Login.aspx>



**From:** "janhvi ahuja" <janhvi.ahuja@gmail.com>  
**To:** "mhleqas" <mhleqas@metropolisindia.com>  
**Sent:** Sunday, July 3, 2022 11:06:50 AM  
**Subject:** [EXTERNAL]Non Conformance in NABL audit

\*\*\*\* This is an EXTERNAL email. Exercise caution. DO NOT open attachments or click links from unknown senders or unexpected email. \*\*\*\*

Dear MHL EQAS team,  
This is Dr Janhvi, Lab Director from Lotus Diagnostics Borivali  
MHL EQAS ID User:562  
We have participated in M(EL)T programme and have received 2 cycles from you- Oct 21 and May 22.  
We have not recieved Clinical Pathology ( Urine ) sample in May 22 cycle.  
We have applied for NABL and submitted Oct 21 cycles result for clinical Pathology (Urine) EQAS.  
NABL has raised inadequacy on that as they need EQAS results which is less than 6 months old.

To close that Inadequacy NABL have asked us to provide latest Clinical Pathology EQAS results which will be less than 6 months old or get reply from EQAS provider regarding why the Clinical pathology sample not sent in May 22.

It will be very kind of you if you reply to this mail mentioning why Clinical pathology sample was not sent in May '22 cycle as we have only one EQAS provider which is you.

Awaiting your reply and thanking you in anticipation,

Regards  
Dr. Janhvi Ahuja,  
Lotus Diagnostics  
Mumbai

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LOTUS DIAGNOSTICS (562)

Outlier And Analyte Summary Report

Outlier Details For Cycle No 210512 and Sample No 01

Report Date : 30/12/2021

Analyte	Instrument	Result Value	Standard Unit
# Blood (urine)	Manual	2+	-
# Nitrite (urine)	Manual	Absent	-
Legend @ : Acceptable X : Unacceptable # : Not Evaluated ⌚ : Delayed Result Entry			

**Problem Classification:** \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Corrective Action:** \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

**Reviewed by:** \_\_\_\_\_

**Dated:** \_\_\_\_\_

**LOTUS DIAGNOSTICS (562)**

**Outlier And Analyte Summary Report**

**Result Details For Cycle No 210512 and Sample No 01**

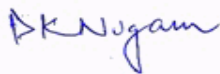
**Report Date : 30/12/2021**

**Instrument : Manual**

Analyte	Standard Unit	Result Value	Accepted Value
@ pH	-	6	5.5,6,6.5
@ Specific Gravity	-	1.015	1.015,1.020,1.025
@ Glucose (urine)	-	2+	+2,+3,+4
@ Protein (Urine)	-	1+	+1,+2,Tr
@ Ketone (urine)	-	Negative	Negative
# Blood (urine)	-	2+	
@ Bilirubin (urine)	-	Negative	Negative
@ Urobilinogen (urine)	-	Normal	Normal
# Nitrite (urine)	-	Absent	

Legend @ : Acceptable  
 X : Unacceptable  
 # : Not Evaluated  
 ⌚ : Delayed Result Entry

Total Parameters	9
Not Evaluated Parameters	2
Evaluated Parameters	7
Outlier Parameters (X)	0
EQAS Score Clinical Path - Urine Routine Chemistry	100.00 %



**Dr Puneet Kumar Nigam**  
**PT coordinator & Technical Manager, MHL EQAS**  
 Unit No. 409-416.  
 Commercial Building - 1A,  
 Kohinoor Mall, Kiroli Road, Kurla (W),  
 Mumbai - 400070

End of Report



To Whomesoever it may concern

This is to certify that Urine routine test in clinical pathology is done by Urine Strip test (Manual method).

So IQ, OQ, PQ and calibration is not applicable for the same.

*Janhvi*

Dr Janhvi Ahuja

Laboratory Director

**DR. JANHVI AHUJA**  
**CONSULTANT PATHOLOGIST**  
**2003/03/897**



TO WHOM SO EVER IT MAY CONCERN

This is to bring to your notice that as per the scheme schedule for Clinical pathology (Urine) MHL EQAS sample is Twice a year, So we have not recieved Clinical Pathology (Urine) sample in May 2022.

Therefore we have attached EQAS result of last cycle (December 2021)

The next cycle of Clinical Pathology(Urine ) sample may recieve in the December 2022 cycle.

**DR. JANHVI AHUJA**  
**CONSULTANT PATHOLOGIST**  
**2003/03/897**

*Janhvi*  
*28/06/22*  
Dr Janhvi Ahuja

Laboratory Director