

H22NC2193205

Notification No.	
Work Order No.	

Toll Free No.: 1800-103-4470

SERVICE REPORT

CUSTOMER COPY

HIN-M02-27567

CUSTOMER DETAILS		INSTRUMENT DETAILS		SERVICE STATUS	
NAME: SRL Phadke lab		MODEL: PC 200		VISITING PURPOSE:	
ADDRESS: Mulund		EQUIP. SL. No.: 2011 C2-0284-D		<input type="checkbox"/> REPAIR <input type="checkbox"/> DATA ERROR	
PIN CODE		VERSION:		<input type="checkbox"/> INSTALLATION <input checked="" type="checkbox"/> MAINTENANCE	
CITY Mumbai		NOTIFICATION No.		<input type="checkbox"/> UPGRADE <input type="checkbox"/> CUSTOMER TRAINING	
STATE MH.		CALL DETAILS		<input type="checkbox"/> COURTESY VISIT <input type="checkbox"/> DEMO	
TEL. NO.: 7798958353		DATE		<input type="checkbox"/> OTHERS	
CONTACT PERSON: Dr. Pushkar.		TIME		CUSTOMER STATUS	
COMPLAINT RECD.		COMPLETED		<input checked="" type="checkbox"/> R.R. <input type="checkbox"/> WARRANTY	
START 23.6.22 2:00pm		TRAVEL TIME (Eng. 1) 1 HOURS		<input type="checkbox"/> AMC <input type="checkbox"/> CMC	
COMPLETED 23.6.22 4:00pm		TRAVEL TIME (Eng. 2)		<input type="checkbox"/> DEMO <input type="checkbox"/> FREE SERVICE	
DAILY WORKLOAD 40-60		HOURS		<input type="checkbox"/> CHARGEABLE CALL <input type="checkbox"/> OTHERS	
PROBLEM REPORTED: Preventive Maintenance of PC 200		WORKS CARRIED OUT AT		<input checked="" type="checkbox"/> SITE <input type="checkbox"/> SERVICE CENTRE	
OBSERVATIONS:					
ACTION TAKEN: Checked instrument. Preventive Maintenance done as per protocol. PM kit replaced. printed done using precise tubing. CV-1.00 = satisfactory.					

PROBLEM REPORTED: Preventive Maintenance of PC 200

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ACTION TAKEN: Checked instrument. Preventive Maintenance done as per protocol. PM kit replaced. printed done using precise tubing. CV-1.00 = satisfactory.

FOLLOWING PARTS HAVE BEEN REPLACED FOLLOWING PARTS NEED TO BE REPLACED PLEASE APPROVE

PART CODE.	DESCRIPTION (Replaced)	QTY.	COST	TAX	TOTAL
1221005508	Fluid, RPP Syringe tip	1	1		
221026109	Fluid, SPP Syringe tip	1	500		
1221005511	Fluid, WPP Syringe tip	1			
1221040253	Fluid, inline filter	1			

PART CODE.	DESCRIPTION (Trouble Shooting)	QTY.	TOTAL RS.

*Replaced for Trouble Shooting
Need to be returned after Trouble Shooting.

FOLLOW-UP ACTION (Spare need to replaced, if any)

TO BE FILLED IN BY CUSTOMER

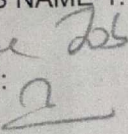
FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY

FAULT IS NOT COMPLETED, ENGINEER NEED TO COME AGAIN

WE HEREBY APPROVE Rs.

COMMENTS (IF ANY)

ENGINEER'S NAME-1: Justine Jos


SIGNATURE: 

DATE & TIME: _____

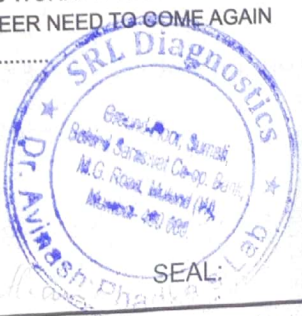
ENGINEER'S NAME-2: _____

SIGNATURE: _____

DATE & TIME: _____

CUSTOMER SIGNATURE: 

NAME: Dr. Pushkar Phadke

SEAL: 

HORIBA ABX SAS

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Montpellier, July 12th 2022

Ref.: 22-118 BD/cf

STATEMENT

To whom it may concern,

We, HORIBA ABX SAS, with Headquarters in Parc Euromédecine, Rue du Caducée, BP 7290, 34184 Montpellier Cedex 4, FRANCE, hereby certify:

All HORIBA ABX SAS products which are distributed and for which a Free-Sales-Certificate was issued, are CE marked. The In vitro Diagnostics Directive of the European Union required for all CE marked products, that the manufacturer assures compliance of the products with the requirements of the In Vitro Diagnostics Directive.

This means that all processes in the development and manufacturing of HORIBA ABX SAS products are guided by a Quality Management System. Our Quality Management System is in compliance with the requirements from ISO13485: 2016.

The mentioned regulations require that the production systems and measuring devices used are qualified and the manufacturing and test procedures are validated. This status has to be assured by schedules maintenance and by regular qualification resp. validation reviews and updates.

All physical quantities, calibrators and controls used in HORIBA ABX SAS systems are fully traceable to certified standards or reference materials.

The performance of all HORIBA ABX SAS systems at the customer site is assured if regular QC measurements, cleaning and maintenance procedures, as described in the instructions for use or service documentation, are performed.

By having controlled internal procedures and by running the tasks required in the respective user documentation, all HORIBA ABX SAS systems will perform as specified during their defined lifetime.

Additional calibration or verification procedures are NOT required of the user in order to assure the specified performance of every HORIBA ABX SAS systems.

Only if a user deviates from these manufacturer's recommendations, does he have to establish site specific calibration and verification procedures as part of his accreditation process.

Yours faithfully,



Caroline Ferrer

Regulatory Affairs Manager

HORIBA ABX SAS

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