

HORIBA

Medical

HORIBA India Private Limited

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CIN : U73100DL2006PTC153232

HIN/MED/2021-2022/100560
05th March 2022

CALIBRATION CERTIFICATE

This is to certify that the Hematology Analyzer **PENTRA ES60** bearing serial number: **903PES15247** installed at **SRL LIMITED, PANAJI GOA** as calibrated on 05th March 2022.

Calibrator : ABX MINOCAL
Lot No. : CX466
Expiry Date : 05th Feb 2022


The reports of Blank Cycle, Repeatability and Calibration Values were all found in acceptable range.

Next calibration cycle is due on 05th March 2023.



Shrish Dixit

(Head- Products & Marketing)
For Horiba India Pvt. Ltd.



Dr. Eugene D'Souza -MD
Consultant Pathologist
LAB Head
SRL Limited
Panaji, Goa.
Ph. No.: 08322430111/2

Notification No.	
Work Order No.	



SERVICE REPORT

CUSTOMER COPY

HIN-M02-

CUSTOMER DETAILS		INSTRUMENT DETAILS			SERVICE STATUS	
NAME: SRL Limited		MODEL: Pentra ES 80			VISITING PURPOSE:	
ADDRESS: Panaji		EQUIP. SL. No.: 903 PES 15247			<input type="checkbox"/> REPAIR <input type="checkbox"/> DATA ERROR	
PIN CODE: 403001		VERSION: 3.0.1			<input type="checkbox"/> INSTALLATION <input type="checkbox"/> MAINTENANCE	
CITY: Panaji		NOTIFICATION No.			<input type="checkbox"/> UPGRADE <input type="checkbox"/> CUSTOMER TRAINING	
STATE: Goa		CALL DETAILS			<input type="checkbox"/> COURTESY VISIT <input type="checkbox"/> DEMO	
TEL. NO.: 8668395228		DATE			<input type="checkbox"/> OTHERS	
CONTACT PERSON: Reema Madam		TIME			CUSTOMER STATUS	
COMPLAINT RECD.		START			<input checked="" type="checkbox"/> R.R. <input type="checkbox"/> WARRANTY	
TRAVEL TIME (Eng. 1)		03/02/22			<input type="checkbox"/> AMC <input type="checkbox"/> CMC	
TRAVEL TIME (Eng. 2)		10:48			<input type="checkbox"/> DEMO <input type="checkbox"/> FREE SERVICE	
DAILY WORKLOAD		COMPLETED			<input type="checkbox"/> CHARGEABLE CALL <input type="checkbox"/> OTHERS	
		6			WORKS CARRIED OUT AT	
		HOURS			<input type="checkbox"/> SITE <input type="checkbox"/> SERVICE CENTRE	
		HOURS				
		25+				

PROBLEM REPORTED: Preventive Maintenance

OBSERVATIONS: Dilution syringe dirty, Drain syringe dirty.

ACTION TAKEN: Done Preventive Maintenance as per standard procedure. Maintenance all syringe & changed its O-rings. Done Primed all Reagent, done Start-Up, Run Samples. Instrument Working Properly.

FOLLOWING PARTS HAVE BEEN REPLACED FOLLOWING PARTS NEED TO BE REPLACED PLEASE APPROVE

PART CODE.	DESCRIPTION (Replaced)	QTY.	COST	TAX	TOTAL
XEA485A5	Kit Maintenance [Akshay Stock]	01	FOC		

PART CODE.	DESCRIPTION (Trouble Shooting)	QTY.	TOTAL RS.

*Replaced for Trouble Shooting
Need to be returned after Trouble Shooting.

FOLLOW-UP ACTION (Spare need to replaced, if any)

ENGINEER'S NAME-1: Akshay Samikpal

SIGNATURE: [Signature]

DATE & TIME:

TO BE FILLED IN BY CUSTOMER

FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY

FAULT IS NOT COMPLETED, ENGINEER NEED TO COME AGAIN

WE HEREBY APPROVE Rs.

COMMENTS (IF ANY)

ENGINEER'S NAME-2:

SIGNATURE:

DATE & TIME:

CUSTOMER SIGNATURE: [Signature]

NAME: Reema

SEAL: