

TECHNICAL SERVICE REPORT

No. 1435272

DATE: 28.09.22

CUSTOMER DETAILS		INSTRUMENT DETAILS			SERVICE STATUS	
NAME: <u>Jerath Path Lab.</u>		MODEL: <u>H560</u>			<input checked="" type="checkbox"/> WARRANTY <input type="checkbox"/> R&R <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> CHARGED CALL	
ADDRESS: <u>Jalandhar</u>		SR. NO.: <u>K11042137003</u>			TYPE OF CALL <input type="checkbox"/> INSTALLATION <input checked="" type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input type="checkbox"/> BREAKDOWN	
		CALL DETAILS				
			DATE	TIME		
TEL NO:		COMPLAINT RECD.				
		RESPONSE				
NAME OF THE OPERATOR:		JOB COMPLETED			DOWN TIME:	
		RESPONSE TIME			COUNTER READING:	
		TRAVEL TIME				
PROBLEM REPORTED: <u>PM VISIT, QC run.</u>						
OBSERVATIONS: <u>pm required. QC feed and run.</u>						
ACTION TAKEN: <u>Random clean blk, Rbc transducer, clean Rbc-High clean all optics, clean and calibrate temp, clean vacuum pressure line, clean waste line. all done other pm packages after service mic working. after service run qc machine working ok. all qc with in range</u>						
SITE CONDITION: LINE-NEUTRAL VOLT.: <input checked="" type="checkbox"/> OK NEUTRAL-EARTH VOLT.: <input checked="" type="checkbox"/> OK LINE-EARTH VOLT.: <input checked="" type="checkbox"/> OK						
BRAND OF REAGENT USED:				TO BE FILLED IN BY CUSTOMER		
<input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED <input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE				<input type="checkbox"/> PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY. <input type="checkbox"/> FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY. <input type="checkbox"/> WE HEREBY APPROVE RS. _____ FOR PARTS <input type="checkbox"/> COMMENTS (IF ANY):		
NO.	DESCRIPTION	QTY.	COST	TOTAL	SEAL	DATE
TOTAL Rs.						
INVOICE NO.:		DATE:		BRANCH H. O.		
FOLLOW-UP ACTION (Required if any):				RECEIVED ON:		
				CHECKED BY:		
ENGINEER'S/APPLICATION SPECIALIST'S SIGNATURE: <u>[Signature]</u>				JOB CARD NO.:		
TIME:		NAME: <u>Glan Chand</u>				
NOTE: Parts replaced are chargeable except during warranty period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case. AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT: GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL.: 4030 9000						

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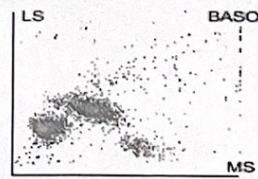
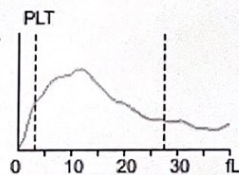
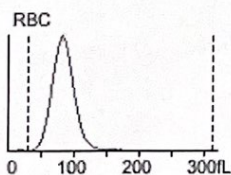
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Erba
 Mannheim

L-J QC Analysis

File No.: 1 Lot No.: HEM00024 Level: Low
 Operator: service Exp. Date: 2022/11/10 Run Time: 2022/09/28 16:22
 Print Time: 2022/09/28 16:26 QC Mode: Whole Blood-CBC+DIFF QC Sample ID: 1

Parameter	Result	Ref. Range	Unit
1 WBC	3.77	3.10-4.10	10 ³ /uL
2 Neu%	49.5	42.1-60.1	%
3 Lym%	39.6	29.8-47.8	%
4 Mon%	5.9	1.1-9.1	%
5 Eos%	5.0	0.0-10.0	%
6 Bas%	2.8	0.0-9.2	%
7 Neu#	1.87	1.44-2.24	10 ³ /uL
8 Lym#	1.49	1.00-1.80	10 ³ /uL
9 Mon#	0.22	0.03-0.33	10 ³ /uL
10 Eos#	0.19	0.03-0.33	10 ³ /uL
11 Bas#	0.11	0.00-0.34	10 ³ /uL
12 RBC	2.31	2.20-2.56	10 ⁶ /uL
13 HGB	5.7	5.5-6.3	g/dL
14 HCT	17.8	16.3-20.3	%
15 MCV	77.0	72.0-82.0	fL
16 MCH	24.7	22.2-27.2	pg
17 MCHC	32.1	29.8-35.8	g/dL
18 RDW-CV	15.6	13.6-19.6	%
19 RDW-SD	50.4	43.2-63.2	fL
20 PLT	63	42-82	10 ³ /uL
21 MPV	9.8	6.5-12.5	fL
22 PDW-SD	17.1	11.9-17.9	fL
23 PDW-CV	18.0	14.1-20.1	%
24 PCT	0.062	0.010-0.110	%
25 P-LCR	37.9	27.4-43.4	%
26 P-LCC	24	7-37	10 ³ /uL



L-J QC Analysis

File No.:	2	Lot No.:	HEM00025	Level:	Normal
Operator:	service	Exp. Date:	2022/11/10	Run Time:	2022/09/28 16:26
Print Time:	2022/09/28 16:27	QC Mode:	Whole Blood-CBC+DIFF	QC Sample ID:	EH2209

Parameter	Result	Ref. Range	Unit
1 WBC	8.47	7.27-9.27	10 ³ /uL
2 Neu%	57.6	50.4-66.4	%
3 Lym%	29.6	20.4-36.4	%
4 Mon%	5.7	0.4-10.4	%
5 Eos%	7.1	1.8-13.8	%
6 Bas%	2.9	0.0-7.2	%
7 Neu#	4.88	4.13-5.53	10 ³ /uL
8 Lym#	2.51	1.65-3.05	10 ³ /uL
9 Mon#	0.48	0.00-0.90	10 ³ /uL
10 Eos#	0.60	0.15-1.15	10 ³ /uL
11 Bas#	0.25	0.00-0.60	10 ³ /uL
12 RBC	4.52	4.39-4.87	10 ⁶ /uL
13 HGB	12.6	12.6-13.8	g/dL
14 HCT	38.8	36.7-42.7	%
15 MCV	85.9	80.7-90.7	fL
16 MCH	27.9	25.8-30.8	pg
17 MCHC	32.5	30.7-36.7	g/dL
18 RDW-CV	13.5	12.5-18.5	%
19 RDW-SD	48.4	44.6-64.6	fL
20 PLT	260	218-298	10 ³ /uL
21 MPV	10.2	6.4-12.4	fL
22 PDW-SD	14.1	10.2-16.2	fL
23 PDW-CV	17.0	14.0-20.0	%
24 PCT	0.265	0.141-0.341	%
25 P-LCR	38.8	25.2-41.2	%
26 P-LCC	101	61-111	10 ³ /uL

