

TECHNICAL SERVICE REPORT

No. **1494161**

DATE: **13-4-23**

CUSTOMER DETAILS		INSTRUMENT DETAILS		SERVICE STATUS	
NAME : Brij Diagnostics		MODEL : chem-50		<input type="checkbox"/> WARRANTY <input type="checkbox"/> R&R <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> CHARGED CALL	
ADDRESS : Bharuch		SR. NO. : S220503		TYPE OF CALL <input type="checkbox"/> INSTALLATION <input type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input type="checkbox"/> BREAKDOWN	
		CALL DETAILS			
			DATE	TIME	
		COMPLAINT RECD.	13-4-23		
		RESPONSE			
TEL NO :		JOB COMPLETED	15-4-23		
NAME OF THE OPERATOR :		RESPONSE TIME			DOWN TIME :
		TRAVEL TIME			COUNTER READING :
PROBLEM REPORTED : Result					
OBSERVATIONS :					
ACTION TAKEN : check the machine and clean flow path then do a set calibration then run standard and sample to machine working fine.					
SITE CONDITION : LINE-NEUTRAL VOLT. : 239 NEUTRAL-EARTH VOLT. : 228 LINE-EARTH VOLT. : 					
BRAND OF REAGENT USED :				TO BE FILLED IN BY CUSTOMER	
<input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED <input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE				<input type="checkbox"/> PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY. <input type="checkbox"/> FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY. <input type="checkbox"/> WE HEREBY APPROVE RS. _____ FOR PARTS <input type="checkbox"/> COMMENTS (IF ANY) :	
NO.	DESCRIPTION	QTY.	COST	TOTAL	
TOTAL Rs.					
INVOICE NO. :		DATE :		RECEIVED ON : _____ CHECKED BY : _____ JOB CARD NO. : _____	
FOLLOW-UP ACTION (Required if any) :					
ENGINEER'S/APPLICATION SPECIALIST'S SIGNATURE : Ashok				BRANCH _____ H. O. _____	
TIME : _____ NAME : Ashok Kumar				CUSTOMER'S SIGNATURE : Ganvay NAME : _____ DATE : 13/4/23	

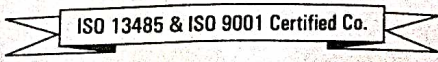
NOTE : Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.

AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT : GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL. : 4030 9000

TRANSASIA BIO-MEDICALS LTD.
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 Indore : Tel. : (0731) 403 3948 Chennai : Tel. : (044) 2822 7149 Kolkata : Tel. : (033) 2215 7839 Fax : 2215 8035
 Lucknow : Tel. : (0522) 443 0900 Pune : Tel. : (020) 2616 2658 Dehi : Tel. : (011) 2578 5451/2573 2223
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 Jaipur : Tel. : 93092 63147 Guwahati : Tel. : 91369 50480 Bangalore : Tel./Fax : (080) 2556 8044
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DOC NO : SC00-406 / ISS - 6

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TECHNICAL SERVICE REPORT

No. **1417754**

DATE :

CUSTOMER DETAILS		INSTRUMENT DETAILS		SERVICE STATUS	
NAME : Bali Diagn-Hitec		MODEL : den 50		<input checked="" type="checkbox"/> WARRANTY <input type="checkbox"/> R&R <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> CHARGED CALL	
ADDRESS : Bharadwaj		SR. NO. : S220503		TYPE OF CALL	
		CALL DETAILS		<input checked="" type="checkbox"/> INSTALLATION <input type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input type="checkbox"/> BREAKDOWN	
		COMPLAINT RECD.	DATE	TIME	
TEL NO :		JOB COMPLETED		DOWN TIME :	
NAME OF THE OPERATOR :		RESPONSE TIME		COUNTER READING :	
PROBLEM REPORTED :		TRAVEL TIME			
New Installation					
OBSERVATIONS :					
CL					
ACTION TAKEN : check the machine and check starting and voltage. But machine give demo.					
It is machine wearing properly					
SITE CONDITION : LINE-NEUTRAL VOLT. : 230 NEUTRAL-EARTH VOLT. : 258 LINE-EARTH VOLT. : 					
BRAND OF REAGENT USED :				TO BE FILLED IN BY CUSTOMER	
<input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED <input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE				<input type="checkbox"/> PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY. <input type="checkbox"/> FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY. <input type="checkbox"/> WE HEREBY APPROVE RS. _____ FOR PARTS <input type="checkbox"/> COMMENTS (IF ANY):	
NO.	DESCRIPTION	QTY.	COST	TOTAL	
TOTAL Rs.					SEAL
INVOICE NO. :		DATE :		BRANCH	
FOLLOW-UP ACTION (Required if any) :				H. O.	
ENGINEER'S/PRODUCT SPECIALIST'S SIGNATURE : AK				RECEIVED ON :	
TIME :				CHECKED BY :	
NAME : Ashu Kumar				JOB CARD NO. :	
<small>NOTE : Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.</small>					
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