



*April 13, 2023*

*Calibration Certificate for Semi Automated Biochemistry Analyser, Model: ERBA Chem 5x (Sl.No. – S2205257)*

*This is to certify that Semi Automated Biochemistry Analyser, Model: Erba Chem 5x installed at MediQ Diagnostic Center Ho-chi-Minh Sarani (1<sup>st</sup> Floor) Sukuntala Park Sarsuna , Kolkata 700 061, West Bengal, has been calibrated and the calibration value of filter gains and all other values has been checked and found well within the limit.*

*This calibration is valid till April 12, 2024*

*For Transasia Bio-Medicals Ltd.*

*Suman Senapati  
Service Engineer*



## TECHNICAL SERVICE REPORT

No. **1493289**

DATE : **13/4/23**

CUSTOMER DETAILS	INSTRUMENT DETAILS	SERVICE STATUS
NAME : <b>Medi Diagnostic Centre.</b>	MODEL : <b>Chumbx</b>	<input type="checkbox"/> WARRANTY <input type="checkbox"/> R&R <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> CHARGED CALL
ADDRESS : <b>Sarsuna, Kolkata</b>	SR. NO. : <b>S2205257</b>	TYPE OF CALL <input type="checkbox"/> INSTALLATION <input type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input type="checkbox"/> BREAKDOWN
	CALL DETAILS	
TEL NO :	COMPLAINT RECD.	DATE
NAME OF THE OPERATOR :	RESPONSE	TIME
	JOB COMPLETED	
	RESPONSE TIME	
	TRAVEL TIME	
PROBLEM REPORTED : <b>Calibration.</b>		
OBSERVATIONS : <b>-DO-</b>		
ACTION TAKEN : <b>Checked the operating environment (power supply, temperature, humidity). Found all are OK. checked the adapter I/O voltage and hardware function. Found Satisfactory. necessary calibration done. (on sample) working well.</b>		
SITE CONDITION : LINE-NEUTRAL VOLT. : <input checked="" type="checkbox"/> 230V NEUTRAL-EARTH VOLT. : <input checked="" type="checkbox"/> LINE-EARTH VOLT. : <input checked="" type="checkbox"/> 229V		

PROBLEM REPORTED : **Calibration.**

OBSERVATIONS : **-DO-**

ACTION TAKEN : **Checked the operating environment (power supply, temperature, humidity). Found all are OK. checked the adapter I/O voltage and hardware function. Found Satisfactory. necessary calibration done. (on sample) working well.**

SITE CONDITION : LINE-NEUTRAL VOLT. :  230V NEUTRAL-EARTH VOLT. :  LINE-EARTH VOLT. :  229V

BRAND OF REAGENT USED :

FOLLOWING PARTS HAVE BEEN REPLACED  
 FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE

NO.	DESCRIPTION	QTY.	COST	TOTAL
<b>TOTAL Rs.</b>				

INVOICE NO. : DATE :

FOLLOW-UP ACTION (Required if any) :

ENGINEER'S/APPLICATION SPECIALIST'S SIGNATURE :

TIME : NAME : **Suman Senapat.**

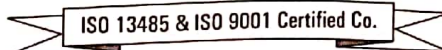
NOTE : Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.

AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT : GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL. : 4030 9000

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