

TECHNICAL SERVICE REPORT No. 1500520

DATE: 01/07/2023

CUSTOMER DETAILS		INSTRUMENT DETAILS		SERVICE STATUS	
NAME: <u>Intense Diagnostics</u>		MODEL: <u>EM200</u>		<input checked="" type="checkbox"/> WARRANTY <input type="checkbox"/> AMC <input type="checkbox"/> CHARGED CALL	
ADDRESS: <u>Mira Road.</u>		SR. NO.: <u>V200855</u>		<input type="checkbox"/> R&R <input type="checkbox"/> CMC	
		CALL DETAILS		TYPE OF CALL	
		COMPLAINT RECD.	DATE	TIME	<input type="checkbox"/> INSTALLATION <input checked="" type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input type="checkbox"/> BREAKDOWN
TEL NO.:		RESPONSE			
NAME OF THE OPERATOR:		JOB COMPLETED			DOWN TIME:
		RESPONSE TIME			COUNTER READING:
		TRAVEL TIME			

PROBLEM REPORTED: PM visit

OBSERVATIONS: Same.

ACTION TAKEN: carried out preventive maintenance. Replaced D.I water filter. Instrument working OK.

SITE CONDITION : LINE-NEUTRAL VOLT. : 230 NEUTRAL-EARTH VOLT. : 1 LINE-EARTH VOLT.: 231

BRAND OF REAGENT USED :

- FOLLOWING PARTS HAVE BEEN REPLACED
- FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE

NO.	DESCRIPTION	QTY.	COST	TOTAL
<u>1</u>	<u>D.I filter</u>	<u>1</u>		

TO BE FILLED IN BY CUSTOMER

- PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY.
- FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY.
- WE HEREBY APPROVE RS. _____ FOR PARTS
- COMMENTS (IF ANY):

SEAL _____ DATE _____ CUSTOMER'S SIGNATURE NAME: _____



TOTAL Rs.

INVOICE NO. : _____ DATE : _____

FOLLOW-UP ACTION (Required if any) :

RECEIVED ON : _____ BRANCH _____ H. O. _____

CHECKED BY : _____

ENGINEER'S/APPLICATION SPECIALIST'S SIGNATURE: Dubey

JOB CARD NO. :

TIME : _____ NAME: Deepak Dubey

NOTE : Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.

AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT : GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL. : 4030 9000

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