



Case number: CAS-0018357924

Order Number: WO-18787598 | Ser. Report Created Date: 23/08/2023

Instrument Details

Instrument/Module: ISE 9180

Serial Number: 22412

Internal Instrument Name:

Additional Details

:

Customer details

Customer Number: 0052317649

Customer Name: DDRC SRL Diagnostics Services

Street Address: Opposite International Stadium

Zip: 682017 - Kochi

Contact Name: Selma Selma

Contact Phone: +919845251345

Service Activity Code: PreventiveMaintenance

Purpose of Visit

Preventive Maintenance

Serial/Lot Number 22412

Performed Activities

Performed Pm as per the Check list, Cleaned and lubricated all necessary parts. Replaced tube set. Machine ready

Time Report

Category	Start	End	Hours	Invoice Type
05913616001-Service labour time	23/08/2023 9:09 am	23/08/2023 11:10 am	2.02	Free of Charge

Travel

Value	Hours
Travel	1

Customer Signature

Roche support
Abdul Nahas



The customer acknowledges the service intervention as performed in accordance with Roche recommendations:

- This Service report has been signed by the authorized representative of your organization.
- Discrepancies if any must be intimated within a period of seven (7) days of the receipt of the email, in the absence of which the report will be final and conclusive.
- This report shall be governed by the laws of India and the courts at Mumbai shall have the exclusive jurisdiction to deal with the disputes arising hereunder.

Customer Support Center No:

Toll Free No: 1800-123-7599 || Phone No: 044-43900345 || (Mon to Sat 8 AM to 8 PM)

e-mail: customersupportcenterIndia@roche.com || Roche

DiaLog: <https://dialog.roche.com>

Service Report Version Number: 1

Thank You