



Date: 17.06.2023

Ref no: AMC/HBMS012/2023-24

TO,  
The Medical Officer,  
Govt Primary Health Centre,  
Arasiramani,  
Salem.

Dear Sir/Madam,

**Sub: Annual Maintenance Contract (AMC) for your Medical Equipment**

We thank you for the support given to us. We hereby furnish the detail for the Annual Maintenance Contract (NMC)

S. No	Equipment Description	Qty	CMC/NMC	AMC Exp Date	Amount
1	BP Apparatus	5	NMC	16.06.2024	17,000/-
2	Pipette	5	NMC		
3	Microscope	1	NMC		
4	Centrifuge	1	NMC		
5	Warmer	1	NMC		
6	Weighing Scale	2	NMC		
7	Autoclave	1	NMC		
8	O2 Concentrator	1	NMC		
9	ILR	1	NMC		
10	Deepfreezer	1	NMC		
11	Monitor	1	NMC		

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Pappanaikenpalayam, Coimbatore – 37. 88833 15662

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Trust & Care



12	Magnavision Lamp	1	NCMC		
13	Refrigerator	2	NCMC		
14	Semi Auto Analyzer	1	NCMC		
15	Suction Apparatus	1	NCMC		

**The contract includes:**

- a. Any number of breakdown complaints will be attended.
- b. In NCMC, any Spares required will be replaced our cost price
- c. Training to new staff will be done free of cost during PM visit
- d. Replacement of accessories at our cost price
- e. Attending to complaints with in 24HR

**The contract excludes:**

- a. In both CAMC/NCMC accessories like sensors, cables, display and batteries are not covered.
- b. Replacement of physically damaged spares & Accessories

**Termination:**

- 1. Heart beat medical systems reserves the right to terminate the contract if it is found that the equipment is repaired by third party, overloaded or misused in any other manner.
- 2. In case the equipment's is sold to another party/firm, the contract ceases automatically.

Signed on behalf of the customer by

Name:

Designation:

Signed on behalf of heart beat medical systems

Name:

Designation :

*N. Ajith Kumar*  
*Sales & Service Engineer*

