

TECHNICAL SERVICE REPORT

No. **1559588**

DATE: **22/08/2023**

CUSTOMER DETAILS		INSTRUMENT DETAILS			SERVICE STATUS																
NAME: RRZUM Hospital		MODEL EM-200 / H360			<input type="checkbox"/> WARRANTY <input type="checkbox"/> R&R <input type="checkbox"/> AMC <input type="checkbox"/> CMC <input type="checkbox"/> CHARGED CALL																
ADDRESS: S&P		SR. NO.: B2001577			TYPE OF CALL <input type="checkbox"/> INSTALLATION <input checked="" type="checkbox"/> P.M. VISIT <input type="checkbox"/> I <input type="checkbox"/> II <input type="checkbox"/> III <input type="checkbox"/> IV <input type="checkbox"/> APPLICATION SUPPORT <input checked="" type="checkbox"/> BREAKDOWN																
TEL NO.:		CALL DETAILS																			
		DATE			TIME																
		COMPLAINT RECD.																			
		RESPONSE																			
JOB COMPLETED																					
RESPONSE TIME					DOWN TIME:																
TRAVEL TIME					COUNTER READING:																
PROBLEM REPORTED: Communication error.																					
OBSERVATIONS: Mtc require service +																					
ACTION TAKEN: Replaced communication PCB by a new one, down service, re-installed Mulex pin for solder mtc working good																					
SITE CONDITION: LINE-NEUTRAL VOLT.: <input checked="" type="checkbox"/> NEUTRAL-EARTH VOLT.: <input checked="" type="checkbox"/> LINE-EARTH VOLT.: <input checked="" type="checkbox"/>																					
BRAND OF REAGENT USED:				TO BE FILLED IN BY CUSTOMER <input type="checkbox"/> PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY. <input checked="" type="checkbox"/> FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY. <input type="checkbox"/> WE HEREBY APPROVE RS. _____ FOR PARTS <input type="checkbox"/> COMMENTS (IF ANY):																	
<input type="checkbox"/> FOLLOWING PARTS HAVE BEEN REPLACED <input type="checkbox"/> FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE				SEAL DATE CUSTOMER'S SIGNATURE																	
<table border="1"> <thead> <tr> <th>NO.</th> <th>DESCRIPTION</th> <th>QTY.</th> <th>COST</th> <th>TOTAL</th> </tr> </thead> <tbody> <tr> <td>#</td> <td>Order 101 - kit of EM-200 + 14 kit of DC water plant.</td> <td></td> <td></td> <td></td> </tr> <tr> <td colspan="4">TOTAL Rs.</td> <td></td> </tr> </tbody> </table>				NO.	DESCRIPTION	QTY.	COST	TOTAL	#	Order 101 - kit of EM-200 + 14 kit of DC water plant.				TOTAL Rs.					NAME: Amrinda RECEIVED ON: CHECKED BY:		
NO.	DESCRIPTION	QTY.	COST	TOTAL																	
#	Order 101 - kit of EM-200 + 14 kit of DC water plant.																				
TOTAL Rs.																					
ENGINEER'S/APPLICATION SPECIALIST'S SIGNATURE: Heldi Hassan / Suresh Ghans				JOB CARD NO. ghans																	
TIME: NAME:																					
NOTE: Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.																					
AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT: GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL.: 4030 9000																					

TRANSASIA BIO-MEDICALS LTD.

Head Office: Transasia House, 8, Chandivali Studio Road, Andheri (E), Mumbai - 400 072. Tel.: (022) 4030 9000 Fax: (022) 2857 3030
 Mumbai: Toll Free No. 1800 103 8226, Whatsapp No.: 8451048434, SMS No.: 9212433444
 Indore: Tel.: (0731) 403 3948 Chennai: Tel.: (044) 2822 7149 Kolkata: Tel.: (033) 2215 7839 Fax: 2215 8035
 Lucknow: Tel.: (0522) 443 0900 Pune: Tel.: (020) 2616 2658 Dehi: Tel.: (011) 2578 5451/2573 2223
 Chandigarh: Tel.: (0172) 464 3837 Hyderabad: Tel.: (040) 4430 9000 Ahmedabad: Tel./Fax: (079) 02640 7030/4032 1903
 Jaipur: Tel.: 93092 63147 Guwahati: Tel.: 91369 50480 Bangalore: Tel./Fax: (080) 2556 8044
 Patna: Tel.: 77669 00553 Chuttack: Tel.: (0671) 232 4555
 Kochi: Tel.: (0484) 402 0511 Hubli: Tel.: (0836) 485 0900

DOC NO: SC00-406 / ISS - 6

ISO 13485 & ISO 9001 Certified Co.

www.transasia.co.in

CUSTOMER COPY

