HORIBA
Explore the future

Notification No.	A23NCH86100S
Work Order No.	

HORIBA CARE
Toll Free No. 1800-103-4470

SERVICE REPORT

OFFICE COPY

HIN-M0722- 24439

CUSTOMER DETAILS	INSTRUMENT DETAILS			SERVICE STATUS	
NAME: KRSNAA DIAGNOSIC PVT LTD	MODEL: HY50			**VISITING PURPOSE:**	
	EQUIP. SL. No.: 109YAXH03509			☐ REPAIR	☐ DATA ERROR
ADDRESS: MOHALI	VERSION: 1·2·1·4			☐ INSTALLATION ☑ MAINTENANCE	
(BATALA)	NOTIFICATION No.			☐ UPGRADE	☐ CUSTOMER TRAINING
	CALL DETAILS	DATE	TIME	☐ COURTESY VISIT ☐ DEMO	
				☐ OTHERS	
PIN CODE 143505	COMPLAINT RECD.			**CUSTOMER STATUS**	
CITY BATALA	START	30/10/23	4:00	☐ R.R	☐ WARRANTY
				☐ AMC	☐ CMC
STATE Punjab	COMPLETED	30/10/23	7:00	☐ DEMO	☐ FREE SERVICE
TEL. NO.: 9646446281	TRAVEL TIME (Eng. 1)	4hr	HOURS	☐ CHARGEABLE CALL	☐ OTHERS
CONTACT PERSON: MR. Joban	TRAVEL TIME (Eng. 2)		HOURS	**WORKS CARRIED OUT AT**	
	DAILY WORKLOAD	50/60		☑ SITE ☐ SERVICE CENTRE	

PROBLEM REPORTED: PM & Calibration

OBSERVATIONS: Same.

ACTION TAKEN: Done the PM as per Protocol, change
PM kit, Run Startup, Repeatability, Mmbol, QC &
Samples. Mac working fine.

☑ FOLLOWING PARTS HAVE BEEN REPLACED   ☐ FOLLOWING PARTS NEED TO BE REPLACED PLEASE APPROVE

PART CODE.	DESCRIPTION (Replaced)	QTY.	COST	TAX	TOTAL
1300033061	PM kit	01	FOC		RR

PART CODE.	DESCRIPTION (Trouble Shooting)	QTY.	TOTAL RS.
/	/		
			*Replaced for Trouble Shooting Need to be returned after Trouble Shooting.

FOLLOW-UP ACTION (Spare need to replaced, if any)	TO BE FILLED IN BY CUSTOMER
	☐ FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY
	☐ FAULT IS NOT COMPLETED, ENGINEER NEED TO COME AGAIN
	☐ WE HEREBY APPROVE Rs. ....
	☐ COMMENTS (IF ANY)

ENGINEER'S NAME-1: Rahul Gupta	ENGINEER'S NAME-2:	CUSTOMER SIGNATURE:
SIGNATURE:	SIGNATURE:	NAME:
DATE & TIME: 30/10/23	DATE & TIME:	SEAL

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HORIBA CARE TOLL FREE No.: 1800-103-4470