

CORRECTIVE & PREVENTIVE ACTIONS FORM



ROOT CAUSE ANALYSIS, CORRECTIVE AND PREVENTIVE ACTION (CAPA)

Non Compliance Reference

No. Samp. 2. Dated 7/12/2023

Dept: Microbiology [HIV-Ab]

Date: 21/12/23

Incident EQAS sample for HIV-Ab (micro-serology) was run but we didnot obtain the reactive result. "Deviating EQA results"

Root cause analysis/Investigation :- The EQA provider distributed by accident an inappropriate sample.

Done By: Manisha Date & Sign: Manisha 21/12/23

Tool Used/ Risk Assessment : Brain storming.

Immediate Correction :- Couldnt correct as it was already done.

Corrective Action :- It was first time mistake, we shall be careful & repeat the test to get correct result.

Done By: Manisha Date & Sign: Manisha 21/12/23

Preventive Action :- should make sure to re-run the test before final report.
- Training given to technicians.

Verification of CAPA Done

Done By: Dr. Anitha Seem Date & Sign: Anitha 21/12/23

Manisha

Anitha

Anitha

Prepared By

Immediate Incharge

HOD



Metropolis Healthcare Ltd., EQAS

VYAS SUPER SPECIALITY HOSPITAL (1067)

Outlier And Analyte Summary Report

Outlier Details For Cycle No 230310 and Sample No 02

Report Date : 19/12/2023

| Analyte | Instrument | Result Value | Standard Unit |
|--|------------|--------------|---------------|
| X HIV Ag + Ab | Manual | Non-reactive | - |
| X HBsAg | Manual | Equivocal | - |
| X C-Reactive Protein Qualitative | Manual | Normal | - |
| X HIV Ab | Manual | Non-reactive | - |
| Legend @ : Acceptable X : Unacceptable # : Not Evaluated ⌚ Delayed Result Entry | | | |

Problem Classification: _____

Corrective Action: _____

Reviewed by: _____

Dated: _____



