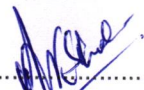


| S. No. | Name | Designation | Department | Sign |
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Signature of Trainer: 

CORRECTIVE & PREVENTIVE ACTIONS FORM



ROOT CAUSE ANALYSIS, CORRECTIVE AND PREVENTIVE ACTION (CAPA)

Non Compliance Reference

No. Sample-2 Dated 7/12/2023

Dept: Microbiology [HIV-Ag-Ab]

Date: 21/12/23

Incident : EoAs Sample for HIV-Ag-Ab [microbiology-serology].
was run but we didnot obtain the reactive result.
" Deviating EoA result. "

Root cause analysis/Investigation :- The kit we used detect only
antibody of the test. Report the wrong ^{test} card.
It was man-made error.

Done By: Manisha Date & Sign: Manisha 21/12/23

Tool Used/ Risk Assessment Why-why method.

Immediate Correction - Couldnt correct as it was not availability of kit-card.

Corrective Action :- we ~~are~~ have requested to purchase & provide
availability of new kit (card) which can detect both
antigen as well as antibody. result of HIV Ag-Ab test.

Done By: Manisha Date & Sign: Manisha 21/12/23

Preventive Action :- Will make sure that we will use the
kit (card) which can detect both antigen & antibody.
result of HIV Ag-Ab test.

:- Training given to lab technicians, to use
proper kit (card) for test.

Verification of CAPA Done

Done By: Dr. Anitha Securi Date & Sign: Anitha 21/12/23

Manisha

Akyl

Akyl

Prepared By

Immediate Incharge

HOD



Metropolis Healthcare Ltd., EQAS

VYAS SUPER SPECIALITY HOSPITAL (1067)

Outlier And Analyte Summary Report

Outlier Details For Cycle No 230310 and Sample No 02

Report Date : 19/12/2023

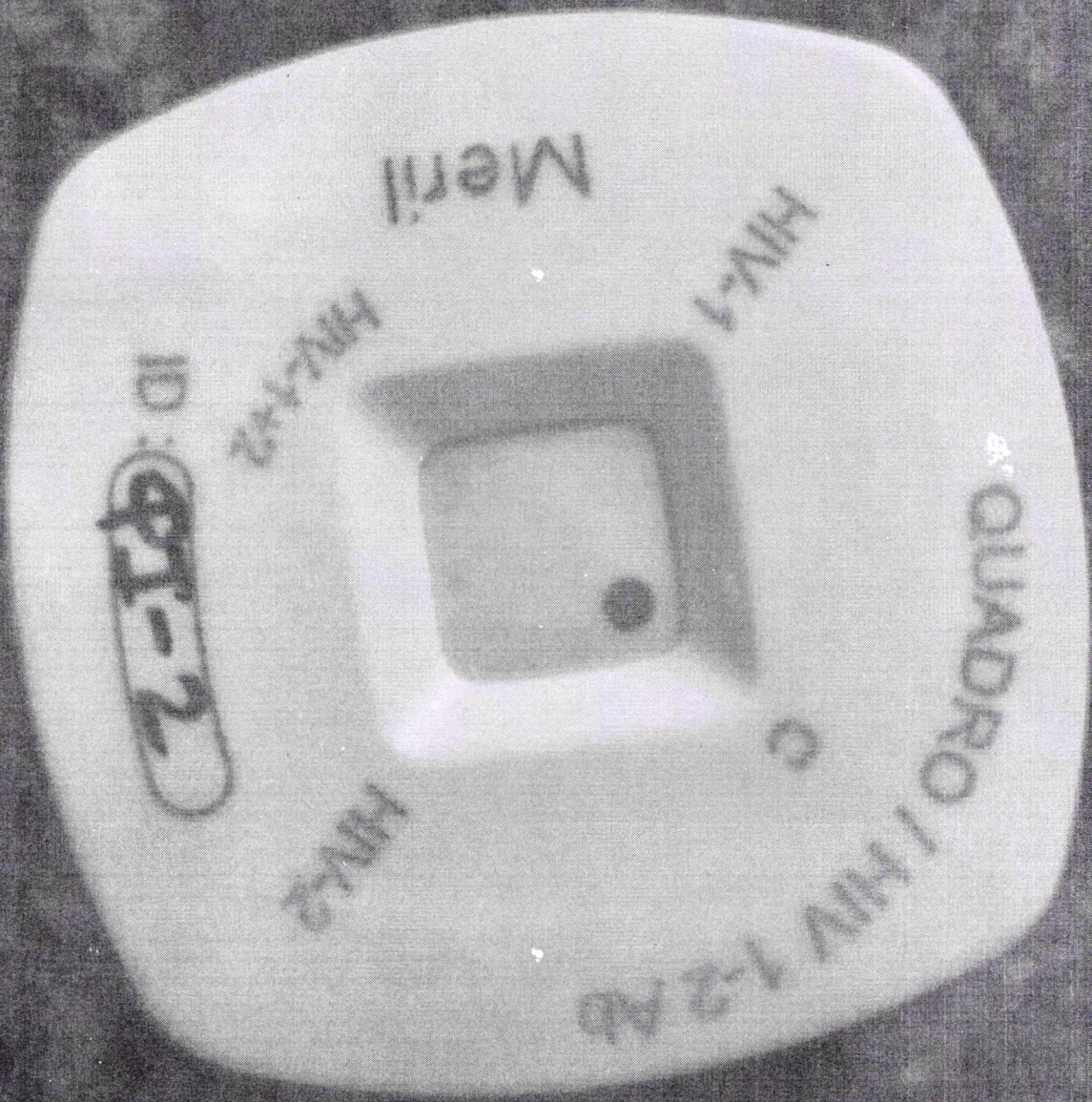
| Analyte | Instrument | Result Value | Standard Unit |
|--|------------|--------------|---------------|
| X HIV Ag + Ab | Manual | Non-reactive | - |
| X HBsAg | Manual | Equivocal | - |
| X C-Reactive Protein Qualitative | Manual | Normal | - |
| X HIV Ab | Manual | Non-reactive | - |
| Legend @ : Acceptable X : Unacceptable # : Not Evaluated Ⓢ : Delayed Result Entry | | | |

Problem Classification: _____

Corrective Action: _____

Reviewed by: _____

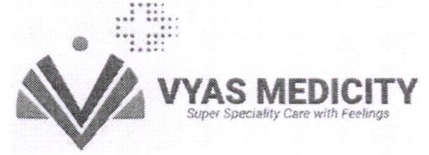
Dated: _____



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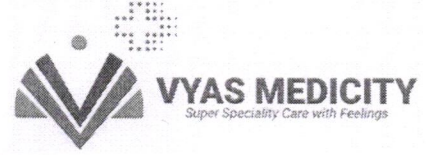
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|----------------------|------------------------------------|-------|------------|
| Topic Of Training: | Interpretations of the card Tests. | | |
| Name Of The Trainer: | Dr. Ashok Kumar Shah. | Date: | 25/12/2023 |
| Venue: | Central Research Lab Vmch. | Time: | 1pm to 2pm |

| SN | Name | Designation | Department | Sign |
|----|-----------------|----------------|-------------|-----------|
| 1. | Hemant Pandit | Lab. Tech. | Central Lab | Hemant |
| 2. | Indrajeet | Lab Tech. | Central Lab | Indrajeet |
| 3. | Sharwan | SR. Lab Tech. | CENTRAL LAB | Sharwan |
| 4. | Manisha Benival | Lab technician | Central lab | Manisha |
| 5. | Anupam maity | Lab Tech | Central Lab | Anupam |
| 6. | Divya Bhati | Lab Tech. | Central Lab | Divya |
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Signature of Trainer: 

ATTENDANCE SHEET



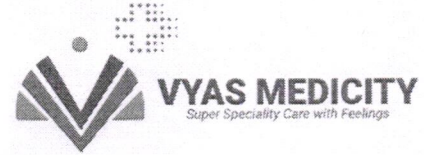
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|----------------------|----------------------------|-------|-------------|
| Topic Of Training: | Transcription of reports. | | |
| Name Of The Trainer: | Dr. Anitha Seethu | Date: | 26/12/2023 |
| Venue: | Central Research Lab vmcsh | Time: | 1pm to 2pm. |

| SN | Name | Designation | Department | Sign |
|----|-----------------|----------------|-------------|------------------|
| 1 | MANISHA BENIWAL | Lab technician | Central Lab | <u>Manisha</u> |
| 2 | Hemant Pandit | Lab. Tech. | Central Lab | Hemant |
| 3 | INDRAJEET | Lab Techs | Central Lab | <u>Indrajeet</u> |
| 4 | SHAWAN GAELOT | SR. Lab Techs | Central Lab | <u>Shawan</u> |
| 5 | Divya Bhati | Lab technician | Central Lab | <u>Divya</u> |
| 6 | Anupam Maity. | Lab Tel | Central Lab | <u>Anupam</u> |
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Signature of Trainer: *Anil K*

ATTENDANCE SHEET



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|--|-------------------|
| Topic Of Training: Standardization, calibration & Internal & QAS (EQAS) | |
| Name Of The Trainer: Dr. Ashok Kumar shah | Date: 27/12/2023 |
| Venue: Central Research Lab Umesh | Time: 1pm to 3pm. |

| SN | Name | Designation | Department | Sign |
|----|-----------------|--------------------|--------------|-----------|
| 1 | INDRAJEET | LAB TECHNICIAN | CENTRAL LABS | Indrajeet |
| 2 | SHARWAN UCHLOT | SR. LAB TECHNICIAN | CENTRAL LAB | |
| 3 | Hemant Pandit | Lab. Tech. | central lab. | Hemant |
| 4 | Manisha Beniwal | Lab. technician | Central lab. | Manishg |
| 5 | Anupam maity | Lab Tech. | Central lab | Anupam |
| 6 | Divya Bhati | Lab Tech. | Central lab | Divya |
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Signature of Trainer: .....



Metropolis Healthcare Ltd., EQAS

VYAS SUPER SPECIALITY HOSPITAL (1067)

Outlier And Analyte Summary Report

Outlier Details For Cycle No 230310 and Sample No 03

Report Date : 19/12/2023

| Analyte | Instrument | Result Value | Standard Unit |
|----------------------------------|------------|--------------|---------------|
| X HIV Ag + Ab | Manual | Non-reactive | - |
| X HBsAg | Manual | Equivocal | - |
| # C-Reactive Protein Qualitative | Manual | Normal | - |
| X HIV Ab | Manual | Non-reactive | - |

Legend @ : Acceptable
X : Unacceptable
: Not Evaluated
⌚ : Delayed Result Entry

Problem Classification: _____

Corrective Action: _____

Reviewed by: _____

Dated: _____