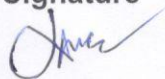


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| <p>जैव रसायन और पैथोलॉजी प्रयोगशाला क्षे.यू.चि.अ.सं., पटना Biochemistry and Pathology Laboratory RRIUM Patna</p> | <p>सुधारात्मक एवं निवारक कार्य योजना Corrective and Preventive Action plan</p> | <p>Doc. No. QMS/CAPA/02 Issue No. 01 Rev. No. 00 Date: 13/01/2024</p> |
| <p>समस्या की पहचान / Identification of problem: Unsatisfactory performance for SGOT in round 11 and 12 of Biochemistry EQAS samples (Nov and Dec, 2023)</p> | | |
| <p>सुधार/नियंत्रण कार्रवाई / Correction/containment action: Use of two levels (normal and abnormal range) of QC serum during sample analysis.</p> | | |
| <p>क्यों-क्यों विश्लेषण / Why-Why analysis</p> | | |
| <p>क्यों / Why-1: why there is unsatisfactory performance for SGOT in two EQAS samples (Round 11 and 12)</p> | <p>उत्तर / Ans.</p> <ul style="list-style-type: none"> Because a corrective action was not taken for the R-11 sample. Because only one level (abnormal range) of QC serum was run along with the EQAS sample. | |
| <p>क्यों / Why-2: Why was a corrective action not taken for the R-11 sample?</p> | <p>उत्तर / Ans. Because the PT report for R-11 was delayed beyond the last date of the submission of results for R-12 by the PT provider. Delay in receiving the PT report for R-11 hindered the identification and addressing of issues related to SGOT performance in Round-11.</p> | |
| <p>क्यों / Why-3:</p> | <p>उत्तर / Ans.</p> | |
| <p>मूल कारण / Root cause: Delay in PT report by the PT provider and the use of only a single level of QC serum.</p> | | |
| <p>सुधारात्मक कार्रवाई / Corrective action: Use two levels (normal and abnormal range) of QC serum during sample analysis.</p> | <p>नियोजित तारीख / Target Date: 14/01/23</p> | <p>ज़िम्मेदारी / Responsibility Kamil Hussain MLT</p> |
| <p>निवारक कार्रवाई / Preventive action: Regular follow up on the status of PT reports. Ensure to include two levels of QC during sample analysis.</p> | <p>नियोजित तारीख / Target Date: 14/01/23</p> | <p>ज़िम्मेदारी / Responsibility Dr. Mangal Singh ARO (Bio-Chemistry)</p> |
| <p>क्रियान्वयन कार्ययोजना का सत्यापन / Verification of implementation action plan</p> | <p>Two levels of QC being run daily</p> | <p>हस्ताक्षर Signature </p> |



BIO&PATH RRIUMP <aro.rrium@gmail.com>

Delay in Assessment report C-12 R-11,2023

RML <rmlresearchfoundation@gmail.com>
Bcc: aro.rrium@gmail.com

Mon, Dec 4, 2023 at 4:57 PM

Dear Participant,

This is to inform you that there will be delay in results for Bio-01, Bio-02, Immunology and urine Round -11 due to some technical issues . We will release results this week.

Thanks & Regards,

RML-QAP

Contact. No:- 0522-4034100

Ph.no-7518077222

NOTE; We will be available Monday to Saturday- 9.AM TO 7.PM