

जैव रसायन और पैथोलॉजी प्रयोगशाला क्षे.यू.चि.अ.सं., पटना Biochemistry and Pathology Laboratory RRIUM Patna	सुधारात्मक एवं निवारक कार्य योजना Corrective and Preventive Action plan	Doc. No. QMS/CAPA/01 Issue No. 01 Rev. No. 00 Date: 15/11/2023
<b>समस्या की पहचान / Identification of problem:</b> Unsatisfactory performance for Glucose in EQAS sample		
<b>सुधार/नियंत्रण कार्रवाई / Correction/containment action:</b> Running of internal quality control daily and keeping a physical record of the runs.		
<b>क्यों-क्यों विश्लेषण / Why-Why analysis</b>		
<b>क्यों / Why-1:</b> why did obtained glucose concentration in EQAS material fail to fall within the acceptable range?	<b>उत्तर / Ans.</b> Because the technician missed running the QC material along with the EQAS sample.	
<b>क्यों / Why-2:</b> why did the technician miss running the QC material with the EQAS sample?	<b>उत्तर / Ans.</b> Because a physical record of the QC run was not maintained.	
<b>क्यों / Why-3:</b> Why a physical record of the QC run was not maintained.	<b>उत्तर / Ans.</b> Because QC was recorded in the machine	
<b>क्यों / Why-4:</b>	<b>उत्तर / Ans.</b>	
<b>क्यों / Why-5:</b>	<b>उत्तर / Ans.</b>	
<b>मूल कारण / Root cause:</b> Lack of proper physical record of QC		
<b>सुधारात्मक कार्रवाई / Corrective action:</b> QC to be run daily for each parameter and a physical record of QC run to be maintained.	<b>नियोजित तारीख / Target Date:</b> 15/11/23	<b>ज़िम्मेदारी / Responsibility</b> Zafer Sultan MLT
<b>निवारक कार्रवाई / Preventive action:</b> Physical record of QC run to be checked daily	<b>नियोजित तारीख / Target Date:</b> 15/11/23	<b>ज़िम्मेदारी / Responsibility</b> Dr. Mangal Singh ARO (Bio-Chemistry)
<b>क्रियान्वयन कार्ययोजना का सत्यापन / Verification of implementation action plan</b>	Daily bench sheet entry with control and physical record of daily QC is being maintained	<b>Signature</b> 