Doc. No. QMS/CAPA/03 सुधारात्मक एवं निवारक कार्य जैव रसायन और पैथोलॉजी Issue No. 01 योजना प्रयोगशाला Rev. No. 00 Corrective and Preventive क्षे.यू.चि.अ.सं., पटना Date: 13/01/2024 Action plan Biochemistry and Pathology Laboratory RRIUM Patna समस्या की पहचान / Identification of problem: Unsatisfactory performance for SGOT in round-12 of Biochemistry EQAS sample (Dec, 2023) सुधार/नियंत्रण कार्रवाई / Correction/containment action: NA (see CAPA 02 dated 13/12/2023) क्यों-क्यों विश्लेषण / Why-Why analysis उत्तर / Ans. क्यों / Why-1: why there is Because the PT report was not available for unsatisfactory performance for SGOT R-11 before analysis of R-12 sample. in two consecutive EQAS sample round-11 and -12 उत्तर / Ans. Because the PT report for R-11 was क्यों / Why-2:; delayed by the PT provider beyond the result Why PT report was not available for submission deadline for R-12 (email enclosed) . R-11 before analysis of R-12 sample. Delay in receiving the PT report for R-11 hindered the identification and addressing of issues related to SGOT performance in Round-12. **Timeline** Deadline for R-11 - 10.11.2023 Deadline for R-12 - 10.12.2023 PT report for R-11 - 12.12.2023 (SGOT) PT report for R-12 - 12.01.2024 (SGOT) उत्तर / Ans. क्यों / Why-3: मूल कारण / Root cause: Delay in PT report by the PT provider ज़िम्मेदारी। नियोजित तारीख। सुधारात्मक कार्रवाई / Corrective Responsibility Target Date: NA action: Kamil Hussain NA MLT (see CAPA 02 dated 13/12/2023) जिम्मेदारी / नियोजित तारीख। निवारक कार्रवाई / Preventive action: Responsibility Target Date: NA Timely followup of PT report. Avoid Dr. Mangal Singh EQAS sample analysis before the PT ARO (Bio-Chemistry) report is obtained. हस्ताक्षर PT provider intimated for क्रियान्वयन कार्ययोजना का सत्यापन । Signature timely release of report. Verification of implementation action plan



Delay in Assessment report C-12 R-11,2023

RML <rmlresearchfoundation@gmail.com> Bcc: aro.rrium@gmail.com

Mon, Dec 4, 2023 at 4:57 PM

Dear Participant,

This is to inform you that there will be delay in results for Bio-01, Bio-02, Immunology and urine Round -11 due to some technical issues. We will release results this week.

Thanks & Regards, RML-QAP Contact. No:- 0522-4034100 Ph.no-7518077222 NOTE; We will be available Monday to Saturday- 9.AM TO 7.PM