



**STAR BIOMED PVT. LTD.**

**INSTALLATION REPORT**

**Customer Name** : Health Key Path Labs PVT.LTD.  
**Place** : Adjoining Wariyam Pollution Centre,  
Near Ramgarhia Chowk Tanda Bye Pass  
Road Hoshiarpur  
**Department** : Laboratory  
**Contact Person** : Mr.Arun Kumar  
**Instrument Name** : BC-5130  
**Serial Number** : **TR-13005744**  
**Date of Installation** : 18/10/2023

(The Analyzer was installed along with the necessary standard accessories. All basic requirements and adjustments were checked and are found to be satisfactory. The preliminary standardization of the analyzer and the training were provided to the complete satisfaction of the customer. The analyzer is found to be working satisfactorily.)



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Tel. : 011-28711365 Telefax : 011-28711065 Email : starbiomed@hotmail.com, starbiomed@rediffmail.com

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## FIELD SERVICE REPORT / INSTALLATION REPORT



FSR 9065

CUSTOMER NAME: Health key path lab	CALL DATE: 23/6/2023	CALL TIME	CALL ENDING TIME
CONTACT NO. 9988155909	INSTRUMENT: BC-5130		
EMAIL ID:	SR. NO. TR-13005744		
ADDRESS: Hoshiarpur punjab	INSTRUMENT STATUS	RR	W
	CALL TYPE	CMC	AMC
		NSC	PAID VISIT
CONTACT PERSON: Arun ji		PM	APL
CALL REASON: Installation		RV	BD
		INS	

TECHNICAL FINDINGS : \_\_\_\_\_

CORRECTIVE ACTION / REMARKS : Installation Control & sample working fine after that given training. instrument

PART REPLACEMENT AND REPAIR ESTIMATE APPROVAL

FINAL INSTRUMENT STATUS: Working OK

- Following parts have been replaced
- Following parts need to be replaced. please approve to proceed repair

SR. No.	PART DESCRIPTION	PART NO.	COST	QTY.	TOTAL
1.					
2.					
3.					

The above mentioned part replacement and total Service Charges have been approved to proceed for necessary repairs

PARTS	
REPAIR AND SERVICING	
TOTAL SERVICE CHARGES Rs.	

FOR BILLABLE TRANSACTIONS : Customer may kindly note that this FSR duly signed and stamped by you will be treated as purchase order from you. If it does not meet your internal procedural requirement. you may treat this as repair quotation and issue us a separate purchase order. The repair estimate is valid for 30 days from call date mentioned above.

DISPATCH :	DATE	TIME
ARRIVAL :		
FINAL :		
RETURN :		

This is to certify that the Service Engineer has carried out necessary part replacement and service of the instrument. I have found the instrument working satisfactory.

Received with thanks Rs. \_\_\_\_\_  
by Cheque / D.D. No. \_\_\_\_\_  
against Total Service charge.

Sign:

Rubber Stamp Name: Arun Kumar

Name: Praveen  
Service Engineer  
Application Specialist



## PERFORMANCE QUALIFICATION-

### 1. Normal Level Control

High Control	Lot No. BC2311BN	Exp. 10-01-2024	Mode-OV/WB
Test Item	Result	Unit	Ref. Range
WBC	7.60	10 <sup>9</sup> /L	7.44+/-1.00
Neu#	4.08	10 <sup>9</sup> /L	4.00+/-0.90
Lym#	2.20	10 <sup>9</sup> /L	2.11+/-0.60
Mon#	0.71	10 <sup>9</sup> /L	0.65+/-0.65
Eos#	0.52	10 <sup>9</sup> /L	0.58+/-12.0
Bas#	0.09	10 <sup>9</sup> /L	0.10+/-0.10
Neu%	53.6	%	53.8+/-12.0
Lym%	29.0	%	28.4+/-8.0
Mon%	9.3	%	8.7+/-8.7
Eos%	6.9	%	7.8+/-7.8
Bas%	1.2	%	1.3+/-1.3
RBC	4.30	10 <sup>12</sup> /L	4.19+/-0.24
HGB	12.7	g/dL	128+/-6
HCT	40.9	%	40.2+/-2.0
MCH	29.6	pg	30.5+/-2.5
MCHC	31.1	g/dL	318+/-30
MCV	95.1	fL	96.0+/-5.0
RDW-CV	16.2	%	16.2+/-3.0
RDW-SD	56.2	fL	56.7+/-8.0
PLT	267	10 <sup>9</sup> /L	246+/-40
MPV	9.9	fL	9.9+/-3.0
PDW	16.6		16.2+/-3.0
PCT	0.263	%	0.244+/-0.100



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**2.High Level Control**

Normal Control	Lot No. BC2311BH	Exp. 2024-01-10	Mode-OV/WB
Test Item	Result	Unit	Ref.Range
WBC	17.15	10 <sup>9</sup> /L	17.17+/-2.50
Neu#	10.40	10 <sup>9</sup> /L	10.44+/-2.06
Lym#	3.17	10 <sup>9</sup> /L	3.14+/-1.21
Mon#	1.66	10 <sup>9</sup> /L	1.56+/-1.56
Eos#	1.63	10 <sup>9</sup> /L	1.70+/-1.70
Bas#	0.29	10 <sup>9</sup> /L	0.31+/-0.31
Neu%	60.7	%	60.9+/-12.0
Lym%	18.5	%	18.3+/-7.0
Mon%	9.6	%	9.1+/-9.1
Eos%	9.5	%	9.9+/-9.9
Bas%	1.7	%	1.8+/-1.8
RBC	5.18	10 <sup>12</sup> /L	5.04+/-0.30
HGB	16.2	g/dL	165+/-8
HCT	51.9	%	51.9+/-2.4
MCH	31.4	pg	32.7+/-2.5
MCHC	31.3	g/dL	318+/-30
MCV	100.3	fL	103.0+/-5.0
RDW-CV	16.1	%	16.3+/-3.0
RDW-SD	59.5	fL	60.9+/-8.0
PLT	543	10 <sup>9</sup> /L	511+/-60
MPV	11.0	fL	11.4+/-3.0
PDW	16.9		16.5+/-3.0
PCT	0.599	%	0.583+/-0.200



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