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|------------------------|----------------------------|
| Title | PT/ EQAS EVALUATION RECORD |
| Document Number | FRM.QCM.03 |
| Version | 02 |
| Amendment No | 00 |
| Effective Date | 02.06.2023 |

Date of Investigation: 22/05/2024

| | |
|--|---|
| PT/EQAS Set Identification: | EMC Vellore (Sample - April - 2024) |
| Date of PT/EQAS: | 19/06/2024 |
| Acceptable/ Unacceptable Results | Glucose |
| Acceptable Result Range: | 119.82 ± 5.88 |
| Previous Trends/ Unacceptable Results from this Analyte/ Test: | No any trend. |
| Classification of Problems: (Please tick) Clerical: | <input type="checkbox"/> Transcription error (may be pre- or post-analytical factors) <input type="checkbox"/> Wrong method has been registered for analysis or method change not updated. |
| Details of Investigation: | None |
| Methodological | <input type="checkbox"/> Instrument function checks (e.g., temperatures, blank readings, pressures) not performed as necessary; or results not within acceptable range. <input type="checkbox"/> Scheduled instrument maintenance not performed appropriately. <input type="checkbox"/> Incorrect instrument calibration. <input type="checkbox"/> Standards or reagents improperly reconstituted and stored, or inadvertently used beyond expiration date. <input type="checkbox"/> Instrument probes misaligned. <input type="checkbox"/> Problem with instrument data processing functions. The laboratory may need to contact the manufacturer to evaluate such problems. <input type="checkbox"/> Problem in manufacture of reagents / standards, or with instrument settings specified by manufacturer <input type="checkbox"/> Carry-over from previous specimen. <input type="checkbox"/> Automatic pipettor not calibrated to acceptable precision and accuracy. <input type="checkbox"/> Imprecision from result being close to detection limit of method. <input type="checkbox"/> QC material not run within expiration date, or improperly stored. |

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- QC material not run at relevant analyte concentration.
- Result not within reportable range (linearity) for instrument / reagent system.
- Obstruction of instrument tubing / orifice by clot or protein.
- Incorrect incubation times.

Details of Investigation:

None

Technical

- EQA material improperly reconstituted.
- Testing delayed after reconstitution of EQA material (with problem from evaporation or deterioration).
- Sample not placed in proper order on instrument.
- Result released despite unacceptable QC data.
- QC data within acceptable limits but showed trend suggestive of problem with the assay.
- Inappropriate quality control limits / rules. If the acceptable QC range is too wide, the probability increases that a result will fall within the acceptable QC range yet exceed acceptable limits for EQA.
- Manual pipetting / diluting performed inaccurately, at an incorrect temperature or with incorrect diluent.
- Calculation error or result reported using too few significant digits.
- Secondary specimen tubes incorrectly labeled.
- In addition to above discipline specific errors may also occur

Details of Investigation:

None.

Problem with PT/EQAS Material

- Matrix effects: The performance of some instrument / method combinations may be affected by the matrix of the PT/EQAS sample. This can be overcome to some extent by assessing participants in peer groups – to be done by the PT/EQAS provider.
- Non-homogenous test material due to variability in fill volumes, inadequate mixing, or inconsistent heating of lyophilized specimens.
- Non-viable samples for microbiology PT/EQAS program.
- Haemolysis on an immune-haematology program samples.

Details of Investigation:

| | |
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Problem with PT/EQAS Evaluation

- Peer group not appropriate.
- Inappropriate target value: Target values developed from participant consensus can be inappropriate from non-homogeneous testing material or lingering ("masked") outliers. However, occasional inappropriate target values occur in every PT program. Inappropriate evaluation interval: An evaluation interval may be inappropriately narrow e.g. if ± 2 standard deviation units are used with an extremely precise method; the acceptable range may be much narrower than needed for clinical usefulness.
- Incorrect data entry by PT provider.

Details of Investigation:

None

No Explanation: Attributed to Random Error

Any Others (explain) ✓

Summary of Investigation:

- No any issue noted w/ef analyser, reagent, Calibration
- Ide performance found within acceptable limit on the day of EQAS process.
- All reagents and calibration within expiry limits.

Was patient data affected? & Corrective action taken if Patient data was affected.

no, no any complaint received

Corrective/ Preventive action taken to prevent Reoccurrence

As a part of preventive action Glucose performance verify by inter laboratory comparison study with referal laboratory. ILC performance found within acceptable limits.

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| | |
|---|----------------------------------|
| Conclusions | |
| Based on the findings glucose outliers found to be due to systematic error and performance can be closely in next sample. | |
| Quality Manager/ Team Leader | <u>Murtakim</u> Date: 22/05/2024 |
| Lab Head | <u>Shonaga</u> Date: 22/5/24 |

Controlled Copy

VIEW LAB MONTHLY SUMMARY

| | | |
|-------------------|-------------------|-------------------------------|
| Lab Name | LUPIN DIAGNOSTICS | Details About Robust Analysis |
| Lab No | 16726 | Detail About Monthly Summary |
| Month | April | Detail about Z-Score |
| Year | 2024 | |
| Constituent Group | Chemistry I | |

Click on the analyte to view Graphical Data

[All Analyser Result](#)
[Print](#)
[Print Non Accredited Analytes](#)

Date of Result Entered : 19/04/2024

Date of Report Published : 08/05/2024

| Sl.No | Analyte | Method / Principle Name | Analyzer Name | No of Participants | AV | Participants | | Your Value | Z Score | u* |
|-------|--------------|-------------------------|---------------------------|--------------------|--------|--------------|-------|-------------|---------|------|
| | | | | | | CV | SDPA | | | |
| 1 | GLUCOSE | Dry Chemistry | Fuji Dry Chemistry series | 50 | 119.82 | 4.91 | 5.88 | 102 mg/dL | -3.03 | 1.66 |
| 2 | UREA | Dry Chemistry | Fuji Dry Chemistry series | 59 | 37.59 | 4.22 | 1.59 | 38.09 mg/dL | 0.32 | 0.41 |
| 3 | CREATININE | Dry Chemistry | Fuji Dry Chemistry series | 58 | 1.79 | 4.97 | 0.09 | 1.74 mg/dL | -0.56 | 0.02 |
| 4 | T.BILIRUBIN | Dry Chemistry | Fuji Dry Chemistry series | 57 | 1.99 | 7.79 | 0.16 | 1.8 mg/dL | -1.23 | 0.04 |
| 5 | D.BILIRUBIN | Dry Chemistry | Fuji Dry Chemistry series | 14 | 0.96 | 12.05 | 0.12 | 1 mg/dL | 0.34 | 0.06 |
| 6 | T-PROTEIN | Dry Chemistry | Fuji Dry Chemistry series | 62 | 5.01 | 4.73 | 0.24 | 4.7 g/dL | -1.31 | 0.06 |
| 7 | ALBUMIN | Dry Chemistry | Fuji Dry Chemistry series | 62 | 3.33 | 5.38 | 0.18 | 3.4 g/dL | 0.39 | 0.05 |
| 8 | CALCIUM | Dry Chemistry | Fuji Dry Chemistry series | 66 | 7.72 | 6.10 | 0.47 | 7.8 mg/dL | 0.17 | 0.12 |
| 9 | URIC ACID | Dry Chemistry | Fuji Dry Chemistry series | 61 | 4.77 | 3.59 | 0.17 | 4.7 mg/dL | -0.41 | 0.04 |
| 10 | CHOLESTEROL | Dry Chemistry | Fuji Dry Chemistry series | 63 | 106.61 | 7.21 | 7.68 | 106 mg/dL | -0.08 | 1.94 |
| 11 | TRIGLYCERIDE | Dry Chemistry | Fuji Dry Chemistry series | 63 | 164.32 | 4.96 | 8.16 | 169 mg/dL | 0.57 | 2.06 |
| 12 | HDL | Dry Chemistry | Fuji Dry Chemistry series | 61 | 22.74 | 7.68 | 1.75 | 22 mg/dL | -0.42 | 0.45 |
| 13 | SODIUM | Dry Chemistry | Fuji Dry Chemistry series | 76 | 132.04 | 2.44 | 3.22 | 141 mmol/L | 2.78 | 0.74 |
| 14 | POTASSIUM | Dry Chemistry | Fuji Dry Chemistry series | 77 | 3.19 | 4.76 | 0.15 | 3.3 mmol/L | 0.72 | 0.03 |
| 15 | CHLORIDE | Dry Chemistry | Fuji Dry Chemistry series | 73 | 90.75 | 3.56 | 3.23 | 91 mmol/L | 0.08 | 0.76 |
| 16 | AST | Dry Chemistry | Fuji Dry Chemistry series | 61 | 107.15 | 8.83 | 9.46 | 93 U/L | -1.50 | 2.42 |
| 17 | ALT | Dry Chemistry | Fuji Dry Chemistry series | 53 | 41.80 | 12.82 | 5.36 | 36 U/L | -1.08 | 1.47 |
| 18 | ALP | Dry Chemistry | Fuji Dry Chemistry series | 57 | 211.61 | 9.54 | 20.18 | 178 U/L | -1.67 | 5.35 |

u* - Method of Uncertainty

| Z-Score | Interpretation |
|-------------------|----------------|
| $ z \leq 2.0$ | Acceptable |
| $2.0 < z < 3.0$ | Warning Signal |



Good health starts here

| | |
|-----------------|---|
| Title | INTER- INSTRUMENT / INTER-TECHNOLOGY ANALYSIS |
| Document Number | FRM.QCM.20 |
| Version | 02 |
| Amendment No | 00 |
| Effective Date | 02.06.2023 |

Department Biochemistry Month _____ Year _____

| Date | Sample No. & Type | Parameter/ Analyte | SI Unit | Details of Instrument/ Technology-1 | Results | Details of Instrument/ Technology-2 | Results | Difference | %Difference | Acceptable Criteria as per ALP/ CLIA subpart I | Acceptable/ Not Acceptable | Remarks (if any) |
|------|-------------------|--------------------|---------|-------------------------------------|---------|-------------------------------------|---------|------------|-------------|--|----------------------------|------------------|
| | 2210575 serum | Glucose | mg/dl | Fuji | 108 | Cobas E802 | 109.60 | 1.6 | 5.82 | 8% | Acceptable | -Must be in |
| | | | | | | | | | | | | |
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|---------------|--------------|--------------|
| Performed By: | Reviewed By: | Approved By: |
|---------------|--------------|--------------|

| Patient Information | Specimen Information | Client/Doctor Information |
|--------------------------------------|-------------------------------|---|
| Name : Mrs.SHUBHANGI BALALNATH PAWAR | Visit ID : LGRG16974 | Client Code : HLM0010 |
| Age/Gender : 32 Y 0 M 0 D /Female | Collected : 21/May/2024 16:59 | Client Name : HLM LATUR FERTILITY PRIVATE LIMITED |
| MobileNo : 9405400941 | Received : 22/May/2024 09:21 | Client Add. : LATUR |
| UHID : LDAA01894659 | Reported : 22/May/2024 11:25 | Client No. : |
| Address : | IP/OP/Barcode : | Ref Doctor : Dr.K B Barmade |
| | Report Status : Final Report | |

| Test Name | Result | Bio. Ref. Range | Unit | Method |
|-----------|--------|-----------------|------|--------|
|-----------|--------|-----------------|------|--------|

Blood Glucose Random (RBS) , FLUORIDE PLASMA

| | | | | |
|----------------------------|--------|------------|-------|-------------------------|
| Blood Glucose Random (RBS) | 109.60 | 70.0-140.0 | mg/dL | Enzymatic UV Hexokinase |
|----------------------------|--------|------------|-------|-------------------------|

Interpretation:

This test checks your blood glucose levels, at random time of the day.

| Diagnosing Diabetes | |
|---------------------|----------------|
| RBS value | Interpretation |
| 70-140 mg/dL | Normal |
| ≥ 200 | Diabetic |

The above reference ranges are as per ADA guidelines.

*** End Of Report ***



Dr. Manoj Sawadkar
Consultant - MD Path



SIN No:BI01828887

This test has been performed at Lupin Diagnostics Laboratory, NRL MUMBAI National Reference Laboratory, Plot No.C-533, MIDC, TTC Industrial Area, Pawane,Turbhe,NAVI MUMBAI , 400705



MC-5488

Page 1 of 1



| Patient Information | Specimen Information | Client/Doctor Information |
|--------------------------------------|-------------------------------|---|
| Name : Mrs.SHUBHANGI BALALNATH PAWAR | Visit ID : LGRG16971 | Client Code : HLM0010 |
| Age/Gender : 32 Y 0 M 0 D /Female | Collected : 21/May/2024 15:16 | Client Name : HLM LATUR FERTILITY PRIVATE LIMITED |
| MobileNo : 9405400941 | Received : 21/May/2024 15:17 | Client Add. : LATUR |
| UHID : LDAA01894659 | Reported : 21/May/2024 16:15 | Client No. : |
| Address : | IP/OP/Barcode : R-1500580 | Ref Doctor : Dr.K B Barmade |
| | Report Status : Final Report | |

PRE-OPERATIVE PANEL

| Test Name | Result | Bio. Ref. Range | Unit | Method |
|-----------|--------|-----------------|------|--------|
|-----------|--------|-----------------|------|--------|

Blood Glucose Random (RBS) , FLUORIDE PLASMA

| | | | | |
|----------------------------|--------|--------|-------|------------------------|
| Blood Glucose Random (RBS) | 103.00 | 70-140 | mg/dL | Colorimetric End-Point |
|----------------------------|--------|--------|-------|------------------------|

Interpretation:

This test checks your blood glucose levels, at random time of the day.

| Diagnosing Diabetes | |
|---------------------|----------------|
| RBS value | Interpretation |
| 70-140 mg/dL | Normal |
| ≥ 200 | Diabetic |

The above reference ranges are as per ADA guidelines.

***** End Of Report *****



Dr. Sharayu Patil



SIN No:BI01828572

This test has been performed at Lupin Diagnostics Laboratory, HLM LATUR FERTILITY PRIVATE LIMITED Barmade Hospital Old Adarsh Colony Ausa Road,LATUR,LATUR , 413512

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VIEW LAB MONTHLY SUMMARY

Lab Name LUPIN DIAGNOSTICS
 Lab No 16726
 Month March
 Year 2024
 Constituent Group Chemistry I

[Details About Robust Analysis](#)
[Detail About Monthly Summary](#)
[Detail about Z-Score](#)

[Click on the analyte to view Graphical Data](#)

[All Analyser Result](#) [Print](#) [Print Non Accredited Analytes](#)

Date of Result Entered : 19/03/2024

Date of Report Published : 06/04/2024

| Sl.No | Analyte | Method / Principle Name | Analyzer Name | No of Participants | AV | Participants | | Your Value | Z Score | u* |
|-------|-----------------------------|-------------------------|---------------------------|--------------------|--------|--------------|-------|-------------|---------|------|
| | | | | | | CV | SDPA | | | |
| 1 | GLUCOSE | Dry Chemistry | Fuji Dry Chemistry series | 51 | 165.29 | 4.72 | 7.80 | 142 mg/dL | -2.99 | 2.18 |
| 2 | UREA | Dry Chemistry | Fuji Dry Chemistry series | 54 | 25.72 | 4.67 | 1.20 | 25.46 mg/dL | -0.22 | 0.33 |
| 3 | CREATININE | Dry Chemistry | Fuji Dry Chemistry series | 59 | 0.94 | 6.82 | 0.06 | 0.9 mg/dL | -0.62 | 0.02 |
| 4 | T.BILIRUBIN | Dry Chemistry | Fuji Dry Chemistry series | 55 | 0.77 | 14.19 | 0.11 | 0.8 mg/dL | 0.28 | 0.03 |
| 5 | D.BILIRUBIN | Dry Chemistry | Fuji Dry Chemistry series | 10 | 0.30 | 0.00 | 0.00 | 0.2 mg/dL | 0.00 | 0.00 |
| 6 | T-PROTEIN | Dry Chemistry | Fuji Dry Chemistry series | 59 | 5.50 | 5.92 | 0.33 | 5.2 g/dL | -0.92 | 0.08 |
| 7 | ALBUMIN | Dry Chemistry | Fuji Dry Chemistry series | 57 | 3.45 | 8.24 | 0.28 | 3.4 g/dL | -0.18 | 0.08 |
| 8 | CALCIUM | Dry Chemistry | Fuji Dry Chemistry series | 71 | 8.60 | 7.04 | 0.60 | 8.2 mg/dL | -0.66 | 0.14 |
| 9 | CHOLESTEROL | Dry Chemistry | Fuji Dry Chemistry series | 61 | 113.27 | 8.37 | 9.48 | 104 mg/dL | -0.98 | 2.43 |
| 10 | HDL | Dry Chemistry | Fuji Dry Chemistry series | 57 | 24.53 | 5.59 | 1.37 | 24 mg/dL | -0.39 | 0.36 |
| 11 | SODIUM | Dry Chemistry | Fuji Dry Chemistry series | 76 | 139.03 | 2.84 | 3.95 | 141 mmol/L | 0.50 | 0.91 |
| 12 | POTASSIUM | Dry Chemistry | Fuji Dry Chemistry series | 70 | 3.59 | 3.99 | 0.14 | 3.6 mmol/L | 0.07 | 0.03 |
| 13 | CHLORIDE | Dry Chemistry | Fuji Dry Chemistry series | 74 | 101.05 | 3.37 | 3.40 | 102 mmol/L | 0.28 | 0.79 |
| 14 | AST | Dry Chemistry | Fuji Dry Chemistry series | 58 | 59.17 | 7.91 | 4.68 | 50 U/L | -1.96 | 1.23 |
| 15 | ALT | Dry Chemistry | Fuji Dry Chemistry series | 59 | 94.42 | 12.10 | 11.43 | 80 U/L | -1.26 | 2.98 |



CHRISTIAN MEDICAL COLLEGE

DEPARTMENT OF CLINICAL BIOCHEMISTRY

CMC EXTERNAL QUALITY ASSURANCE SCHEME

MONTHLY SUMMARY REPORT - FEBRUARY 2024



PC-1024

Lab Name LUPIN DIAGNOSTICS

Lab No

16726

Constituent Group Chemistry I

Date of Result Entered :

20/02/2024

PT item Lyophilized human serum based

Date of Report Published :

05/03/2024

| Sl.No | Analyte | Method / Principle Name | Analyzer Name | No of Participants | AV | Participants | | Your Value | Z Score | u* |
|-------|--------------|-------------------------|---|--------------------|--------|--------------|-------|-------------|--------------|------|
| | | | | | | CV | SDPA | | | |
| 1 | GLUCOSE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 270 | 241.84 | 3.24 | 7.84 | 218 mg/dL | <u>-3.04</u> | 0.95 |
| 2 | UREA | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 273 | 64.21 | 4.25 | 2.73 | 67.41 mg/dL | 1.17 | 0.33 |
| 3 | CREATININE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 275 | 5.65 | 4.66 | 0.26 | 5.96 mg/dL | 1.18 | 0.03 |
| 4 | T.BILIRUBIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 273 | 2.79 | 6.17 | 0.17 | 2.8 mg/dL | 0.06 | 0.02 |
| 5 | T-PROTEIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 281 | 5.15 | 3.83 | 0.20 | 4.8 g/dL | -1.78 | 0.02 |
| 6 | ALBUMIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 280 | 3.02 | 5.19 | 0.16 | 3.2 g/dL | 1.15 | 0.02 |
| 7 | CALCIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 265 | 10.10 | 3.17 | 0.32 | 9.9 mg/dL | -0.62 | 0.04 |
| 8 | URIC ACID | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 274 | 7.04 | 3.78 | 0.27 | 7.3 mg/dL | 0.98 | 0.03 |
| 9 | CHOLESTEROL | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 256 | 107.09 | 5.50 | 5.89 | 108 mg/dL | 0.15 | 0.74 |
| 10 | TRIGLYCERIDE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 259 | 224.57 | 4.81 | 10.81 | 225 mg/dL | 0.04 | 1.34 |
| 11 | HDL | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 251 | 23.42 | 6.07 | 1.42 | 23 mg/dL | -0.30 | 0.18 |
| 12 | SODIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 230 | 125.29 | 2.49 | 3.12 | 130 mmol/L | 1.51 | 0.41 |
| 13 | POTASSIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 229 | 5.00 | 2.92 | 0.15 | 5 mmol/L | 0.00 | 0.02 |
| 14 | CHLORIDE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 195 | 96.80 | 2.88 | 2.79 | 100 mmol/L | 1.15 | 0.40 |
| 15 | AST | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 286 | 88.59 | 5.58 | 4.94 | 61 U/L | <u>-5.58</u> | 0.58 |
| 16 | ALT | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 282 | 103.61 | 7.48 | 7.75 | 90 U/L | -1.76 | 0.92 |
| 17 | ALP | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 283 | 81.32 | 7.56 | 6.14 | 102 U/L | <u>3.37</u> | 0.73 |

u* - Method of Uncertainty

| Z-Score | Interpretation |
|-----------------|------------------------------|
| z ≤ 2.0 | Acceptable |
| 2.0 < z < 3.0 | Warning Signal |
| z ≥ 3.0 | Unacceptable (action Signal) |

Self-Evaluation summary report

Aim- Self-evaluation performed because of laboratory were missed to change instrument name on EQAS portal

CMC Vellore – Sample February-2024

| Sl.No | Constituent Name | Method / Principle Name | Analyzer Name | No of Participants | AV | Participants | | Your Value | Z Score | u* |
|-------|------------------|-------------------------|---|--------------------|--------|--------------|-------|------------|---------|------|
| | | | | | | CV | SDPA | | | |
| 1 | GLUCOSE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 270 | 241.84 | 3.24 | 7.84 | 218 | -3.04 | 0.95 |
| | | | Fuji Dry Chemistry series | 52 | 249.01 | 4.06 | 10.11 | | -3.07 ✓ | 2.8 |
| 2 | UREA | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 273 | 64.21 | 4.25 | 2.73 | 67.41 | 1.17 | 0.33 |
| | | | Fuji Dry Chemistry series | 56 | 66.86 | 4.03 | 2.7 | | 0.20 ✓ | 0.72 |
| 3 | CREATININE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 275 | 5.65 | 4.66 | 0.26 | 5.96 | 1.18 | 0.03 |
| | | | Fuji Dry Chemistry series | 60 | 5.73 | 5.89 | 0.34 | | 0.68 ✓ | 0.09 |
| 4 | T.BILIRUBIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 273 | 2.79 | 6.17 | 0.17 | 2.8 | 0.06 | 0.02 |
| | | | Fuji Dry Chemistry series | 58 | 2.79 | 6.23 | 0.17 | | 0.06 ✓ | 0.05 |
| 5 | T-PROTEIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 281 | 5.15 | 3.83 | 0.2 | 4.8 | -1.78 | 0.02 |
| | | | Fuji Dry Chemistry series | 59 | 5.18 | 4.96 | 0.26 | | -1.46 ✓ | 0.07 |
| 6 | ALBUMIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 280 | 3.02 | 5.19 | 0.16 | 3.2 | 1.15 | 0.02 |
| | | | Fuji Dry Chemistry series | 58 | 3.21 | 5.26 | 0.17 | | -0.06 ✓ | 0.04 |
| 7 | CALCIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 265 | 10.1 | 3.17 | 0.32 | 9.9 | -0.62 | 0.04 |
| | | | Fuji Dry Chemistry series | 73 | 9.83 | 6.12 | 0.6 | | 0.12 ✓ | 0.14 |
| 8 | URIC ACID | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 274 | 7.04 | 3.78 | 0.27 | 7.3 | 0.98 | 0.03 |
| | | | Fuji Dry Chemistry series | 65 | 7.68 | 4.18 | 0.32 | | -1.19 ✓ | 0.08 |
| 9 | CHOLESTEROL | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 256 | 107.09 | 5.5 | 5.89 | 108 | 0.15 | 0.74 |
| | | | Fuji Dry Chemistry series | 59 | 111.97 | 6.68 | 7.48 | | -0.53 ✓ | 1.95 |
| 10 | TRIGLYCERIDE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 259 | 224.57 | 4.81 | 10.81 | 225 | 0.04 | 1.34 |
| | | | Fuji Dry Chemistry series | 62 | 222.57 | 6.17 | 13.72 | | 0.18 ✓ | 3.49 |
| 11 | HDL | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 251 | 23.42 | 6.07 | 1.42 | 23 | -0.30 | 0.18 |
| | | | Fuji Dry Chemistry series | 62 | 23.41 | 6.01 | 1.41 | | -0.29 ✓ | 0.36 |
| 12 | SODIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 230 | 125.29 | 2.49 | 3.12 | 130 | 1.51 | 0.41 |

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| Title | PT/ EQAS EVALUATION RECORD |
| Document Number | FRM.QCM.03 |
| Version | 02 |
| Amendment No | 00 |
| Effective Date | 02.06.2023 |

Date of Investigation: 06/03/2024

| | |
|---|------------------------------------|
| PT/EQAS Set Identification: | CME Vellure (Sample February 2024) |
| Date of PT/EQAS: | 20/02/2024 |
| Acceptable/ Unacceptable Results | Chloride & AST |
| Acceptable Result Range: | - |
| Previous Trends/ Unacceptable Results from this Analyte/ Test: | No |
| Classification of Problems: (Please tick) Clerical: | |
| <input type="checkbox"/> Transcription error (may be pre- or post-analytical factors) | |
| <input type="checkbox"/> Wrong method has been registered for analysis or method change not updated. | |
| Details of Investigation: | No |
| Methodological | |
| <input type="checkbox"/> Instrument function checks (e.g., temperatures, blank readings, pressures) not performed as necessary, or results not within acceptable range. | |
| <input type="checkbox"/> Scheduled instrument maintenance not performed appropriately. | |
| <input type="checkbox"/> Incorrect instrument calibration. | |
| <input type="checkbox"/> Standards or reagents improperly reconstituted and stored, or inadvertently used beyond expiration date. | |
| <input type="checkbox"/> Instrument probes misaligned. | |
| <input type="checkbox"/> Problem with instrument data processing functions. The laboratory may need to contact the manufacturer to evaluate such problems. | |
| <input type="checkbox"/> Problem in manufacture of reagents / standards, or with instrument settings specified by manufacturer | |
| <input type="checkbox"/> Carry-over from previous specimen. | |
| <input type="checkbox"/> Automatic pipettor not calibrated to acceptable precision and accuracy. | |
| <input type="checkbox"/> Imprecision from result being close to detection limit of method. | |
| <input type="checkbox"/> QC material not run within expiration date, or improperly stored. | |

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- QC material not run at relevant analyte concentration.
- Result not within reportable range (linearity) for instrument / reagent system.
- Obstruction of instrument tubing / orifice by clot or protein.
- Incorrect incubation times.

Details of Investigation:

None

Technical

- EQA material improperly reconstituted.
- Testing delayed after reconstitution of EQA material (with problem from evaporation or deterioration).
- Sample not placed in proper order on instrument.
- Result released despite unacceptable QC data.
- QC data within acceptable limits but showed trend suggestive of problem with the assay.
- Inappropriate quality control limits / rules. If the acceptable QC range is too wide, the probability increases that a result will fall within the acceptable QC range yet exceed acceptable limits for EQA.
- Manual pipetting / diluting performed inaccurately, at an incorrect temperature or with incorrect diluent.
- Calculation error or result reported using too few significant digits.
- Secondary specimen tubes incorrectly labeled.
- In addition to above discipline specific errors may also occur

Details of Investigation:

None

Problem with PT/EQAS Material

- Matrix effects: The performance of some instrument / method combinations may be affected by the matrix of the PT/EQAS sample. This can be overcome to some extent by assessing participants in peer groups – to be done by the PT/EQAS provider.
- Non-homogenous test material due to variability in fill volumes, inadequate mixing, or inconsistent heating of lyophilized specimens.
- Non-viable samples for microbiology PT/EQAS program.
- Haemolysis on an immune-haematology program samples.

Details of Investigation:

None

| | |
|------------------------|----------------------------|
| Title | PT/ EQAS EVALUATION RECORD |
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Problem with PT/EQAS Evaluation

- Peer group not appropriate.
- Inappropriate target value: Target values developed from participant consensus can be inappropriate from non-homogeneous testing material or lingering ("masked") outliers. However, occasional inappropriate target values occur in every PT program. Inappropriate evaluation interval: An evaluation interval may be inappropriately narrow e.g. if ± 2 standard deviation units are used with an extremely precise method; the acceptable range may be much narrower than needed for clinical usefulness.
- Incorrect data entry by PT provider.

Details of Investigation:

None

No Explanation: Attributed to Random Error

Any Others (explain)

No any issue found in any steps

Summary of Investigation:

- Ise performance within acceptable range*
- No any issue of reagent, analyzer.*
- No any technical error noted.*

Was patient data affected? & Corrective action taken if Patient data was affected.

No

Corrective/ Preventive action taken to prevent Reoccurrence

Performance of both parameter will be monitor closely in next sample

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| | |
|---|---|
| Conclusions | |
| <p><i>Concluded warning performance at random error</i></p> | |
| Quality Manager/ Team Leader | <p><i>Mustafa</i> Date: <i>06/03/24</i></p> |
| Lab Head | <p><i>Shaykh</i> Date: <i>8/3/24</i></p> |

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Date of Investigation: 06/03/2024

| | |
|---|--|
| PT/EQAS Set Identification: | CMC vellore (sample - February - 2024) |
| Date of PT/EQAS: | 22/02/2024 |
| Acceptable/ Unacceptable Results | cholesterol & glucose |
| Acceptable Result Range: | 249 ± 10.11 |
| Previous Trends/ Unacceptable Results from this Analyte/ Test: | None |
| Classification of Problems: (Please tick) Clerical: | |
| <input type="checkbox"/> Transcription error (may be pre- or post-analytical factors) | |
| <input type="checkbox"/> Wrong method has been registered for analysis or method change not updated. | |
| Details of Investigation: | None |
| Methodological | |
| <input type="checkbox"/> Instrument function checks (e.g., temperatures, blank readings, pressures) not performed as necessary, or results not within acceptable range. | |
| <input type="checkbox"/> Scheduled instrument maintenance not performed appropriately. | |
| <input type="checkbox"/> Incorrect instrument calibration. | |
| <input type="checkbox"/> Standards or reagents improperly reconstituted and stored, or inadvertently used beyond expiration date. | |
| <input type="checkbox"/> Instrument probes misaligned. | |
| <input type="checkbox"/> Problem with instrument data processing functions. The laboratory may need to contact the manufacturer to evaluate such problems. | |
| <input type="checkbox"/> Problem in manufacture of reagents / standards, or with instrument settings specified by manufacturer | |
| <input type="checkbox"/> Carry-over from previous specimen. | |
| <input type="checkbox"/> Automatic pipettor not calibrated to acceptable precision and accuracy. | |
| <input type="checkbox"/> Imprecision from result being close to detection limit of method. | |
| <input type="checkbox"/> QC material not run within expiration date, or improperly stored. | |

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- QC material not run at relevant analyte concentration.
- Result not within reportable range (linearity) for instrument / reagent system.
- Obstruction of instrument tubing / orifice by clot or protein.
- Incorrect incubation times.

Details of Investigation:

None

Technical

- EQA material improperly reconstituted.
- Testing delayed after reconstitution of EQA material (with problem from evaporation or deterioration).
- Sample not placed in proper order on instrument.
- Result released despite unacceptable QC data.
- QC data within acceptable limits but showed trend suggestive of problem with the assay.
- Inappropriate quality control limits / rules. If the acceptable QC range is too wide, the probability increases that a result will fall within the acceptable QC range yet exceed acceptable limits for EQA.
- Manual pipetting / diluting performed inaccurately, at an incorrect temperature or with incorrect diluent.
- Calculation error or result reported using too few significant digits.
- Secondary specimen tubes incorrectly labeled.
- In addition to above discipline specific errors may also occur

Details of Investigation:

None

Problem with PT/EQAS Material

- Matrix effects: The performance of some instrument / method combinations may be affected by the matrix of the PT/EQAS sample. This can be overcome to some extent by assessing participants in peer groups – to be done by the PT/EQAS provider.
- Non-homogenous test material due to variability in fill volumes, inadequate mixing, or inconsistent heating of lyophilized specimens.
- Non-viable samples for microbiology PT/EQAS program.
- Haemolysis on an immune-haematology program samples.

Details of Investigation:

None

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Problem with PT/EQAS Evaluation

- Peer group not appropriate.
- Inappropriate target value: Target values developed from participant consensus can be inappropriate from non-homogeneous testing material or lingering ("masked") outliers. However, occasional inappropriate target values occur in every PT program. Inappropriate evaluation interval: An evaluation interval may be inappropriately narrow e.g. if ± 2 standard deviation units are used with an extremely precise method; the acceptable range may be much narrower than needed for clinical usefulness.
- Incorrect data entry by PT provider.

Details of Investigation:

None

No Explanation: Attributed to Random Error ✓

Any Others (explain)

Summary of Investigation:

- I.ee performance found within range.
- no any issue noted w/ analyser, calibration, reagent
- no any specific complaint received from patients on day of each sample process.

Was patient data affected? & Corrective action taken if Patient data was affected.

No

Corrective/ Preventive action taken to prevent Reoccurrence

Glucose performance will be monitor closely in next sample.

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|--|---|
| Conclusions | |
| <i>suspected outlier due to may be random error.</i> | |
| Quality Manager/ Team Leader | <i>Mustakim</i> Date: <i>06/03/2024</i> |
| Lab Head | <i>Sharafa</i> Date: <i>6/3/24</i> |

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CHRISTIAN MEDICAL COLLEGE

DEPARTMENT OF CLINICAL BIOCHEMISTRY

CMC EXTERNAL QUALITY ASSURANCE SCHEME

MONTHLY SUMMARY REPORT - JANUARY 2024



PC-1024

Lab Name LUPIN DIAGNOSTICS

Lab No

16726

Constituent Group Chemistry I

Date of Result Entered :

22/01/2024

PT item Lyophilized human serum based

Date of Report Published :

06/02/2024

| Sl.No | Analyte | Method / Principle Name | Analyzer Name | No of Participants | AV | Participants | | Your Value | Z Score | u* |
|-------|--------------|-------------------------|---|--------------------|--------|--------------|-------|------------|---------|------|
| | | | | | | CV | SDPA | | | |
| 1 | GLUCOSE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 258 | 121.13 | 2.88 | 3.49 | 121 mg/dL | -0.04 | 0.43 |
| 2 | UREA | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 259 | 38.84 | 4.30 | 1.67 | 36.3 mg/dL | -1.52 | 0.21 |
| 3 | CREATININE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 252 | 1.65 | 4.24 | 0.07 | 1.7 mg/dL | 0.71 | 0.01 |
| 4 | T.BILIRUBIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 250 | 1.94 | 8.20 | 0.16 | 1.7 mg/dL | -1.51 | 0.02 |
| 5 | T-PROTEIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 260 | 4.96 | 3.18 | 0.16 | 5.3 g/dL | 2.15 | 0.02 |
| 6 | ALBUMIN | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 261 | 3.01 | 5.25 | 0.16 | 2.9 g/dL | -0.70 | 0.02 |
| 7 | CALCIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 245 | 8.53 | 4.94 | 0.42 | 7.8 mg/dL | -1.73 | 0.05 |
| 8 | URIC ACID | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 252 | 4.54 | 3.28 | 0.15 | 4.5 mg/dL | -0.27 | 0.02 |
| 9 | CHOLESTEROL | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 233 | 100.13 | 4.87 | 4.88 | 115 mg/dL | 3.05 | 0.64 |
| 10 | TRIGLYCERIDE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 236 | 169.69 | 3.80 | 6.44 | 165 mg/dL | -0.73 | 0.84 |
| 11 | HDL | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 232 | 22.57 | 6.28 | 1.42 | 18 mg/dL | -3.23 | 0.19 |
| 12 | SODIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 219 | 129.06 | 2.51 | 3.24 | 130 mmol/L | 0.29 | 0.44 |
| 13 | POTASSIUM | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 211 | 3.26 | 2.95 | 0.10 | 3.2 mmol/L | -0.62 | 0.01 |
| 14 | CHLORIDE | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 186 | 91.99 | 2.50 | 2.30 | 91 mmol/L | -0.43 | 0.34 |
| 15 | AST | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 260 | 134.48 | 5.46 | 7.35 | 109 U/L | -3.47 | 0.91 |
| 16 | ALT | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 262 | 48.45 | 6.79 | 3.29 | 43 U/L | -1.66 | 0.41 |
| 17 | ALP | Dry Chemistry | Ortho Clinical Diagnostics Dry Chemistry Series | 255 | 140.32 | 7.63 | 10.70 | 124 U/L | -1.53 | 1.34 |

u* - Method of Uncertainty

| Z-Score | Interpretation |
|-------------------|------------------------------|
| $ z \leq 2.0$ | Acceptable |
| $2.0 < z < 3.0$ | Warning Signal |
| $ z \geq 3.0$ | Unacceptable (action Signal) |

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**LUPIN
DIAGNOSTICS**

Good health starts here

Date of Investigation: 06/02/2024

| | |
|---|--------------------------------------|
| PT/EQAS Set Identification: | 22/01/2024 (case vellore) sample-1 |
| Date of PT/EQAS: | 22/01/2024 |
| Acceptable/ Unacceptable Results | cholesterol |
| Acceptable Result Range: | |
| Previous Trends/ Unacceptable Results from this Analyte/ Test: | NO |
| Classification of Problems: (Please tick) Clerical: | |
| <input type="checkbox"/> Transcription error (may be pre- or post-analytical factors) | |
| <input type="checkbox"/> Wrong method has been registered for analysis or method change not updated. | |
| Details of Investigation: | None |
| Methodological | |
| <input type="checkbox"/> Instrument function checks (e.g., temperatures, blank readings, pressures) not performed as necessary, or results not within acceptable range. | |
| <input type="checkbox"/> Scheduled instrument maintenance not performed appropriately. | |
| <input type="checkbox"/> Incorrect instrument calibration. | |
| <input type="checkbox"/> Standards or reagents improperly reconstituted and stored, or inadvertently used beyond expiration date. | |
| <input type="checkbox"/> Instrument probes misaligned. | |
| <input type="checkbox"/> Problem with instrument data processing functions. The laboratory may need to contact the manufacturer to evaluate such problems. | |
| <input type="checkbox"/> Problem in manufacture of reagents / standards, or with instrument settings specified by manufacturer | |
| <input type="checkbox"/> Carry-over from previous specimen. | |
| <input type="checkbox"/> Automatic pipettor not calibrated to acceptable precision and accuracy. | |
| <input type="checkbox"/> Imprecision from result being close to detection limit of method. | |
| <input type="checkbox"/> QC material not run within expiration date, or improperly stored. | |

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- QC material not run at relevant analyte concentration.
- Result not within reportable range (linearity) for instrument / reagent system.
- Obstruction of instrument tubing / orifice by clot or protein.
- Incorrect incubation times.

Details of Investigation:

None

Technical

- EQA material improperly reconstituted.
- Testing delayed after reconstitution of EQA material (with problem from evaporation or deterioration).
- Sample not placed in proper order on instrument.
- Result released despite unacceptable QC data.
- QC data within acceptable limits but showed trend suggestive of problem with the assay.
- Inappropriate quality control limits / rules. If the acceptable QC range is too wide, the probability increases that a result will fall within the acceptable QC range yet exceed acceptable limits for EQA.
- Manual pipetting / diluting performed inaccurately, at an incorrect temperature or with incorrect diluent.
- Calculation error or result reported using too few significant digits.
- Secondary specimen tubes incorrectly labeled.
- In addition to above discipline specific errors may also occur

Details of Investigation:

None

Problem with PT/EQAS Material

- Matrix effects: The performance of some instrument / method combinations may be affected by the matrix of the PT/EQAS sample. This can be overcome to some extent by assessing participants in peer groups – to be done by the PT/EQAS provider.
- Non-homogenous test material due to variability in fill volumes, inadequate mixing, or inconsistent heating of lyophilized specimens.
- Non-viable samples for microbiology PT/EQAS program.
- Haemolysis on an immune-haematology program samples.

Details of Investigation:

None

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Problem with PT/EQAS Evaluation

- Peer group not appropriate.
- Inappropriate target value: Target values developed from participant consensus can be inappropriate from non-homogeneous testing material or lingering ("masked") outliers. However, occasional inappropriate target values occur in every PT program. Inappropriate evaluation interval: An evaluation interval may be inappropriately narrow e.g. if ± 2 standard deviation units are used with an extremely precise method; the acceptable range may be much narrower than needed for clinical usefulness.
- Incorrect data entry by PT provider.

Details of Investigation:

None

No Explanation: Attributed to Random Error

Any Others (explain) ✓

Summary of Investigation:

*- No any issue noted w/ analyzer, reagent, Calibration.
- Test performance found within acceptable limit*

Was patient data affected? & Corrective action taken if Patient data was affected.

No

Corrective/ Preventive action taken to prevent Reoccurrence

performance of cholesterol parameter closely monitor in next sample.

| | |
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|---|--------------------------------|
| <p>Conclusions</p> <p><i>cholesterol outlier suspected due to may be random error</i></p> | |
| <p>Quality Manager/ Team Leader <u><i>Mustaficim</i></u></p> | <p>Date: <i>08/02/2024</i></p> |
| <p>Lab Head <u><i>Shayya</i></u></p> | <p>Date: <i>01/2/24</i></p> |

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Date of Investigation: 06/02/2024

| | |
|--|---|
| PT/EQAS Set Identification: | Cmc vellone C sample - 1 |
| Date of PT/EQAS: | 22/01/2024 |
| Acceptable/ Unacceptable Results | HDL cholesterol |
| Acceptable Result Range: | 22.57 - ± 1.42 |
| Previous Trends/ Unacceptable Results from this Analyte/ Test: | No |
| Classification of Problems: (Please tick) Clerical: | <input type="checkbox"/> Transcription error (may be pre- or post-analytical factors) <input type="checkbox"/> Wrong method has been registered for analysis or method change not updated. |
| Details of Investigation: | None |
| Methodological | <input type="checkbox"/> Instrument function checks (e.g., temperatures, blank readings, pressures) not performed as necessary, or results not within acceptable range. <input type="checkbox"/> Scheduled instrument maintenance not performed appropriately. <input type="checkbox"/> Incorrect instrument calibration. <input type="checkbox"/> Standards or reagents improperly reconstituted and stored, or inadvertently used beyond expiration date. <input type="checkbox"/> Instrument probes misaligned. <input type="checkbox"/> Problem with instrument data processing functions. The laboratory may need to contact the manufacturer to evaluate such problems. <input type="checkbox"/> Problem in manufacture of reagents / standards, or with instrument settings specified by manufacturer <input type="checkbox"/> Carry-over from previous specimen. <input type="checkbox"/> Automatic pipettor not calibrated to acceptable precision and accuracy. <input type="checkbox"/> Imprecision from result being close to detection limit of method. <input type="checkbox"/> QC material not run within expiration date, or improperly stored. |

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- QC material not run at relevant analyte concentration.
- Result not within reportable range (linearity) for instrument / reagent system.
- Obstruction of instrument tubing / orifice by clot or protein.
- Incorrect incubation times.

Details of Investigation:

None

Technical

- EQA material improperly reconstituted.
- Testing delayed after reconstitution of EQA material (with problem from evaporation or deterioration).
- Sample not placed in proper order on instrument.
- Result released despite unacceptable QC data.
- QC data within acceptable limits but showed trend suggestive of problem with the assay.
- Inappropriate quality control limits / rules. If the acceptable QC range is too wide, the probability increases that a result will fall within the acceptable QC range yet exceed acceptable limits for EQA.
- Manual pipetting / diluting performed inaccurately, at an incorrect temperature or with incorrect diluent.
- Calculation error or result reported using too few significant digits.
- Secondary specimen tubes incorrectly labeled.
- In addition to above discipline specific errors may also occur

Details of Investigation:

None

Problem with PT/EQAS Material

- Matrix effects: The performance of some instrument / method combinations may be affected by the matrix of the PT/EQAS sample. This can be overcome to some extent by assessing participants in peer groups – to be done by the PT/EQAS provider.
- Non-homogenous test material due to variability in fill volumes, inadequate mixing, or inconsistent heating of lyophilized specimens.
- Non-viable samples for microbiology PT/EQAS program.
- Haemolysis on an immune-haematology program samples.

Details of Investigation:

None

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Problem with PT/EQAS Evaluation

Peer group not appropriate.

Inappropriate target value: Target values developed from participant consensus can be inappropriate from non-homogeneous testing material or lingering ("masked") outliers. However, occasional inappropriate target values occur in every PT program. Inappropriate evaluation interval: An evaluation interval may be inappropriately narrow e.g. if ± 2 standard deviation units are used with an extremely precise method; the acceptable range may be much narrower than needed for clinical usefulness.

Incorrect data entry by PT provider.

Details of Investigation:

None

No Explanation: Attributed to Random Error ✓

Any Others (explain)

Summary of Investigation:

- ICE performance found within acceptable range.
- No any issue noted w.r.t analyzer, calibration, reagents
- No any trend noted in HDL previously

Was patient data affected? & Corrective action taken if Patient data was affected.

No

Corrective/ Preventive action taken to prevent Reoccurrence

- HDL performance closely monitor in next sample.
- Also performance verify with ZUC study and found acceptable.

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| Conclusions <i>suspected outlier due to may be random error and monitor performance closely in next sample.</i> | |
| Quality Manager/ Team Leader | <i>Multalain</i> Date: <i>06/07/2024</i> |
| Lab Head | <i>Sharayu</i> Date: <i>01/2/24</i> |

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Date of Investigation: 06/07/2024

| | |
|---|----------------------------|
| PT/EQAS Set Identification: | Cmc Vellore - (Sample - 1) |
| Date of PT/EQAS: | 22/01/2024 |
| Acceptable/ Unacceptable Results | AST |
| Acceptable Result Range: | |
| Previous Trends/ Unacceptable Results from this Analyte/ Test: | NA |
| Classification of Problems: (Please tick) | |
| Clerical: | |
| <input type="checkbox"/> Transcription error (may be pre- or post-analytical factors) | |
| <input type="checkbox"/> Wrong method has been registered for analysis or method change not updated. | |
| Details of Investigation: | None |
| Methodological | |
| <input type="checkbox"/> Instrument function checks (e.g., temperatures, blank readings, pressures) not performed as necessary, or results not within acceptable range. | |
| <input type="checkbox"/> Scheduled instrument maintenance not performed appropriately. | |
| <input type="checkbox"/> Incorrect instrument calibration. | |
| <input type="checkbox"/> Standards or reagents improperly reconstituted and stored, or inadvertently used beyond expiration date. | |
| <input type="checkbox"/> Instrument probes misaligned. | |
| <input type="checkbox"/> Problem with instrument data processing functions. The laboratory may need to contact the manufacturer to evaluate such problems. | |
| <input type="checkbox"/> Problem in manufacture of reagents / standards, or with instrument settings specified by manufacturer | |
| <input type="checkbox"/> Carry-over from previous specimen. | |
| <input type="checkbox"/> Automatic pipettor not calibrated to acceptable precision and accuracy. | |
| <input type="checkbox"/> Imprecision from result being close to detection limit of method. | |
| <input type="checkbox"/> QC material not run within expiration date, or improperly stored. | |

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- QC material not run at relevant analyte concentration.
- Result not within reportable range (linearity) for instrument / reagent system.
- Obstruction of instrument tubing / orifice by clot or protein.
- Incorrect incubation times.

Details of Investigation:

None

Technical

- EQA material improperly reconstituted.
- Testing delayed after reconstitution of EQA material (with problem from evaporation or deterioration).
- Sample not placed in proper order on instrument.
- Result released despite unacceptable QC data.
- QC data within acceptable limits but showed trend suggestive of problem with the assay.
- Inappropriate quality control limits / rules. If the acceptable QC range is too wide, the probability increases that a result will fall within the acceptable QC range yet exceed acceptable limits for EQA.
- Manual pipetting / diluting performed inaccurately, at an incorrect temperature or with incorrect diluent.
- Calculation error or result reported using too few significant digits.
- Secondary specimen tubes incorrectly labeled.
- In addition to above discipline specific errors may also occur

Details of Investigation:

None

Problem with PT/EQAS Material

- Matrix effects: The performance of some instrument / method combinations may be affected by the matrix of the PT/EQAS sample. This can be overcome to some extent by assessing participants in peer groups – to be done by the PT/EQAS provider.
- Non-homogenous test material due to variability in fill volumes, inadequate mixing, or inconsistent heating of lyophilized specimens.
- Non-viable samples for microbiology PT/EQAS program.
- Haemolysis on an immune-haematology program samples.

Details of Investigation:

None

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Problem with PT/EQAS Evaluation

- Peer group not appropriate.
- Inappropriate target value: Target values developed from participant consensus can be inappropriate from non-homogeneous testing material or lingering ("masked") outliers. However, occasional inappropriate target values occur in every PT program. Inappropriate evaluation interval: An evaluation interval may be inappropriately narrow e.g. if ± 2 standard deviation units are used with an extremely precise method; the acceptable range may be much narrower than needed for clinical usefulness.
- Incorrect data entry by PT provider.

Details of Investigation: *None*

No Explanation: Attributed to Random Error

Any Others (explain)

Summary of Investigation:

- *No any issue found with the performance.*
- *No any issue found w/ analyser, calibration, reagent*

Was patient data affected? & Corrective action taken if Patient data was affected.

No

Corrective/ Preventive action taken to prevent Reoccurrence

As a part of corrective action performance verify with JLE and found satisfactory.

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**LUPIN
DIAGNOSTICS**

Good health starts here

| | |
|---|--------------------------------|
| <p>Conclusions</p> <p><i>suspected unacceptable performance due to many be of systematic error.</i></p> | |
| <p>Quality Manager/ Team Leader <u><i>Mustafa</i></u></p> | <p>Date: <i>08/02/2024</i></p> |
| <p>Lab Head <u><i>S. Konev</i></u></p> | <p>Date: <i>6/2/24</i></p> |

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