



ADL/CO/GAM/0330/2024-25
Dated: 23/05/2024

Warranty Undertaking

To,
The Dean,
ESIC Medical College & Hospital
Sedam Road , Kalaburagi

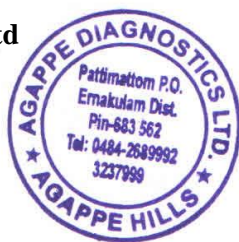
Ref: Fully Automated Biochemistry Analyzer (BS 390), Serial No. WT-3B001593

Dear Sir,

- We, M/s. Agappe Diagnostics Ltd located at Agappe Hills, Pattimattom, Ernakulam Kerala, the manufactures of Diagnostics Reagents and Equipments offering Comprehensive warranty for the instrument, Fully Automated Biochemistry Analyzer Description Model: “BS 390” vide Serial No. WT-3B001593 for Five Years from the date of installation.
- Warranty shall include preventive maintenance including calibration as per technical/ service/ operational manual of the manufacturer, service charges and spares.
- During the warranty period commencing from date of the successful completion of installation, service personnel shall visit each consignee site as recommended in the manufacturer’s technical/ service/ operational manual, at least once in three months.
- The warranty does not include the consumables.

Thanking You.
For Agappe Diagnostics Ltd

Eldhose C. K
Deputy General Manager



AGAPPE DIAGNOSTICS LTD. ISO 9001:2015 | EN ISO 13485:2016 CERTIFIED COMPANY | CIN : U24239MH1998PLC115413

CORPORATE OFFICE / REAGENT PLANT
Agappe Hills, Pattimattom (PO), Dist. Ernakulam, Kerala - 683 562, India.
Tel: + 91 484 286 7000 | Email: agappe@agappe.in

EQUIPMENT PLANT
X/588-CB, Block No. 32, KINFRA Small Industrial Park,
Nellad, Cochin, Kerala, India - 686 721. Tel: +91 484 276 7477.

KOLKATA OFFICE
406, Merlin Matrix, Plot No-10, Block-DN, Sector V,
Salt Lake City, Kolkata - 700 091.
Tel: +91 33 4003 0451 | Email: kolkataoffice@agappe.in

MUMBAI [REGISTERED OFFICE]
401 & 402, 4th Floor, Jaisingh Business Centre, 119,
Sahar Road, Parsiwada, Andheri (East), Mumbai - 400 099, India.
Tel: +91 22 4300 8000 | Email: mumbaioffice@agappe.in

DELHI OFFICE
DSM 540, 5th Floor, DLF Tower, Shivaji Marg,
New Delhi - 110 015, India.
Tel: +91 11 4558 8416 | Email: delhioffice@agappe.in

BANGALORE OFFICE
5-6, 11th Floor, Red Cross Bhavan, No:26 Race Course Road,
Bangalore - 560 001. Tel: +91 80 2228 8288
Email: bangaloreoffice@agappe.in

EL 120
Electrolyte Analyzer

List of Accessories		
Sr. No.	Description	Qty per Machine
1	User Manual	1
2	User Reference Guide	1
3	Electrodes	
	Reference IFS Electrode	1
	Reference Housing Electrode	1
	Na	1
	K	1
	CL	1
	iCa	1
4	Deproteinizer (50mL)	1
5	IFS solution (8mL)	1
6	ISEPAK	1
7	Power Cord	1
8	Electrode Maintenance Wire	1
9	Reference Transport Housing	2
10	Bottles 50mL (DI Water / Waste)	2
11	Tissue Box	1
12	Thermal Paper Roll	1
13	Shutdown Kit	1
14	Dust Cover	1
15	ISE -Tritrol	1
16	O ring	1
17	Wooden Stylus	1

Checked By: Mr. Nikhil Pawar

Sr. No:-BC2205065

Signature :-

Mangala. W.
15/12/2022



Protocol for Electrolyte AGD3100/EL 120

- Instrument to be switched ON daily for Two Hours (Minimum).
- Use sample by separating the serum from the blood sample (within 2 hrs) in different vial.
- Install the new ISEPAK in "Reagent Pack Screen" screen only.
- Do not remove ISEPAK when "Sample Analysis" in process.
- To remove empty ISEPAK use "Reagent Pack Screen" only.
- Deproteinizer to be run once in every week or whenever instrument asks.
- Always wipe the probe after sample aspiration.
- Do not Switch OFF the instrument directly. Follow the Shutdown procedure.
- Never Switch OFF the instrument for extended period, without performing a complete long shutdown procedure in service option.
- During long shutdown or transport, the "Reference Electrode" must be stored in wet conditions. If instrument will not be used for more than 7 days.
- For long term storage, the electrode should be rinsed, dried and stored with the proper transport housing.

NOTE: Above steps to be followed by user strictly. If found not followed then warranty/CMC of Instrument will be void and company will not be responsible for any results variation.

Training given By: ARUNKUMAR PATEL

Date: 15/12/2022

Instrument Serial Number: BC2205065

Customer Name: ESI HOSPITAL

Authorized Person Signature:

Stamp:

SER/F/001/00

INSTALLATION REPORT



CUSTOMER DETAILS : (* TO BE FILLED IN CAPITAL LETTERS)	
Customer Name : <u>EMPLOYEES STATE INSURANCE CORPORATION MEDICAL COLLEGE & Hospital</u>	
Address : <u>SEDAN ROAD KALABURGI</u>	
Pin code : <u>585106</u>	City : <u>KALABURGI</u> State : <u>KARNATAKA</u>
Contact Person : <u>PRASHANT . S</u>	
Mobile/ Tel : <u>9986977506</u> Email : _____	
INSTRUMENT DETAILS :	
Model : <u>EL-120</u>	Date of Installation : <u>15/12/2022</u>
Instrument Serial No. : <u>BC2205065</u>	Warranty Expiry Date : <u>14/12/2025</u>
Software Version : <u>EA.04.04.(R)</u>	Invoice No. : _____
Invoiced from AGD/Distributor (If through distributor, please mention the name)	
Distributor Name : <u>SRI MAHALAKSHI AGENCY</u>	Place : <u>KALABURGI</u>
PHYSICAL INSPECTION & PRE-INSTALLATION CHECKS :	
Instrument received in good condition : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Vibration free Platform : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
CVT/Online UPS available : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Dust Free : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Is room Air-conditioned : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>	Away from Sunlight : Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
Mains AC supply : L & N : <u>225</u> VAC	N & E : <u>225</u> VAC L & E : <u>0</u> VAC
ENGINEER REMARKS :	
<u>AS PER ORDER COPY '3' WARRANTY</u>	
TO BE FILLED BY THE CUSTOMER :	
We agree that the above mentioned instrument has been received in good condition and installed to my satisfaction by the Engineer. I/We have been given operational and maintenance training by the Engineer to our satisfaction.	
Customer's Comments, If any <u>EL-120. BC 2205065. has been installed properly and its function properly.</u>	
Signature of Customer : <u>Prashant</u> Date : <u>16/01/2023</u>	Signature of Engineer : <u>Arunkumar Patil</u> Name and Signature of Engineer : <u>ARUNKUMAR PATIL</u> Date and Place : <u>15/12/2022</u>

AGD Biomedicals (P) Ltd. Mehta Trade Center, Sir M. V. Road, Andheri East, Mumbai - 400 099 INDIA

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P : +91-22-28231061 / +91-22-28257999
E : sales@agdbio.com
W : www.agdbio.com
ISO : 13485 : 2016



SER/F/010/00

WARRANTY CERTIFICATE

This Instrument is protected by warranty against any defect in material or workmanship for a period of 12 calendar months from the date of installation. Within this period we undertake to replace the defective spare parts which are verified by authorized AGD representative.

This warranty does not cover :

- For any defect due to Accident, Negligence, Misuse, Malfunctioning, Damage and natural calamities.
- If Instrument is opened or Serviced by other than authorized person from AGD.
- If relocated to other place without informing an authorized representative of AGD .
- If Display , Probe damage due to negligence.
- If Instrument is not purchased from authorized distributor of AGD or directly from AGD .
- If reagent is not purchased from authorized distributor of AGD or directly from AGD .

* Service will be provided only at customer site .

Instrument : Electrolyte Analyzer.

Model : EL-120

Serial Number : BC2205065

Customer Name : EMPLOYEES STATE INSURANCE CORPORATION MEDICAL COLLEGE & HOSPITAL

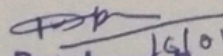
Complete Address: SEDM ROAD, KALABURGI - 585106

Pin Code : 585106 City : KALABURGI State : KARNATAKA

Mobile Number : 9986977006

Installation Date : 15/12/2022

Warranty Ends On: 14/12/2025


For AGD Biomedicals (P) Ltd.
Dr. Prashant Paunipagar
M.B.B.S., M.D.

Customer Sign & Stamp.

Prof. & HOD Biochemistry
ESIC Medical College & PGIMS, Gulbarga.

Ministry of Labour & Employment, Govt. of India

AGD Biomedicals (P) Ltd.
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Mumbai - 400 099 INDIA

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ISO : 9001 : 2015
ISO : 13485 : 2016