TRANSASIA

TECHNICAL SERVICE REPORT

No. 1523275

DATE : 10/06/2024

CUSTOMER DETAILS	INSTRUMENT DETAILS	SERVICE STATUS
NAME: Dr. B. Lal Clinical Laboratory	MODEL : ELITE 580	☐ WARRANTY ☑ R&R ☐ AMC ☐ CMC ☐ CHARGED CALL
ADDRESS : Sikar	SR. NO. : K110S1912060-RL	TYPE OF CALL: ☐ INSTALLATION ☑ P.M. VISIT [I] [II] [III] [IV] ☐ APPLICATION SUPPORT ☐ BREAKDOWN
TEL NO :	CALL DETAILS: COMPLAINT RECD. / RESPONSE / JOB COMPLETED / RESPONSE TIME / TRAVEL TIME (DATE, TIME)	DOWN TIME :
NAME OF THE OPERATOR :		COUNTER READING :

PROBLEM REPORTED : Preventive maintenance visit

OBSERVATIONS :

ACTION TAKEN : WBC, RBC Bath clean, flow chamber clean, cinching done, cleanser seal done, Diff Soak done, prime reagent, working OK

SITE CONDITION : LINE-NEUTRAL VOLT. : ____ NEUTRAL-EARTH VOLT. : ____ LINE-EARTH VOLT. : ____

BRAND OF REAGENT USED :

☐ FOLLOWING PARTS HAVE BEEN REPLACED
☐ FOLLOWING PARTS NEED TO BE REPLACED. PLEASE APPROVE

NO	DESCRIPTION	QTY.	COST	TOTAL

TOTAL Rs.

TO BE FILLED IN BY CUSTOMER

☑ PREVENTIVE MAINTENANCE CARRIED OUT SATISFACTORILY.
☐ FAULT RECTIFIED & INSTRUMENT IS WORKING SATISFACTORILY.
☐ WE HEREBY APPROVE RS. _____ FOR PARTS
☐ COMMENTS (IF ANY) :

SEAL DATE CUSTOMER'S SIGNATURE NAME :

INVOICE NO. : DATE :

FOLLOW-UP ACTION (Required if any) :

BRANCH H. O.

RECEIVED ON :

CHECKED BY :

JOB CARD NO. :

ENGINEER'S/APPLICATION SPECIALIST'S SIGNATURE :

TIME : NAME : HONEY PATEL

NOTE Parts replaced are chargeable except during warranty Period. Consumables like printer head, lamp, tubing, paper rolls etc. & breakable parts are not covered by warranty and hence are chargeable. Parts replaced due to negligence in operation will also be charged in every case.

AT TRANSASIA, CUSTOMER SATISFACTION IS OUR PRIME CONCERN. IN CASE YOU HAVE ANY SUGGESTIONS PLEASE CONTACT . GENERAL MANAGER (TECHNICAL SERVICE), MUMBAI. TEL. : 4030 9000

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