

IMPORTANT MESSAGE

- Unless the constituent notifies the bank immediately of any discrepancy found by him in this statement, it will be taken that he has found the account correct.
- The closing balance as shown/displayed includes not only the credit balance and / or overdraft limit, but also funds which are under clearing. It excludes the amount marked as lien, if any. Hence the closing balance displayed may not be effective available balance, For any further clarifications, please contact the Branch.
- 'Value date' is the effective date of Credit/Debit in the account.
- Bank does not send requests for Internet Banking Login ID, Password, Credit/Debit card numbers, Bank account numbers, or other sensitive financial information by e-mail. If you do receive a message of this type that appears to be from Bank or related to Bank product or Service, please do not respond. Send a copy of the message and any related details to banker@idfcfirstbank.com
- This is a system generated output and requires no signature
- Your Deposit accounts are covered under deposit insurance scheme of DICGC, upto Rs. Five lakh. Refer www.dicgc.org.in for details.
- Your debit card offers free Personal accident, Air accident, Lost card and purchase protection cover by meeting certain eligibility criteria. We request you to refer the welcome letter / emailer received at the time of account opening or visit <https://www.idfcfirstbank.com/personal-banking/payments/cards/debit-card> or call us at 1800 10 888 to know more.

IMPORTANT SAFETY TIPS

- Do not transact at ATM, if you find any suspicious device attached to the ATM machine.
- Never sign blank cheques. Sign cheques only after filling up all details completely
- Never share your card number, PIN, CVV, OTP, internet banking User ID, password or URN with anyone on phone, even if the caller claims to be a bank employee. Sharing these details can lead fraud in your account.

CONTACT US :

Reach our Bank on Call at 1800 10 888 or banker@idfcfirstbank.com

GRIEVANCE REDRESSAL :

If you are not satisfied with the response received from access channels, you can escalate your concern by contacting the Nodal Officer via email - nodaldesk@idfcfirstbank.com or call 022-41652700 between 9:30 am to 6:00 pm (Monday to Saturday, excluding 2nd and 4th Saturdays and bank holidays). For any further escalation, write in to

Mr. Vipul Raj, PNO, IDFC FIRST Bank Ltd. Building no. 09, 17th floor, Gigaplex Raheja Mindspace IT-5, Airoli, Navi Mumbai – 400708, Maharashtra, India Landmark: Near Caggemini, India. Email - pno@idfcfirstbank.com or call 1800 209 9771 (24x7) .

COMMONLY USED ABBREVIATIONS

A2A	Account to Account
ATM	Automated Teller Machine
CR	Credit
CVV	Card Verification Value
DR	Debit
FD	Fixed Deposit
FT	Fund Transfer
FT-REV	Fund Transfer Reversal
Fund Trf	Fund Transfer
IDFC	Infrastructure Development Finance Company
IFSC	Indian Financial System Code
IFT	Internet Fund Transfer
IMPS	Immediate Payment Service
IMPS-CIB	IMPS Corporate Indian Banking
IMPS-INET	Immediate Payment Service Internet Banking
IMPS-RIB	Immediate Payment Service Retail Internet Banking
MICR	Magnetic Ink Character Recognition
NEFT	National Electronic Funds Transfer
OTP	One Time Password
PIN	Personal Identification Number
POS	Point of Sale
RD	Recurring Deposit
RTGS	Real Time Gross Settlement Systems
SI	Standing Instruction
TPT	Third Party Transfer
TRF	Transfer
TXN	Transaction
UPI	Unified Payment Interface
URN	Unique Reference Number

----- End of the statement -----