



SMART BIOMEDICAL SERVICES

YOUR SATISFACTION IS OUR HAPPINESS.....

To
Advance Tech Pathology Laboratory
C/O Saiseva Hospital, Kazi Complex
Mahatma Phule Chowk ,Pune, Chakan -410501

Sub: Annual Maintenance Service Contract for Year 2024-2025(April-March) For Fully Auto Biochemistry analyzer ,Medsorce, Csence 200.

Dear Sir/Madam

You are requested to enter into Service Contract for the financial year from **01 April 2024 to 31 Mar 2025.**

Kindly send your approval by completing the agreement format with the signature and stamp of authorized person along with the payment for the same as early as possible.

Whenever the equipment is not under service contract the charges per visit of our engineer will be **Rs 6500/- Inclusive 18% GST** Per instrument In addition to the cost of spares replaced, if any.

Thank You

Sincerely,
For Smart Biomedical Services



Instrument:
Csence 200 (Medsorce):

Amount
Rs. 45000

Amc Paper Enclosed





MAINTENANCE AGREEMENT

The maintenance agreement entered between Smart Biomedical Services of Sr no. 60/2, Vivek Vasahat, Shivnagari, Bijalinagar, Chinchwad, and Pune-411033 (Hereinafter called "The Firm" which terms shall include unless repugnant to the meaning and the contexts there of its successors and assignees) on one part and Advance Tech Pathology Laboratory, C/O Saiseva Hospital, Kazi Complex Mahatma Phule Chowk, Pune, Chakan -410501 having Fully Auto Biochemistry Model (Csence 200, Medsource) of serial no 0532303004IEC hereinafter called the "Customer" which term shall include unless repugnant to the meaning and the context there of his heirs successors, administrators, executors and assign on the other parts.

1. The Firm agrees in consideration of **Rs.45000 (Rupees Forty Five Thousand Only)** for the period between **1 April 2024 to 31 March 2025** (payable in advance) to carry out maintenance of the customer's equipment as mentioned in the schedule attached herewith and keep them in good operating condition for the above-mentioned period from the date of agreement.
2. The Equipment mentioned in the schedule should be in operating condition on the date of execution of this agreement. If it is not in operation separate **charges will be levied** for putting it in operating condition and then it will enter into service contract.
3. The Firm agrees to make **2 Preventive Maintenance calls and 2 Breakdown calls** during the normal working 8 hours to customer's Equipment mentioned in the schedule.
4. The service Contract covers only the Labour parts of the Servicing. **If any part needs to be replaced**, it will have to be procured **from the Firm**. However, every effort will be made by the Firm to reduce the downtime by arranging the spares either from the stock or loan basis for which invoice will be raised and the cost will be borne by the customer.
5. The Firm undertakes to make its best effort to carry out its obligations under the terms of the agreement as speedily as possible, but will not be responsible for any loss, costs or expenses arising directly or indirectly from any delay in so doing.
6. The **customer** hereby undertakes to keep the equipment clean ensuring its correct operation, preventing **misuse** and to report immediately and correct any problems related to the operation. The equipment must be installed in a clean cool environment and should have proper electrical installation by using a proper voltage stabilizer to ensure surge free stabilized power supply. Any damage caused due to improper Electrical installation will not be covered under the agreement.
7. The **customer** shall run control regularly, at least once a month for which the procedure has been given in the operating manual. The control may be purchased from the Firm. Control charges are not covered by the agreement.
8. The Payment For the Spares supplied and used shall be paid by the customer immediately on installation of spares failing which the maintenance agreement will be treated as cancelled and no further calls will be attended till the payment is received with interest @21%PA.



9. This agreement does not cover any work necessitated by neglect, misuse, fire or accident and major repairs like rewinding transformers or etc. Or any damage by natural Disasters will not be covered in the contract.

10. It is hereby expressly agreed between the parties hereto that if the customer fails to comply with any of the terms and condition mentioned herein, then in that event the Firm shall not be liable in any manner whatsoever.

11. This agreement shall stand cancelled and nullified in the event the equipment is shifted from the original place of installation or the right of property is transferred or the equipment is misused, dismantled, altered or serviced by anybody other than the Firm's service engineer /technician or person ,without the express consent in writing from the Firm or Reagent used other than Supplied by Smart Biomedical Services .In case of relocation of the system the Firm shall charge the relocation charges as per the nature of relocation and complexities involved in shifting the system. In case of relocation of the system, the Firm has a right to revise the maintenance charges depending upon the new location.

12. This agreement will be renewed from year to year by tacit consent if notice to the contrary is not given 30 days before the expiry of the period in course. The Firm may terminate this agreement at any time giving one month's Prior notice in writing.

13. It is hereby agreed between the parties hereto that if, on the expiry of the terms of this agreement, customer wants to renew this agreement for another year then the agreement shall be renewed as and from the date of this agreement on the customer paying the **full maintenance charges for another year in advance to the Firm**. It is further agreed that if the customer wants to renew this agreement from any date subsequent thereto then in that even the agreement shall be renewed from that subsequent date only on payment of **additional amount of 6500/- Plus (Service Tax As Applicable)** as and by way of inspection charges in addition to full maintenance charges for next year to the Firm .It is hereby agreed that customer needs to clear all the outstanding payment before the renewal of the aforesaid agreement or else the same will not be renewed.

14. In case of any dispute or difference arising at any time between the parties with regards to anything written in this agreement, the same shall be governed by the provision of the arbitration and conciliation act, 1996. It is hereby further agreed between the parties to that in case the parties do not agree on the appointment of any arbitrator for any reason whatsoever, then the parties have the option not to be governed by the arbitration and conciliation act 1996 and to adopt other legal remedy available to them under the law and only **the courts of Pune** will have Jurisdiction in all matters arising out of or connected with in this agreement.

Note: 1-This Agreement come in force only after the agreement is signed by the customer with stamp and payment made by cheque /DD Payable at Pune.

2-Amc Subject to availability of spares

3-Payment 100% Advance.

For Smart Biomedical Services

Payment: DD/Cheque

Date: *20/11/20*



Customer name and signature with stamp



DATE: 01 April 2024

To Whomsoever It May Concern

This is to certify that Csence 200CD Touch Fully **Automated Biochemistry Analyzer** Serial No: **0532303004 IEC** is installed at **Advance Tech Pathology Laboratory, C/O Sai Seva Hospital, Kazi Complex, AP Chakan, Tal Khed, Pune -410501** has been **calibrated on 01/04/2024** and verified to be working satisfactorily as per its specifications.

Analyzer Meet All Working Standard.

For Smart Biomedical Services

Authorised signatory





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Instrument: Fully Auto Biochemistry ANALYZER
Model:Csense 200CD
SR NO :0532303004 IEC

DATE :1 April 2024

1-Calibrator Run

Temp:37.1°C Remaining Time: 11 min

Request Results Parameter Reagent

Current Work List Work List4 Current Reagent Disk Reagent Disk1

Reagent/Sample Disk Reaction Disk Test List

Show All tests Show completed tests Show incomplete tests

Sample Position	Sample No.	Sample Type	Item	Result	Unit
1	Ozocal	Calibrator	GLU-OZ	237.00	mg/L
1	Ozocal	Calibrator	UREA UV-OZ	140.00	mg/dl
1	Ozocal	Calibrator	SGOT-OZ	139.00	mg/L
1	Ozocal	Calibrator	SGPT-OZ	127.00	mg/L
1	Ozocal	Calibrator	CREAT MR-OZ	4.90	mg/dL

Checked By:-



Approved By:-

